



MEETING MINUTES

Subject:	Greenwich Pumping Station and Deptford Church Street Community Liaison Working Group
Date and time:	Tuesday 2 October 2018, 7.30pm-9.15pm
Location:	Creekside Discovery Centre, 14 Creekside, London, SE8 4SA
Minute taker:	Yvette Hewlett, Administrative Support
Chair:	Councillor Mehboob Khan, Royal Borough of Greenwich

Item	Topic
1	Welcome, introductions and apologies
2	Review actions of last meeting
3	Project update
4	Noise and air monitoring
5	Feedback from community representatives
6	Feedback from ongoing discussions with a resident and Tideway
7	Any other business and agree next meeting date

1. Welcome, introduction and apologies

Welcome from Councillor Mehboob Khan (Cllr MK).

Introduction of Tideway and contractor representatives:

- Andy Sefton (AS) - Senior Project Manager GREPS, Tideway
- Gareth Howells (GH) - Project Manager GREPS, Tideway
- Alastair Walker (AW) - Project Manager DEPCS, Tideway
- Rebecca Major (RM) - Communications Officer (East), Tideway
- Mike Appleton (MA) - Communications & Engagement Manager, Tideway
- Sophie Lambert (SL) - Deptford Site Manager, CVB
- Barbara Lantz (BL) - Greenwich Manager, CVB
- June Saunders (JS) - Community Relations Officer, CVB
- Heather Nickson (HN) - Environmental Officer, CVB
- Sophie Hart (SH) - Environmental Officer, CVB
- Yvette Hewlett (YH) - Administrative Support, Tideway

Residents / Organisations:

Seven other attendees including residents and representatives from Creekside Discovery Centre, Crossfield Estate Residents' Association, Friends of Deptford Creek, Royal Borough of Greenwich and London Borough of Lewisham.

2. Review actions of last meeting

1. Presentation to be issued with the minutes.
CLOSED.
2. Alistair Walker (AW) and Thomas Gimenez (TG) to investigate what can be done to prevent vehicles taking a long time to move into the vehicle holding area and causing a build-up in traffic / fumes.
*AW advised it was a particular resident who raised this issue last time. AW has since investigated and the problem was with articulated lorries, which are trickier to manoeuvre than standard wagons. The delivery schedules have been investigated and traffic marshals given more warning before deliveries to set the area up accordingly. AW said as far as he is concerned, the issue has improved. **CLOSED.***
3. Martin Griffiths (MG) to ask Bridget Sawyers (Tideway) to look into the possibility of whether it is not too late for local designs to be incorporated into the hoardings.
In MG's absence, June Saunders (JS) advised a hoarding art event is still being planned and the details will be shared as soon as they are available.
4. Tideway to investigate the possibility of installing 'please ring your bell' signs on the bridge.
*This was looked at but there are already too many signs along the footpath with more to go on as part of Tideway corporate signage. The majority of cyclists currently ring their bell when approaching pedestrians, so currently doesn't seem to be an issue. **CLOSED.***
5. AW to investigate the possibility of whether a Perspex window could be installed in the green wall at Deptford.
CLOSED - has been placed in the corner.
6. Gareth Howells (GH) to investigate putting Tideway branding on the side of the acoustic enclosure, for DLR passengers to see.
*GH said that at present, Tideway is not looking to install branding on the acoustic enclosure. The idea has not been entirely ruled out, as it will be down to funding. Cllr Mehboob Khan (Cllr MK) asked for this to be kept as an ongoing action. **Action 1: Tideway.***
7. CN to provide the drawing from the original plans, which shows the barges and sweep paths, and this can be provided to a resident.
Action 2: CN.
8. GH to report back at the next meeting on the possibility of the campshed being left at the site (or slipway etc being installed) post project completion.
GH said ideally Tideway would like to leave the campshed in place once the project is complete, as it would mean less work to carry out, however, discussions will need to be had later on, once tunnelling is complete. In addition, the PLA charge a yearly fee for the campshed which is around £25,000 which would mean a lot of negotiations would need to be had once Tideway has left the site. A resident said he originally made the suggestion about the campshed being left as he feels there should be access along the creek that is not restricted to exclusive residents and that there is something to join activities between the land and the water.

A resident asked GH how long is "later on". GH advised this will be when Tideway comes to a position when it needs to remove the campshed, which will be around 2021.
9. MG / Cllr MK to review the CLWG Terms of Reference and report back at the next meeting.
Cllr MK asked for this to be kept as an ongoing action. **Action 3: MG / Cllr MK.**

A resident pointed out it had in fact been another resident and not himself that mentioned about the campshed on page 5 of the previous minutes.

3. Project update

Before the project update presentation, a four-minute video was shown, which provided information on what stage the different sites are currently at in the construction phase.

Deptford Church Street - presentation by Sophie Lambert (SL).

Presentation to be issued with the minutes. **Action 4: YH.**

SL confirmed the diaphragm walls of the shaft are now complete and they will continue to install the final two diaphragm walls of the interception chamber. They are preparing to insert two boreholes within the shaft, which will be around 70m deep and will allow the groundwater to be investigated. Hoarding artwork has been installed on Crossfield Street and Coffey Street.

Various activities will take place over the next six months, leading up to shaft excavation which will commence in March 2019.

Working hours remain as standard – Monday to Friday 08.00-18.00 (extended to 22.00 if required for long concrete pours etc) and Saturday 08.00-13.00 (extended to 17.00 if required). There is also one hour permitted before and after these times for mobilisation.

As Tideway needs to extend the site further to contain the full north-bound lane of Deptford Church Street, a contraflow needs to be in place from November 2018 to late 2021. Most of the diversion work will be carried out during the day, however there may be the odd occasion where work will need to take place at night, to avoid disturbing the traffic flow too much.

Between May and August, there have been no Section 61 noise exceedances from the site. Three Trigger Action Plan triggers occurred from noise monitor number one on Bronze Street, which were all during extended hours whilst concrete pours were taking place.

There were no air quality exceedances between May and August.

A resident said she is concerned about the contraflow, as Creekside is already a rat run and she suspects it will only get worse. The resident asked if Tideway has thought about how it will be managed. AW said it was always the plan to put in the contraflow, due to the fact a chamber is needed to be built underneath the road. A lot of traffic assessments have been carried out, the criteria of which has been passed. AW said Tideway must keep one lane open in either direction as part of the contraflow agreement and reiterated it is only the bus lane capacity on both sides that is being closed.

A resident asked how residents should contact if there are any problems that arise. AW asked for residents to raise any issues with Tideway.

A resident asked if lorries will still come along Crossfield Street once the contraflow is in place; which route will lorries use? SL advised there will be a new site entrance on Deptford Church Street and existing site entrance on Crossfield Street.

A resident said the biggest issue here will be for cyclists; what will be done about that? AW advised cyclists were looked at as part of the road safety audits carried out, which was a three-stage approach. Cllr MK asked the resident what he thinks should be done. The resident said he did not have any suggestions. AW added Deptford Church Street already has a 20mph limit.

A resident added he believes a lot of the cars that park in the area belong to Tideway staff. GH said there are lots of developments in the area, so the cars could belong to anybody. Sophie Amos (SA) added she has noticed the parking situation is much better since another development in the area finished.

AW said the contraflow will be well in place by the time of the next CLWG, which will be a good time to get feedback from the residents.

Greenwich Pumping Station - presentation by Barbara Lantz (BL).

BL advised they have finished the diaphragm walls of the shaft and sewage interception chamber. They have also removed 70% of the shaft guide wall, before forming its capping beam. Installation of the acoustic enclosure foundations has finished and 70% of sheet piles to form the marine berth retaining wall within Deptford Creek have been installed. Mooring piles in the Creek are now approximately 70% complete.

BL advised that an acoustic enclosure needs to be erected to allow 24/7 activities within the enclosure to take place. The acoustic enclosure will reduce noise by 25 decibels and reduce dust. Overnight, all doors to the acoustic enclosure will be closed and there will be no deliveries.

In some cases, the acoustic enclosure will only be 3m from the Docklands Light Railway (DLR) viaduct, so for safety reasons, the steel structures of the acoustic enclosure will have to be erected overnight, during engineering hours (01.30 – 05.00). Tideway has discussed various options with the Council at great length and have concluded that, for the safety of the public travelling on the DLR, it will not be possible to erect the steel structure at any other time.

It is envisaged the total time taken to install the acoustic enclosure will be three months; this will consist of nine weeks of overnight works, followed by cladding. The overnight work will commence on 19 November. Once the acoustic enclosure is complete, 24/7 shaft excavation will commence in February 2019. BL added the potentially disturbing period of three months is to overall reduce noise from the site for the next three years.

A resident asked what is meant by muck bin excavation. BL advised there will be a culvert which will run from the shaft through to Phoenix Wharf, which will be filled with pipes taking slurry from the tunnel boring machine (TBM). The slurry will be treated on the Phoenix Wharf site at the slurry treatment plant, dried as 'cakes' and stored within a large concrete rectangle area below the ground along the river wall. There will then be two excavators which will dig out the 'cakes' and load them onto barges. So effectively, the muck bins are storage for the slurry 'cakes' and the excavation is required to create the concrete area below ground to store them.

BL said barge loading is permitted at night, although this will not be noisy. Although Tideway has applied to load barges at night to maximise the output versus using lorries; one barge load equals around 40 lorries. As a baseline, barges will be used during the day only, however if the tides are right and the muck bins are full and the site would benefit from a night barge, then Tideway will arrange one. GH added that if the muck bins are full this would prevent any further tunnelling, so Tideway would need to remove the spoil by barge at night as wagons cannot be used. BL added this will be a trial and error process and if permission is granted for the use of barges at night, it may be that too many complaints are received from residents and that Tideway reverts to using barges during the day only.

A resident asked if traffic will still increase at site if barges are used. BL confirmed that during shaft excavation, 75 lorries will be visiting the site each day (during February, March and April 2019) between 08.00-16.00. During the tunnelling phase, Tideway will try to use the barges as much as possible, however there will still be 110 lorries a day. Currently, there are 30-40 lorries going up and down Norman Road per day. BL added Tideway is putting in an application for a

vehicle holding area along Greenwich High Road (opposite the tyre centre). This has not been approved yet and is still in the application phase.

A resident asked why more barges cannot be used during the day. GH said unfortunately there is only space for two barges per day and if Tideway could have space for more, it would. GH added Tideway is also limited by the tides.

A resident asked about light pollution whilst the acoustic enclosure frame is being constructed overnight, as only the noise issue had been mentioned so far. BL said that for the barges at night, there would be permanent lighting but it would be orientated to just shine where needed ie it would be very localised. For the first two weeks of the overnight acoustic enclosure steelwork erection, there will be significant lighting. There will follow around six weeks of cladding, where the lighting will be much more localised.

JS added that Tideway is trying to be honest and open and has a system in place whereby if residents feel they are / will be affected by noise / lighting etc from the site, they can apply as a Special Case. This might be for blackout blinds to be installed etc. Please see information on the Independent Compensation Panel (ICP) and a link to the application form [here](#).

Cllr MK believes the residents who are most likely to be affected by these works are in Belville House, Norman Road. Cllr MK asked for JS to visit the Concierge at Belville House who has the email for the management company and therefore circulate information accordingly. **Action 5: JS.**

A resident asked how noisy the acoustic enclosure steelwork will be in decibels overnight. Heather Nickson (HN) said these details are still being discussed with the Council. The team has looked at lots of options to minimise noise and will be using acoustic screening wherever possible.

A resident asked what vibration there will be from the acoustic enclosure works. BL said there should not be any vibration.

JS said that the steelwork for the acoustic enclosure at Chambers Wharf has been going up on site for the last three weeks and there have not been any complaints so far, however this is being constructed during the day only. Mike Appleton (MA) added that Kirtling Street residents only had light-related issues regarding the acoustic enclosure at that site and no complaints were received about noise.

A resident who lives opposite the Greenwich site said there is still a lot of mitigation that needs to be done. For example, every morning a metal waste bin is scraped across the site rather than being picked up and moved. In addition, the machine used to break up concrete does not have an acoustic blanket around it. The resident said site management needs to look at these issues urgently. GH said he will certainly take these issues away with him and is grateful for any feedback received, as it means the team can investigate and see how activities can be improved. **Action 6: GH.**

Regarding the contraflow, a resident said Tideway needs to prepare the community for what is about to hit them, particularly those residents who have schoolchildren and those residents who cycle. The resident is personally very enthusiastic about the Tideway project but thinks there will be a reaction when the level of vehicle movements increases and the contraflow is in place. Cllr MK said he believes it would be a good idea for residents of the Ashburnham Triangle Association to have a presentation on predicted vehicle movements, the contraflow etc.

BL confirmed that between May and August, there have been no Section 61 noise exceedances from the site. Two Trigger Action Plan triggers occurred from noise monitor number one on Norman Road, which were all during extended hours whilst concrete pours were taking place.

JS provided a community relations update, which started with the hoarding artwork, which is now in place at Deptford. Feedback was received from passers-by, most of which was very positive. The River Times summer edition has now been delivered, which is a quarterly newsletter which covers community investment and major milestones for all the East site. The latest issue can be downloaded [here](#).

Three new civil engineering apprentices have joined the team and two are studying degree-level six qualifications.

A foreshore clean-up on the Isle of Dogs took place recently and a group of 10 from an ecology consultancy took part. As well as many other items, a packet of Smiths salted peanuts with an expiry date of January 1984 was found embedded within the beach!

Five Tideway staff took part in a 10K run in July and raised over £800 for charity.

Earl Pumping Station site staff went 'plogging' (picking up litter and jogging) during their lunch break recently, collecting two black bags of rubbish in one hour.

Tideway East's chosen charity for 2018 is the Great Ormond Street Hospital and since April, Tideway East has raised over £2,000.

Tideway's 2017/2018 Annual Report has now been published and can be viewed [here](#).

4. Noise and air monitoring

Covered earlier in the meeting.

5. Feedback from community representatives

A resident recently watched the BBC three-part series 'The Five Billion Pound Super Sewer' and wanted to suggest the Deptford Creek dredging being part of the next series, if possible. It would also be good to get Andy Mitchell, CEO Tideway to visit Deptford. MA advised Tideway is still waiting to hear from the BBC regarding a second series, which Raw Media will be bidding for. Regarding the time-lapse filming, discussions are currently being had and he will raise the idea about Deptford being included. MA added that Andy Mitchell has already accepted an invitation to do a Creekside Walk at Deptford.

A resident wanted to mention Tideway and the noise from site during the Creekside Centre's activities and asked SA to respond. SA wanted to thank Tideway for being considerate during the Creekside Centre's activities.

A resident said 2019 will mark the 200th anniversary of Joseph Bazalgette's original sewers and hopes the Greenwich site can be involved in celebrations. The resident added he has already been in talks with GH and Rebecca Major (RM) about the possibility of having some kind of public day that celebrates the tunnelling work, Joseph Bazalgette's original sewers and the industrial history of the Creek. He noticed in this year's Open House weekend line up in September that one site had a series of walks available and he would like to discuss this possibility for next year's Open House weekend.

A resident attended the Foreshore Festival on 23 September at the Shadwell Basin Outdoor Activity Centre where there was a fantastic representation of a drilling rig. She found the presentation on the tunnel boring machine (TBM) informative and engaging.

A resident asked when the dredging application will be submitted. BL advised the work itself will commence in Autumn 2019 and would imagine the planning application will be submitted six months before then. GH said preliminary discussions with the PLA are already taking place.

6. Feedback from ongoing discussions with a resident and Tideway

The resident said he had been talking for the last five months with Allen Summerskill (ASu), GH and RM to agree the post-construction planning process for how the elements which are not set in stone can be addressed. The resident said they have come up with a way forward which he is happy with. The resident requested the information he had with him today is distributed with the minutes and issued to local organisations, as it may assist them when planning to contribute to post-construction plans. **Action 7: Tideway.**

The resident said the key element is that the original plans talked about the possibility of a path and that there would be further discussions. Tideway has made it clear that current developments do not include a pathway but Tideway is happy to talk about it with Thames Water in terms of security at the existing Pumping Station and discussions will continue. The resident wanted to thank ASu, GH and RM for their help so far.

A resident said it would be good for the CLWG to be able to discuss the landscaping plans. GH said he can bring more information to the next CLWG. **Action 8: GH.**

A resident said he looks forward to discussing the landscaping information at future CLWGs.

A resident asked if the project at Greenwich and Deptford as a whole is running to schedule. GH confirmed both sites are running to schedule.

7. Any other business and agree next meeting date

Cllr MK said it is vital to engage with residents regarding upcoming works ie the contraflow, acoustic enclosure erection and the vehicle holding area, so people can manage expectations. If the biggest issue for some residents is going to be light pollution, people won't be able to apply in time for November, so Tideway needs to be more proactive in supplying blackout blinds to residents. When an Information Sheet goes out regarding the upcoming works, it needs to clearly state who residents can contact regarding light pollution issues etc.

Cllr MK asked if the 24/7 slurry treatment once tunnelling commences will be noisy. BL confirmed the slurry treatment will be built during April – September 2019 and will then be contained within its own acoustic enclosure. Options are being looked into for this work to take place during the day only.

A resident said it would be helpful if he could be copied in on any letters that go out to residents.

Cllr MK advised he met last week with Lucy Webster, External Affairs Director, Tideway who asked how things are going. Cllr MK said they had a good meeting and he provided some positive feedback. Cllr MK emphasised that there will be a lot of disturbances over the next three years and residents will want to see a legacy ie a pathway.

Date of next meeting: Tuesday 22 January 2019, 7pm-9pm at The Creekside Discovery Centre.

Actions Register:

1. Suggestion of branding being installed on the acoustic enclosure to be kept as an ongoing action.
2. CN to provide the drawing from the original plans, which shows the barges and sweep paths, and this can be provided to a resident.
3. MG / Cllr MK to review the CLWG Terms of Reference and report back at the next meeting (ongoing action).

4. Presentation to be issued with the minutes, detailed map included separately for Deptford Church Street.
5. JS to visit the Concierge at Belville House to make sure all residents are aware of upcoming works, as requested by Cllr MK.
6. GH to investigate mitigation measures regarding the noisy metal waste bin that is being scraped across the site each morning and the concrete breaking machine that does not have an acoustic blanket around it, as raised by a resident who lives opposite the Greenwich site.
7. A resident's papers regarding Post-construction planning process to be circulated with the minutes
8. GH to bring information regarding the landscaping plans to the next CLWG.