



Tideway



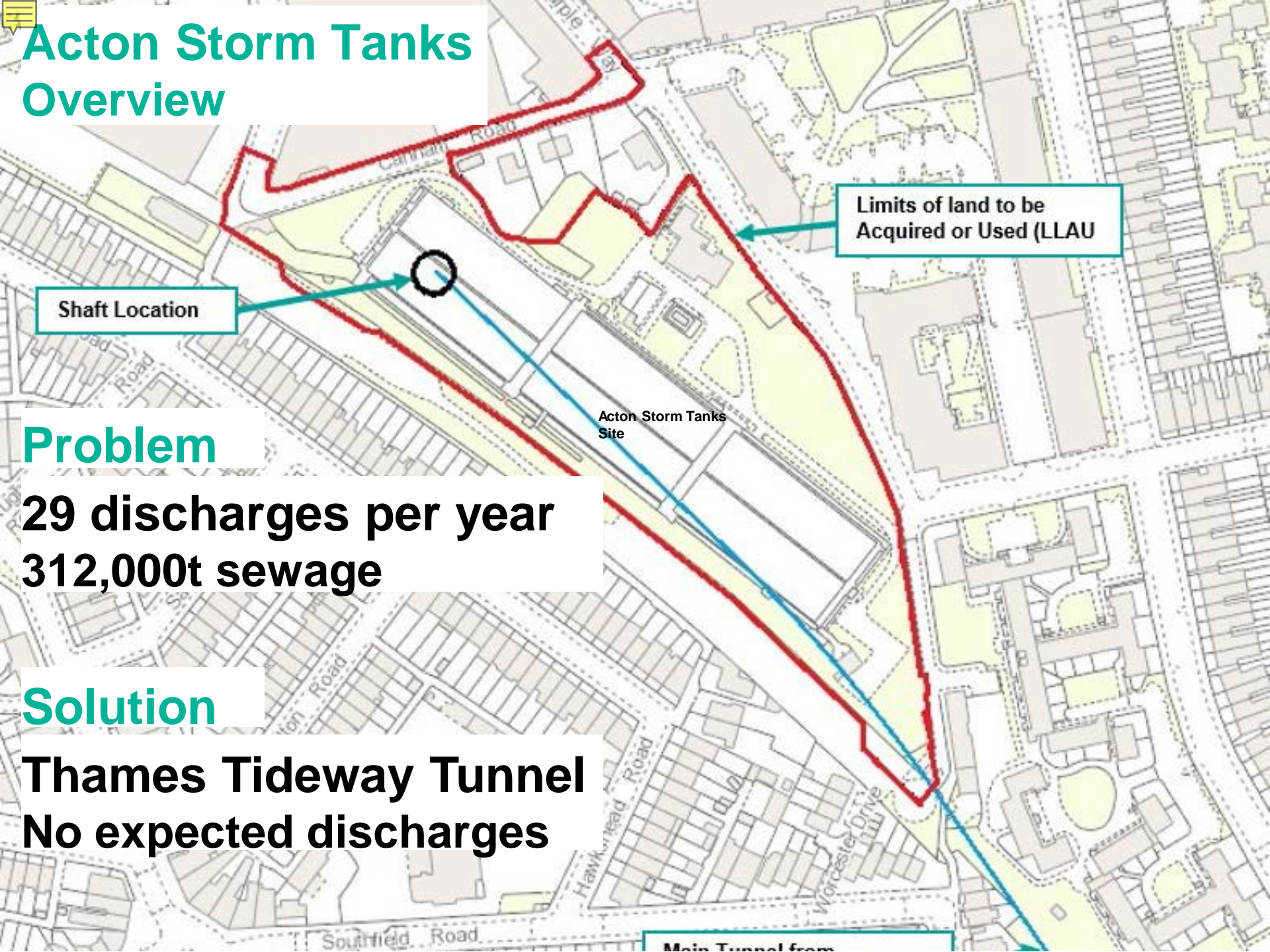
**MORGAN
SINDALL**

Balfour Beatty

ACTON STORM TANKS CLWG

Monday 11 February 2019

Acton Storm Tanks Overview



Limits of land to be Acquired or Used (LLAU)

Shaft Location

Acton Storm Tanks Site

Problem

29 discharges per year
312,000t sewage

Solution

Thames Tideway Tunnel
No expected discharges

Main Tunnel from

Acton Storm Tanks



December 2017



June 2018



December 2018



Stamford Brook
Sewer fills up during
a storm event

Storm flows
overflow the weir

Distribution
channel directs
flow to tanks 3 & 4

Excess flow
discharges to the
River Thames

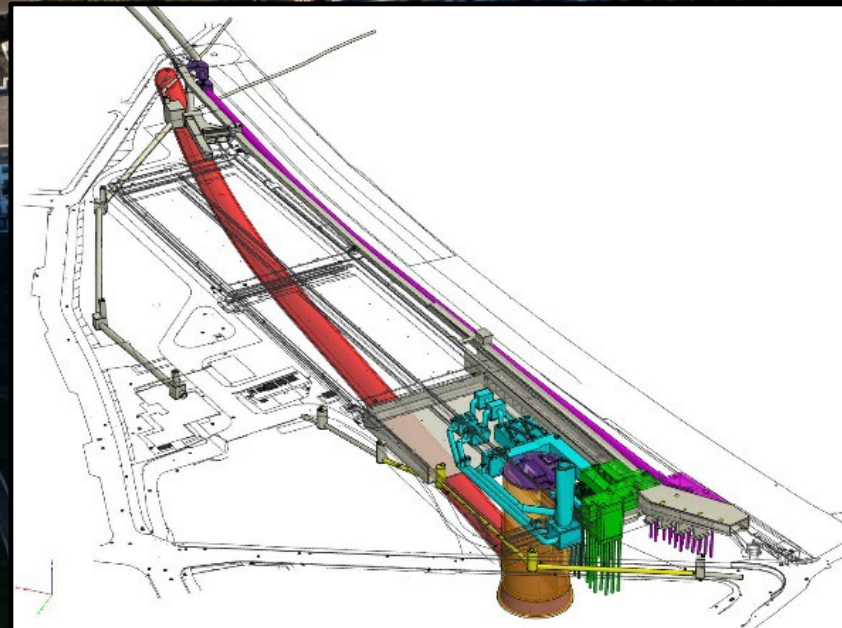
Tanks 5 & 6 now
decommissioned for Thames
Tideway works

Odour control system
triggered by flow in
distribution channel

Tanks 1 & 2 now fill only
in emergencies when the
river is at Tidelock

Acton Storm Tanks

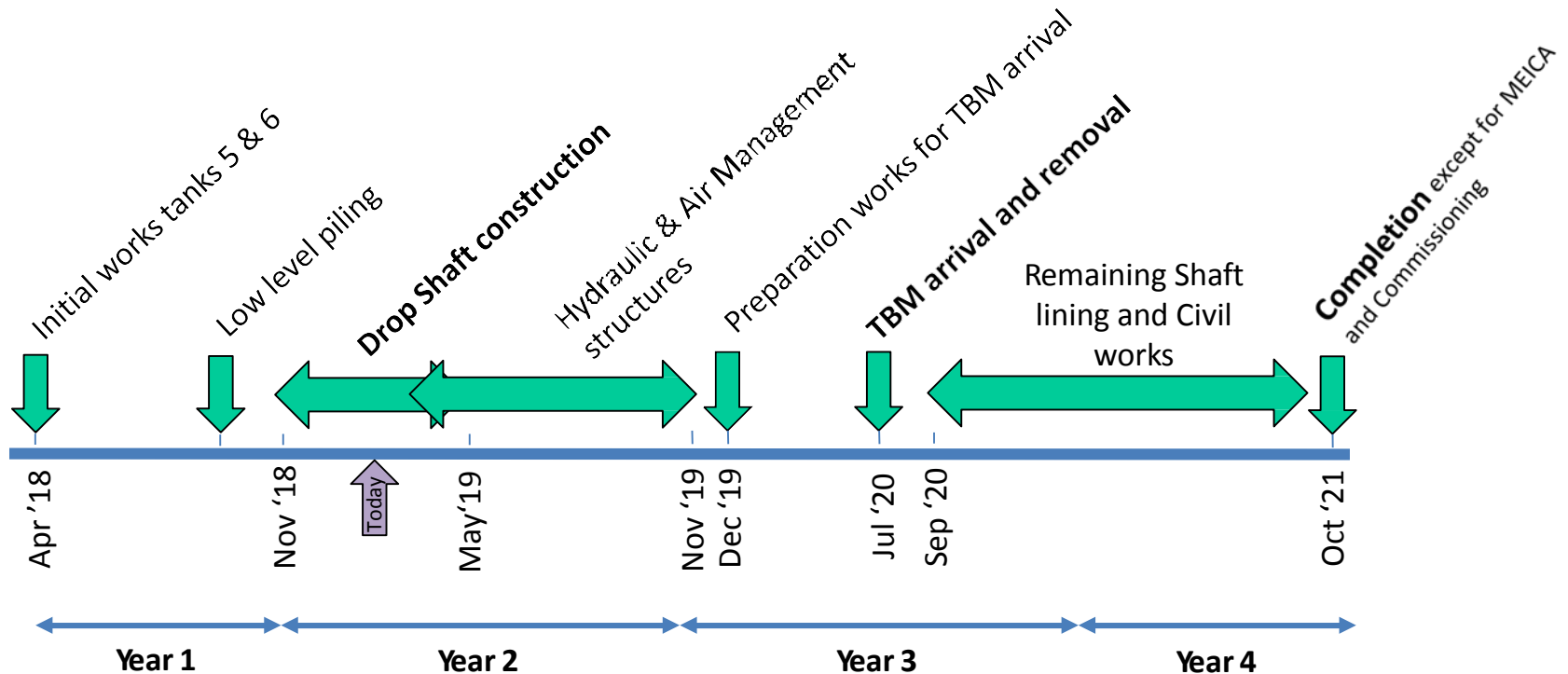
What we are doing



Acton Storm Tanks Timeline

Project Duration:

BMB took possession of the site in November 2017. The project will take approximately four years to complete.



Acton Storm Tanks

Oct 2018 – Low level piling



Acton Storm Tanks

Nov 2018 – Preparing to Mine



Acton Storm Tanks

Dec 2018 – Building the Shaft





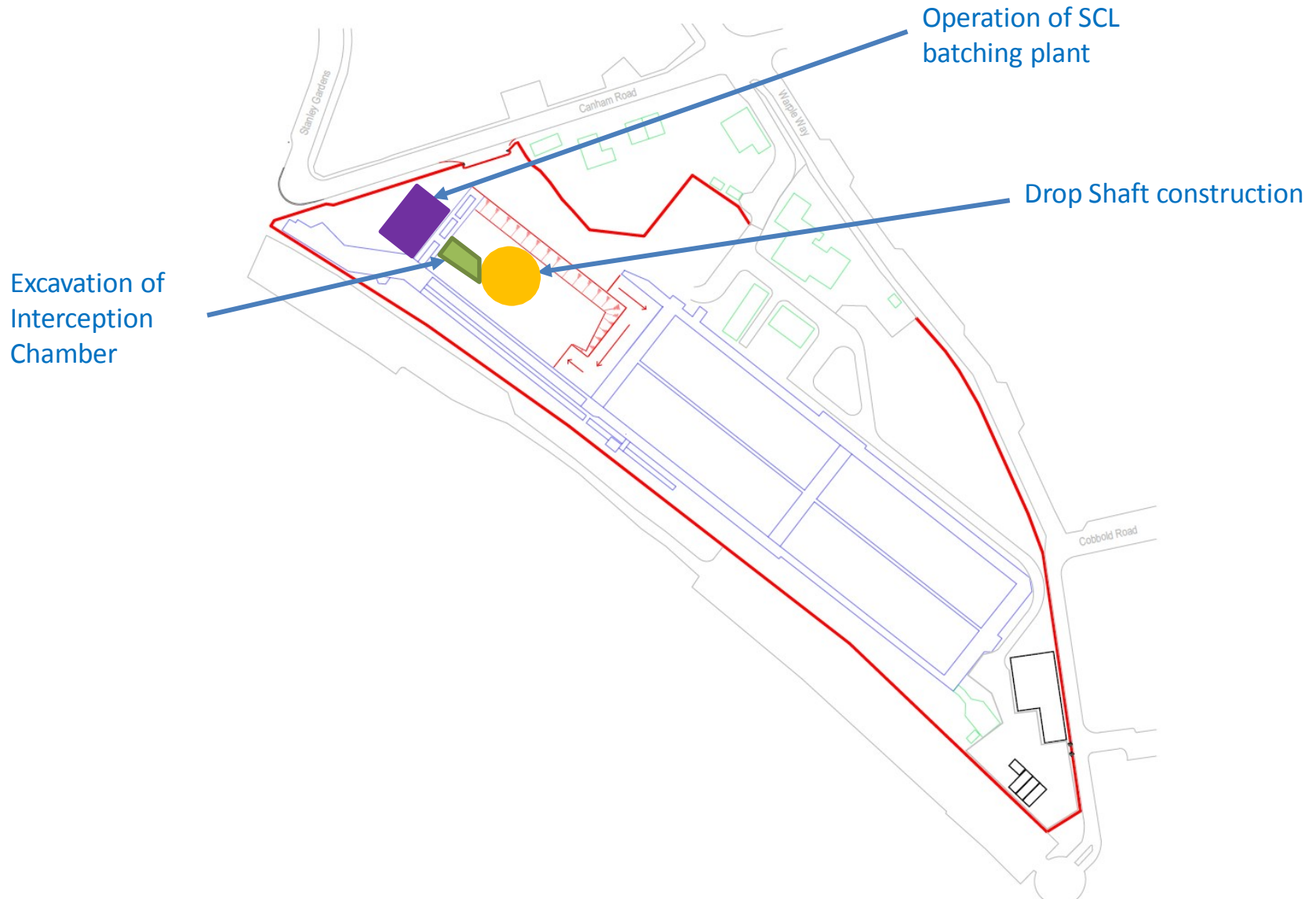
Acton Storm Tanks

Jan 2019 – Shaft Sinking

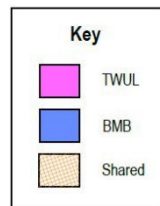


Acton Storm Tanks

Next 3 Months



Acton Storm Tanks & Pumping Station



0800 316 9800

Available 24 hours, 7
days a week

To answer all enquiries and
complaints related to the
operations and maintenance
of the site.

COMMUNITY ENGAGEMENT

Community engagement is a process that involves working with community members to identify and address their needs and concerns.

It is a key component of many community development programs and is essential for building trust and understanding between community members and organizations.

Community engagement can take many forms, including public meetings, focus groups, surveys, and participatory budgeting.

It is important to ensure that community engagement is inclusive and that all voices are heard.

Community engagement can help to build a sense of ownership and responsibility among community members and can lead to more effective and sustainable community development programs.

Community engagement is a continuous process that requires ongoing communication and collaboration between community members and organizations.

It is essential for organizations to have a clear understanding of the community they are working with and to tailor their engagement strategies accordingly.

Community engagement is a powerful tool for building a stronger and more resilient community.

Community Engagement and Complaints

- 6 x Information notices sent out since last meeting

We will continue to distribute Information Sheets in advance of any key activities on site.

- 5 complaints received since last meeting
 - **1 x Vehicle movements** – Resident was concerned that vehicles coming into site were travelling above the local speed limit – Sub-contractors were made aware and drivers have been reminded of responsibilities when travelling to and from Tideway sites
 - **1 x Noise disruption from piling rig arrival** - Resident concerned with noise during an evening – Advised resident we were taking receipt of a piling rig which could only be delivered out of hours (info sheet had previously been sent)
 - **1 x Noise from site generator** – Resident concerned about noise coming from generator. Advised that generator had a fault and has since been removed
 - **2 x Lights left on after hours** – Residents concerned with lights left on after hours. After investigation we found a fault with the timer switch, which was repaired immediately
- All other enquiries have been responded to within 24 hours (where possible)



Call: 08000 30 80 80

Email: helpdesk@tidewaylondon

Write to: Freepost TIDEWAY

HOW TO MAKE A CLAIM IF YOU ARE AFFECTED BY TIDEWAY'S WORK

Who do I go to for advice?

- Independent Advisory Service (IAS) Helpline for independent advice: **0800 917 8845** or info@tidewayias.co.uk
- Tideway's Compensation Officer, **Louise Walsh**, for personal assistance and advice: via Tideway Helpdesk **08000 30 80 80** or helpdesk@tidewaylondon or direct **07971 077165** or louise.walsh@tidewaylondon

How do I submit my claim?

- Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf, or
- You can submit your claim direct to the ICP: admin@tidewayicp.london
- The IAS can send you a claim form, or you can download a claim form off the Tideway website: www.tidewaylondon/help-advice/compensation-information/Independent-Compensation-Panel

Community Engagement and Community Investment

- Over 60 pupils attended our site with teachers and some parents to hear and see more about the work being undertaken



Community Engagement

Looking forward

We are dedicated to raising young people's engagement and achievement in Science, Technology, Engineering and Math (STEM) subjects and are proactively trying to encourage the next generation to pursue a career in construction

- 2 STEM Sessions being held at Southfield Primary School
- Wendell Primary School coming to visit our site
- STEM sessions to be held with the scout group at Acton Scout Hut

BMB Tideway West Legacy

Volunteered 3000+ hours last year for local causes

STEM volunteering – 1600+ hours at schools including Southfields Academy Primary School

27 successful work placements over the summer

23 apprentices working across the seven sites

Almost 1 in 50 employees is an ex-offender

BMB collaborate with Women In Construction to push a more gender diverse workforce

Almost 20% of employees live on local boroughs



