



## MEETING MINUTES

<b>Subject:</b>	Chambers Wharf Community Liaison Working Group – Facilitated Session
<b>Date and time:</b>	Monday 4 March 2019, 7pm-7.30pm - drop-in session, 7.30pm-9pm - facilitated meeting
<b>Location:</b>	Wade Hall, Dickens Estate, Parker's Row, London, SE1 2DH
<b>Chair</b>	Patricia Brown (PB)
<b>Minute taker:</b>	Yvette Hewlett, Springboard Marketing - external minute taker

### Format

A combination of a drop-in session (7pm-7.30pm) followed by a facilitated session (7.30pm-9pm) was held tonight.

Item	Topic	Duration Mins
1	Welcome, introductions and apologies	5
2	Update from project team	35
3	Feedback from community representatives	35
4	Actions from previous meeting	5
5	Any other business and agree next meeting date	10

### 1. Welcome, Introductions and Apologies

In addition to the Chair, also present at tonight's meeting were 15 other residents and representatives from London Borough of Southwark, Wrayburn House, Hartley House, Capital Wharf, Axis Court and Luna House.

#### Apologies

No apologies were received.

#### Project staff:

- Paul Siberry (PS), Site Manager, CVB
- John Kinnear (JK), Senior Project Manager, Tideway
- Allen Summerskill (AS), Stakeholder & Consents Manager, Tideway
- Rebecca Major (RM), Communications Officer (East), Tideway
- Brooke Knight (BK), Project Manager, Tideway
- Charley Whitelock (CW), Community Relations and Communications Officer, Tideway
- Yvette Hewlett (YH), Independent Administrative Support, Springboard Marketing

### 2. Update from Project Team

Paul Siberry (PS) provided a construction update. Presentation to be distributed with the

minutes. **Action 1: YH.**

A resident asked where the muck that is being excavated from the shaft is being stored overnight. PS confirmed a muck bin has been constructed within the acoustic enclosure, which stores the spoil overnight and is then emptied during the day. During tunneling the slurry treatment plant will be used during tunneling, rather than the current muck bin.

A resident asked what the large cylindrical building is nearest to Luna House. John Kinnear (JK) advised this is a fresh water tank. Fresh water is added during the tunneling phase. The chalk being dug is suspended in the water and forms a slurry, this slurry is pumped from the tunneling machine to the slurry treatment plant (STP). At the STP the slurry is then treated to remove the chalk as a solid and the slurry returns to the tunneling machine to support further excavation. However, the returned slurry can still have some very small pieces of chalk, these eventually build up and the slurry cannot be used to support the digging. This requires fresh water to then be added to maintain the volume in the circuit. It is all part of how we can remove the spoil from the site.

A resident asked if a lid will be placed on the fresh water tank. JK said no, as studies indicate that a lid during rainfall is a lot noisier than rain simply hitting the water inside the tank.

A resident asked if Tideway will be boring through chalk the whole time. JK said it should be chalk from Chambers Wharf to Abbey Mills.

PS moved on to the base slab continuous pour and advised that Tideway's Section 61 has now been approved by Southwark Council. The continuous concreting for the slab will take place in May, will last 36 hours and involve 200 concrete wagons entering and exiting the site during this time.

A resident asked if a date had been set yet for the base slab pour. PS said not yet, as it will depend how the shaft excavation progresses, however, it will not take place over any Bank Holidays.

Allen Summerskill (AS) advised the project has spoken to Riverside Primary school and established when their inset days are. These are before May and the likely date for the continuous concrete pour. The school also has a number of exams in May and will continue to liaise with the school in order to avoid exam days etc.

A resident asked which route the concrete lorries will use during the base slab pour. PS said the source of the concrete is near the O2 in Greenwich and the concrete lorries will come along Jamaica Road and up Bevington Street. The lorries will then return the same way.

Patricia Brown (PB) said she believed a benefit of the pour taking place on a Friday through to Saturday evening, rather than in the week, was that the concrete batching plant would exclusively be supplying Tideway, so there would not be any issues with the supply. PS said this was one of the reasons, plus the fact that traffic is generally quieter on a Friday evening and during a Saturday.

A resident said he would urge Tideway to have an alternative route in place and agreed with the supplier, should a traffic issue arise ie an alternative would be to cross Jamaica Road, approaching for a southern direction and come straight into Bevington Street.

PS said he can speak to the concrete supplier about setting up an agreed second route as a contingency plan. Alistair Huggett (AH) said the Southwark Highways department would need to speak to Tideway in order to ensure a back-up route is in place.

A resident suggested using the existing access road within Southwark park as an alternative route in case there are any traffic issues along the main vehicle route. The resident also asked if the concrete lorries will have to be held on Bevington Street if there is a problem with the traffic. PS said the lorries will never be idling on Bevington Street, if there is an issue, the lorries will be held at the batching plant in Greenwich.

A resident asked if the traffic light sequencing at Bevington Street could be altered, so the lorries exiting the site are not queuing for too long. The current sequencing means the lights are only green for a few seconds and then red for a few minutes, so if the lorries miss the green light, they will be idling for two minutes at the lights. RE advised there will be one wagon every 10 minutes, so lorries will not be lined up at the lights. Tideway will speak to Southwark Council regarding this, although this part would be a Transport for London issue as they manage Jamaica Road. **Action 4: Tideway.**

PB firmly believes that Tideway has a traffic plan in place and there is still enough time in place for Tideway to speak to TfL regarding possibly changing the traffic light sequence. PB has heard the message loud and clear from Tideway that everybody is working hard to reduce the disruption to residents during the base slab pour.

It was agreed that there would be close and timely liaison between Southwark, Tideway and, where appropriate, TfL.

**Action 2: Tideway/ Southwark.**

A resident asked if the acoustic enclosure door will be open permanently during the pour. PS said it will be open to a minimum to allow access of the concrete lorries, as there will be between six and eight lorries entering the enclosure per hour and the door takes a few minutes to open and close.

A resident asked what the anticipated noise levels will be during the 36-hour pour. PS said the noise levels should not be above the usual ambient evening levels.

A resident asked how high the screen is for vehicles to wait next to once they are inside the site, prior to entering the acoustic enclosure. PS advised three metres.

A resident asked how high the noise levels will be at certain points of the pour. Richard Earis (RE) advised the noise levels will be higher for residents at Luna House than those living opposite the river but he can report back to the resident on anticipated levels. **Action 3: RE.**

RE added that the lorries waiting to enter the acoustic enclosure will be right next to the three-metre high screen, which is the best place in order to obscure the noise of their engines.

A resident asked if residents can receive an information sheet prior to the base slab pour which advises of the date, the concrete lorry route, what measures have been put in place, etc.

A resident asked if Tideway can communicate clearly with the site's closest residents in advance (ie those adjacent to the site), ideally by issuing a letter containing lots of detail about the base slab pour.

AS said an information sheet will go out to residents within 100m of the site, prior to the activity and will contain the date as well as what residents can expect to experience.

AS mentioned that certain activities affect some residents more than others and that if people feel they are going to be disturbed by the base slab pour, they can apply to the Independent Compensation Panel (ICP) as a Special Case for temporary respite for the Friday night / Saturday morning. Click [here](#) for more information.

A resident asked if residents who do not have disabilities, medical issues or work shifts etc can still apply for temporary respite. AS said anybody can apply and the Independent Compensation Panel (ICP) will look at all applications on a case-by-case basis.

A resident asked if the ICP panel will have the time to deal with the potential high number of applications that may be received regarding the base slab pour. AS said the ICP is more than capable of dealing with high volumes of applications and wanted to advise the group that the continuous base slab pour will actually be the third of its kind on the Tideway project so far,

with others having already taken place at Kirtling Street (central) and Carnwath Road (west).

A resident asked if details of the ICP could be communicated when the Information Sheet is distributed regarding the base slab pour. AS said the standard distance is 100m from the site.

A resident mentioned Wrayburn House has over 70 flats, some of which back onto Bevington Street and therefore residents there will be affected. The resident asked if these flats could be included in the notification, along with residents at Waterside Close and Spenslow House. AS will check on the locations of these buildings and report back. **Action 5: AS.**

Regarding the presentation, PB asked if less text could be put on each with attention paid to the colour used so the slides are more legible. **Action 6: Tideway**

PB reminded the group that a glossary of terms is regularly updated and goes out with each set of minutes. **Action 7: YH.**

PS advised construction is due to end at Chambers Wharf at the end of 2022. PB asked if any further slippages regarding the date can be highlighted in these meetings. PS said the construction programme was first shown at a CLWG in 2016 and showed an end date of 2021. The reasons for the slippage were given at the December 2018 CLWG which were:

- The cofferdam impact piling could only be carried out on two consecutive days in the week to minimise disruption to local residents
- The archaeology work was extended to ensure the artifacts found were suitably recorded
- An extra layer of cladding has been installed on the acoustic enclosure to increase the sound insulation.
- The collapse of panel 15 during the diaphragm walling

Regarding the permanent ventilation columns that will be installed at the site before Tideway leaves, a resident said that on behalf of Fountain Green Square residents, he wanted to mention that residents are quite anxious about the aesthetics of the vents and what is actually being proposed. Rather than the resident trying to explain to his neighbours, could Tideway communicate with residents as this is causing distress and confusion, with some people thinking the position of the vents can still be changed. The resident asked if the residents that will be most affected by the vents can be communicated with prior to the application being submitted.

AH said the recent application was in draft form and placed on Southwark's website for openness and transparency and Southwark will carry out a statutory consultation as part of the planning process. He acknowledged that Tideway should be proactive with regards to communicating this and suggested to the resident that if any of his neighbours have any concerns about the vents, they are more than welcome to go to the Visitor Centre on a Wednesday between 2pm and 7pm.

A resident said the offer for Tideway to present information to residents at the Visitor Centre on a Wednesday is an excellent opportunity, however, could a presentation be given which explains where the vents will be, why they cannot be moved and how they will look from a variety of different views.

A resident asked if the residents who will be specifically affected by the vents could be invited along to a presentation.

AS will speak with AH as to the way forward. **Action 8: AS and AH.**

A resident asked Tideway not to limit the presentation invite to those on the site side of the river only and create sub-groups, as residents across the river will also have to look at the ventilation columns. PB said it will be an open communication.

Regarding noise monitoring, a resident asked RE to remind him about the reporting averages. RE confirmed that noise is monitored during the day over a 10-hour average and at night over

one-hour slots.

Roy Fox (RF) said Tideway has a proactive system of monitoring noise whereby amber alerts are notified immediately to the site team, if a maximum level is close to being reached. Tideway would then cease work on the site.

A resident asked PS how many times site has had to stop work due to being close to the maximum noise level. PS said work had stopped a number of times.

A resident noted that Action 9 from the December CLWG was that a noise presentation was supposed to be given at tonight's meeting. PS advised that the person who was going to give the presentation was unfortunately ill and the presentation can therefore either be given next time or at the Visitor Centre. AS asked if there is a demand for another noise presentation.

A resident suggested the noise presentation takes place after the base slab pour. **Action 9: Tideway.**

Charley Whitelock (CW) provided a legacy update. CVB and Tideway staff have recently been involved with two volunteering sessions to remove litter from the Thames foreshore. There were assessment days for the recruitment of the Tunneling Operative Apprenticeships last week. The qualification is the first of its kind in the construction industry. The events were well attended, including by people from our local boroughs.

PB said that following the archaeological presentation from MOLA (Museum of London Archaeology) at the September CLWG, a commitment was made for MOLA to return and give an update on the findings. PB has been talking to Tideway about making the presentation a public event and AS is working with MOLA to decide when would be a good time to hold the public presentation. The dates will be communicated as soon as they are known and PB if anybody has any ideas about larger venues.

A resident said the presentation could be streamed live if capacity is an issue.

PB said she is in the process of organising a guided archaeological walk with Clayground Collective for the Spring. The maximum number of attendees is 20, on a first-come, first-served basis. However, she is hoping that if it popular it can be repeated. This was well received.

Regarding the separate non-Tideway meeting that PB is trying to set up for residents (Action 8 from the December CLWG), PB had offered some dates to Tideway to check on capacity at Wade Hall. It was agreed to do this in April to give residents more notice. The meeting will be held in the lounge at Wade Hall. **Action 10: PB/YH**

AS mentioned about the monthly drop-in sessions that take place between the split sessions and advised that the number of residents attending the drop-ins has reduced. AS asked if there is still the demand for two drop-ins between the facilitated sessions.

A resident said personally he would like the facilitated sessions to take place more regularly, for example every other month.

A resident said she feels Tideway put a lot of resource into attending these meetings and at some point in the near future, Tideway will get to a stage when things will just tick along. The resident added the quality of the weekly email update is great, so residents can obtain the latest information from them in between meetings.

A resident said he agreed with another resident, as he likes the formal presentations. Another resident also agreed but said he thinks it's important for the informal 30 minutes drop-in to remain from 7pm-7.30pm.

AS will take this away and review the panel's proposal that every other month, a split session (like tonight) is held with the drop in CLWGs in the interim months be dropped. AS added that

the site is coming up to a period now that once the shaft excavation is complete and tunneling commences, the work will be consistent for around two - two and a half years. AS said the frequency can always be reviewed at a later date. **Action 11: AS.**

### 3. Feedback from Community Representatives

None.

### 4. Actions from Previous Meeting (10 December 2018)

1. Presentation to be distributed with the minutes.  
Closed.
2. Updated glossary of terms to be distributed with the minutes, to include the term DBA.  
Closed.
3. Tideway to contact Riverside School to see if an inset day could be arranged for a Friday in April / May 2019 to coincide with the start of the base slab concrete pour.  
Closed.
4. Future slides within the presentation to be shown in black text on a white background, rather than white writing on a teal background, as requested by ST.  
Closed.
5. MS to add some information to a future weekly update regarding the three ventilations columns that will remain on the site once the project is complete.  
Closed.
6. NR to investigate and report back on a resident's comment regarding Tideway not supporting JC at Southwark.  
AS confirmed this was not the case and there was a level of misunderstanding. The issue actually is that Tideway cannot release personal details to JC unless the resident gives their permission. JC confirmed that any resident she meets signs a disclaimer so she can share their information with Tideway and they are at liberty to say no. Closed
7. Tideway / Southwark to compile a one-page brief on who JC is, when she is available, how she can be contacted, where she can be met, do residents need an appointment etc.  
  
JC said a resident kindly included a one-pager in his recent magazine and she confirmed she will be at Wrayburn TMO office (Spenslow House) but is just finalising some health and safety issues.  
  
AS said that JC's contact details are included on the weekly update email and once the above information is confirmed, all details regarding JC, including how she can be contacted, where she can meet, one-to-ones etc will be included within the weekly email update.  
  
A resident wanted to point out again how important it is that details are included as to how JC can be contacted, as some people may prefer a one-to-one rather than an open forum.
8. PB to arrange a separate non-Tideway meeting for early 2019.
9. JK to show the postponed in-depth presentation on noise (about how noise is monitored, what the range is and how decisions are made on the location etc).  
Presentation to be given at the next CLWG.

## 5. Any Other Business and Agree Next Meeting Date

The next meeting dates will be as follows:

- Monday 13 May 2019 - 7pm-7.30pm - drop-in session, 7.30pm-9pm - facilitated meeting (Wade Hall)
- Monday 1 July 2019 - 7pm-7.30pm - drop-in session, 7.30pm-9pm - facilitated meeting (Wade Hall)
- Monday 9 September 2019 - 7pm-7.30pm - drop-in session, 7.30pm-9pm - facilitated meeting (Wade Hall)

Regarding community engagement and getting school children interested in Tideway, a resident said he requested at the December CLWG for Tideway to put together a three – four-page document of information, to make parents (not teachers) aware of what is available and try to encourage children to take that step. The resident said he was expecting there would be a contribution at tonight's meeting.

CW said she has discussed this briefly with Martin Griffiths. PB said this will be discussed outside of the meeting. **Action 12: CW / MG.**

### Action Register from the February CLWG:

1. Presentation to be distributed with the minutes.  
**Deadline: 25 March 2019**
2. PS to liaise with Southwark Council's Highways Department regarding arranging for second route for the concrete slab pour, should traffic be an issue at the time.  
**Deadline: 1 April 2019**
3. RE to report back to a resident on the anticipated noise levels at different locations during the base slab pour.  
**Deadline: 1 April 2019**
4. Tideway to liaise with Southwark Council and TfL to see if the traffic light sequencing at Bevington Street could be altered for the concrete slab pour, so wagons are not queuing for two minutes at a red light after exiting the site.  
**Deadline: 1 April 2019**
5. AS to investigate whether residents at Wrayburn House, Waterside Close and Spenlow House can be included in the Information Sheet mailing regarding the base slab pour.  
**Deadline: 1 April 2019**
6. Tideway to put less text on each slide and change the colour of the headings, to ensure they are easier to read.  
**Deadline: next CLWG**
7. Glossary of terms to be distributed with the minutes.  
**Deadline: 25 March 2019**
8. AS and AH to discuss the possibility of presenting information on the ventilation columns to the most affected residents.  
**Deadline: 1 April 2019**
9. Tideway to show the postponed in-depth presentation on noise (about how noise is monitored, what the range is and how decisions are made on the location etc) at the next CLWG.  
**Deadline: next CLWG**

**OFFICIAL**

10. PB to set up a non-Tideway meeting for residents at Wade Hall in April.  
**Deadline: 25 March 2019**
  
11. AS to confirm if a split session CLWG can be held every other month, with there being no drop-in in between.  
**Deadline: 25 March 2019**
  
12. Regarding community engagement and getting schoolchildren interested in Tideway, CW and MG to arrange for a three – four-page information sheet, to make parents (not teachers) aware of what is available and try to encourage children to take that step.  
**Deadline: 1 April 2019**