



MEETING MINUTES

Subject:	Carnwath Road Community Liaison Working Group
Date and time:	Monday 18 February 2019, 19:00 to 21:00
Location:	St Matthews Church, Wandsworth Bridge Road, SW6 2TZ
Minute Taker:	John Mealey, Administrative Support, Tideway
Chair:	Tim Prager

Item	Topic
1	Welcome, introductions and apologies for absence
2	Minutes of meeting 17 September 2018 - action points & approval
3	Site works update / report from Community Relations Manager
4	ICP update
5	Section 61 update, report and questions
6	Wandsworth Bridge Road junction / barge movements / site activity simulation report and questions
7	CRRG update
8	Greenway update
9	AOB
10	Date of next meeting
11	Open floor for residents to approach council or Tideway officers on following areas: <ul style="list-style-type: none">• Community Relations / Communications• Environment• ICP Process• Stakeholders and Consents• Tunnelling and Engineering

1. Apologies for Absence

Four apologies received.

Attendees

- Patrick Kelly (PK), Community Relations Manager, Tideway (BMB)
- John Clifton (JC), Deputy Section Manager, Tideway (BMB)
- Jamie Gray (JG), Stakeholder & Consents Manager (West), Tideway
- Dan Ibrahim-Webster (DI-W), Senior Environmental Advisor, Tideway (BMB)
- Louise Walsh (LW), Mitigation and Compensation Lead, Tideway
- Katie Ashton (KA), Head of Communications, Community Relations & Community Investment, Tideway (BMB)
- Neil Binns (NB), Senior Project Manager, Tideway
- Andeep Gehlot (AG), Communications Lead (West), Tideway
- John Mealey (JM), Administrative Support, Tideway

23 other attendees including residents and representatives from London Borough of Hammersmith & Fulham, Royal Borough of Kensington and Chelsea, CRRG, Hugon Road, Carnwath Road, Carnwath Road Coalition, St Matthews Church, PRARA and Independent Complaints Commissioner / ICP Chair

- 1.1 Tim Prager (TP) welcomed attendees to the Community Liaison Working Group (CLWG) and thanked all for attending.
- 1.2 Patrick Kelly (PK) introduced Tideway/BMB staff members, to ensure attendees were aware of who was present.
- 1.3 TP advised the CLWG that since the last meeting, Jamie Gray (JG) has replaced Jonathan Harris as Tideway's Stakeholder and Consents Manager.
- 1.4 TP also explained that since the last meeting, London Borough of Hammersmith and Fulham's (LBHF) Robert Anderson (RA) had left the council, however he has now returned. TP said RA can help residents who have specific enquiries.
- 1.5 RA said his contact details remain the same and was happy for them to be circulated (07809 709 144 / robert.anderson@lbhf.gov.uk).
- 1.6 TP announced that Fiona Penhallurick (FP), who was the Independent Complaints Commissioner (ICC), has now assumed the role of Chair of the Independent Compensation Panel (ICP). TP said this update is relevant for residents who need to speak to someone regarding compensation.

2 Minutes of meeting 17 September 2018 - action points & approval

- 2.1 TP asked whether there were any queries or comments regarding the minutes of the meeting on 17 September 2018. No comments received. TP confirmed the minutes were approved.
- 2.2 TP went through the actions from the previous meeting to ensure they were completed.

Action 1: TP explained that RA did not send Tideway's monthly complaint reports from February 2018 onwards relating to Carnwath Road, as he left LBHF shortly after the previous CLWG. TP requested this action is picked up again by RA, as he has returned. RA confirmed yes.

Action 1: RA.

JG confirmed that Tideway sends its complaints report to a wide distribution list, including LBHF. JG said he would send the reports to RA again, to ensure he has them. TP thanked JG.

Action 2: Following the action for PK and Jonathan Harris to clarify how Tideway records and reports on complaints Tideway receives, JG believed there was an element of confusion on this at the last meeting. To clarify, JG said if one individual makes four complaints about the same issue then this would be classed as one complaint. However, if four individuals complained about the same issue then this would be classed as four complaints.

TP said the issue arose at the last meeting because the CLWG was led to believe that if 19 residents complained about the same noise issue then this would be classed as one complaint. PK reiterated there was confusion at the previous meeting and the wrong message was provided.

Philip Smith (PS) said LBHF receives a monthly report which states complaints relating to one issue. However, it also receives other reports which clearly displays details of each individual complaint.

TP said residents have been concerned that complaints are not being tallied correctly therefore discussions have taken place whereby residents would contact LBHF to log an issue. JG said the option for residents to contact LBHF has always been there. TP appreciated this but said it has been suggested that residents should contact LBHF to ensure it receives a direct understanding of the issue, rather than a filtered understanding.

TP said LBHF has employed a staff member called Olalekan Awe-Olaosebikan (OA-O), who will fit into any new process regarding the logging of complaints. TP asked PS how complaints should be made and how OA-O will fit into the process. PS explained that OA-O works day and night shifts, so there will be occasions when he cannot be contacted. PS felt the best way to contact LBHF to log a noise issue would be to contact its Noise and Nuisance Team and OA-O can pick up the issue ASAP. PS stressed this process does not override the Tideway Helpdesk and is simply an alternative option. TP suggested PS speaks with CRRG after the meeting regarding contact details, processes etc relating to noise issues.

A resident said there is an overlap between RA, OA-O and Tideway's Helpdesk which seems confusing.

FP strongly recommended that residents should contact the Tideway Helpdesk, if they have any queries or issues. FP said if people start to call LBHF instead of Tideway, then it could cause confusion. Dan Ibrahim-Webster (DI-W) explained that if residents do not advise Tideway of an issue, it cannot be immediately recorded.

TP appreciated FP's and DI-W's comments but said residents can call both Tideway and LBHF. TP said the best idea will be to contact the most responsive channel.

TP explained that since the new format for the Tideway Helpdesk was introduced, issues were addressed much quicker and the process has been smoother. TP felt the Helpdesk's old process lacked clarity, however, PK said it is now much improved and this was confirmed by members of the CRRG.

Action 3: TP explained he met with the ICP before Christmas and it has agreed to participate in a site walk, ideally when the site simulation or when tunneling takes place. This will help the ICP experience first-hand the acoustic profile of the area.

TP noted that the previous minutes incorrectly spelt the name of the ICP's Graham Parry. Previous minutes spelt his surname as Perry. FP also requested it is noted that John Wade has left the ICP.

Action 4: A resident confirmed he created a working committee, which focuses on issues relating to barge simulations, dress rehearsals, schedules and potential problems prior to tunneling works starting.

Action 5: PK advised he has been unable to produce an estimated lorry movement traffic report for once tunneling has been completed at Carnwath Road, as there is currently not a construction logistics plan for post-tunneling. Once this has been produced, PK can pass on the report.

A resident said he would like to see an estimated lorry movement traffic report for the tunneling phase at Carnwath Road. PK said he will take this away as an action.

Action 2: PK.

PK also said that a report has already been produced which shows an overall estimate and he will send a link to a resident.

Action 6: John Mealey (JM) sent a link to the presentation with the previous CLWG minutes.

Action 7: Following the completion of the Base Plug Pour, PK produced a community newsletter to advise of upcoming works. PK also advised he sends out a weekly email to residents, which explains what work will take place over the coming week and the working hours for different types of work.

TP wished to personally thank PK for the proactive weekly email he produces and said it is extremely useful for the community. A resident also wanted to thank PK for the additional out-of-hours work he does and said his commitment is great. A resident also thanked PK for his work.

- 2.3 A resident said point 8.1 in the previous minutes stated the next CLWG would take place at the end of October or start of November. The resident asked why there was a delay. TP explained that there was not too much information to share in October / November, as he was unable to meet the ICP, the Section 61 for tunneling work had not been submitted and the works taking place on site were not out of the ordinary.
- 2.4 TP provided a Section 61 update for the tunneling phase of the project. TP said a Section 61 is produced in order for any out-of-hours work to take place, which advises of noise level limits etc. TP said that unfortunately since the last CLWG, Tideway decided not to share the Section 61 for tunneling before it was approved. TP said he was grateful that LBHF provided headline information.
- 2.5 TP explained that he made a Freedom of Information request to obtain the Section 61 and he then provided it to a resident that was very keen to review the document.
- 2.6 A resident asked why she was not sent the Section 61. TP said the resident did not request to see it. TP said one resident asked to see the document, so he sent it to her. TP said he was happy to send the Section 61 to the resident.

- 2.7 A resident requested his organisation field in the attendee list within the minutes is updated. It currently states the resident is Green Route Chairman, however it should read Greenway Chairman.
Action 3: JM.
- 3 **Site works update / report from Community Relations Manager**
- 3.1 PK provided a site works update presentation.
Note: Information included within the presentation
Action 4: JM.
- 3.2 A resident referred to the tunnelling site set-up slide within the presentation and asked why the segments crane has been drawn over the soil barges. PK said it was to show the extension of the crane and its possible swing. PK said the crane's position will be far more vertical.
- 3.3 A resident referred to the complaints statistics within the presentation and queried why it does not state the number of complaints received regarding parking, as he made several. PK said the resident made a very good point but that parking complaints would have been logged in the noise and vibration category, as the resident had previously complained regarding the noise of the vehicles in the mornings.
- 3.4 The resident felt this was inadequate and said workers parking on residential roads is "hardly a noise and vibration complaint". TP agreed and suggested that parking has its own stand-alone complaint category. PK asked whether the resident had noticed the situation improve of late, as he now regularly patrols the surrounding streets. The resident confirmed that it had. PK stated he will detail parking complaints within future presentations.
Action 5: Tideway.
- 3.5 A resident asked whether Tideway has a 'Plan B' in case the conveyor belt breaks during tunnelling. PK said if the conveyor breaks, it would be repaired ASAP. John Clifton (JC) confirmed this would be fixed as a matter of urgency.
- 3.6 A resident referred to the grey work cabin image in the presentation and asked whether it is located where the old office block used to be based. PK confirmed yes.
- 3.7 A resident said this location is where the magnetic anomaly was found on site, which he requested was checked. The resident stressed his concern, as the magnetic anomaly was never found.
- 3.8 A resident asked how Tideway checked the magnetic anomaly. PK confirmed nothing was found or removed and explained that a magnetic anomaly is marked as a worse-case scenario. PK said the team excavated well beyond where the magnetic anomaly would have been, however, there was nothing there, which is frequently the case in such excavations. It could be brick etc.
- 3.9 TP asked Elizabeth Fonseca (EF) whether LBHF was happy with Tideway's investigation. EF said LBHF does not explore magnetic anomalies.
- 3.10 For peace of mind, PK said he would send the resident the magnetic anomaly reports. PK also said he would send the reports to two other residents.

- 3.11** A resident asked whether anything obnoxious, such as bad odours, will be noticeable when removing the spoil. PK said the spoil is simply fresh London clay, which is 45 metres below ground level and has never been touched. PK said the team does not anticipate any issues regarding odours etc, as it is a natural substance.
- 3.12** A resident asked what is meant by the term 'fresh' London clay. DI-W said the clay is a virgin material, clean and has never seen the light of day. DI-W explained that the material will be quite damp, pressed together and then loaded onto the conveyor before entering the muck bin.
- 3.13** JC said although the clay will be damp, it must be reasonably dry to travel on the conveyor. JC also said that although the team does not expect any smells or gasses, there is gas monitoring equipment inside the shaft, ensuring a very good system is in place during the work. DI-W also said the team will take regular samples of the material.

4 ICP update

- 4.1** LP referred to point 3.13 in the previous minutes which correctly stated his concern regarding sleep deprivation not being on the ICP's radar. LP said Matthew Walker's research in 2017 exposed that sleep disturbances are far more serious than earlier recognised. LP said he has received no reassurances that the ICP is up to date with this. FP requested LP sends her information on this and she will investigate.
- 4.2** A resident said he sent a case to the ICP but it was rejected, as it was not submitted in advance of the disruptive work. The resident asked how was he meant to know whether he would be disturbed before the work actually took place. FP said she would not discuss any individual cases at the meeting as it is not appropriate. FP explained there may have been other factors which led to the decision.
- 4.3** TP suggested the resident spoke with Louise Walsh (LW) at the end of the meeting regarding the case, before liaising with FP.

5 Section 61 update, report and questions

- 5.1** A resident provided a Section 61 presentation and explained that the purpose of the update is to show a summary of consented and pending construction activity at the Carnwath Road site.
- 5.2** The resident said that residents should be made aware of key elements of each S61 before LBHF approve them.
- 5.3** The resident said the Section 61 is under the Environmental Quality Act 1974 (*sic*), in which the detail of an individual activity is defined in individual orders – timings, vehicle movements etc.
- 5.4** The resident referred to his presentation and said it is important to see there have been several dispensations and extensions to several regulation numbers since 2016 at Carnwath Road.
- 5.5** Although LBHF has approved a number of Tideway's Section 61s at Carnwath Road since 2016, there are still some documents that have not yet been submitted. These include Section 61s for tunnelling, removal of the Kirtling Street TBM, decommissioning of site operations and final design work.

- 5.6** PK advised the resident that LBHF has now approved Tideway's Section 61 for tunnelling works at Carnwath Road.
- 5.7** The resident referred to previous CLWG meetings where residents sought to have sight of the whole of each s61 before they are consented. Tideway/BMB have not been prepared to share them in this way and LBHF are not prepared to insist on full disclosure to residents under Freedom of Information.
- 5.8** However CLWG are currently satisfied that LBHF officers will disclose the material content of each S61 to residents without exposing the entire documents.
- 5.9** The resident said he is not too concerned whether he sees the Section 61 before it is approved by LBHF, as he has confidence that LBHF has several procedures in place to ensure residents' opinions are heard.
- 5.10** A resident said a large amount of the information provided by HR "went over his head". The resident asked a resident to speak on behalf of the community when liaising with LBHF.
- 5.11** A resident advised another resident that is what he tries to do. The resident used the Base Plug Pour as a good example of this, as several discussions were held before the activity took place. The resident appreciated the Base Plug Pour was not perfect but overall it worked well and lasted 57 hours instead of 96.
- 5.12** The resident said nobody likes unpleasant surprises, so the more involved the community can be with discussions, the more things can be resolved.
- 5.13** A resident asked another resident whether he has the power to hold Tideway to account. The resident said he does not have the power but he trusts LBHF for this.
- 5.14** LBHF's OA-O apologised for arriving late to the CLWG and introduced himself. OA-O explained he takes noise measurements for Tideway's work.
- 5.15** TP said OA-O is on call for residents who are being disturbed by noise and can address issues immediately. OA-O reiterated he works both day and night shifts, so there is a process in place where residents can call a number to ensure issues can be investigated immediately.
- 5.16** TP said it is crucial noise issues are solved before tunnelling commences, as this should mean there is a long phase of works when residents are not disturbed. TP said there is a large team of people at LBHF that will ensure issues are resolved ASAP.
- 5.17** OA-O advised he sent an email to a resident, which has all of the relevant LBHF contact numbers, in case anyone is disturbed.
- 5.18** A resident said people do not want to have to call several different numbers to report an issue. The resident suggested OA-O sends a letter to Carnwath Road residents to introduce himself and to provide the relevant contact numbers. PS said a letter drop will not be taking place.
- 5.19** A resident said the system in place at the moment works. Residents can either call the Tideway Helpdesk or LBHF's Noise and Nuisance Team.
- 5.20** PS stressed that LBHF does not want to take over the Tideway Helpdesk. The additional contact numbers are simply additional avenues, if needed.

- 5.21** A resident asked which organisation pays OA-O's wages. PS said OA-O is a LBHF staff member and is paid for by Tideway's Section 106 funding.
- 5.22** A resident explained that his property is on Carnwath Road and explained the reason for his ICP claim.
- 5.23** The resident said he has lived at the property for a long time. Since Tideway entered the area, his living situation has become very difficult. The resident said he does not know who to contact because there are so many different contact numbers.
- 5.24** TP asked PK and RA to work together to resolve the resident's situation. PK confirmed he would speak with the resident straight after the meeting.
- 5.25** PK explained that although he cannot alter ICP processes that are in place, he can help with site issues.

6 Wandsworth Bridge Road junction / barge movements / site activity simulation report and questions

- 6.1** A resident started his presentation with an update regarding the site activity simulation and explained that Tideway has agreed with LBHF and the CLWG to a simulation on site. This is to provide residents with the confidence that Tideway/BMB will minimise disturbance during the 24/7 tunnelling works.
- 6.2** A resident repeated that the Section 61 agreement for tunnelling is now in place.
- 6.3** A resident also said that the scheduled simulation will be a full simulation, which will look at noise, light and dust. The resident said he was grateful for the support LBHF has provided.
- 6.4** A resident advised the CLWG that TWS previously turned up on site for a full site simulation but was only shown a barge simulation. The resident said there are various simulations that need to be shown when the conveyor is at full capacity, so that a true noise assessment can be heard. The resident said he has been promised simulations that have not happened and stressed that the geography and engineering for Carnwath Road is different to other sites.
- 6.5** A resident said the borough has noise maps and modelling in place, so there is some anticipation of the noise peaks that will occur. The resident confirmed he was shown a barge loading simulation with several other residents and suggested it was unfortunate that the barge didn't then move to the mooring opposite, as he had seen earlier that day.
- 6.6** FP said the resident's comments were unfair, as Tideway clearly stated beforehand that it could only provide a barge simulation at the moment, which was done.
- 6.7** JG said Tideway made a promise on 29 November that it would provide a full simulation but did not confirm a date. JG stressed that the full simulation will still go ahead but, in the meantime, a barge movement simulation was provided.
- 6.8** PK said as soon as Tideway is in a position to provide a full simulation, it will do so.
- 6.9** A resident asked when the full simulation is expected to take place. DI-W said potentially sometime in May, however, stressed this cannot be guaranteed yet. JG said

the programme is quite fluid and as soon as a date can be provided, Tideway will be in touch with TWS.

- 6.10** A resident said she was present for the full barge simulation and the noise was minimal.
- 6.11** A resident moved onto the traffic lights issue at the junction of Carnwath Road and Wandsworth Bridge Road.
- 6.12** A resident said that LBHF put together a basic proposal a long time ago for the junction upgrade but Wandsworth Council strongly objected to the plans, as it believes traffic will back-up onto the one-way system.
- 6.13** A resident explained that if Transport for London (TfL) overrides Wandsworth Council, it may appeal the decision to the Greater London Authority or Secretary of State.
- 6.14** A resident said the uncertainty of the PC World site development is causing confusion, as the long-term plan for the development is unknown.
- 6.15** A resident also said that Chris Bainbridge, Head of Transport Planning at LBHF, has been asked by TfL to meet with Tideway to find out when the project is finishing, details on future HGV predicted movement figures and how it will interact with TL construction.
- 6.16** JG said he spoke with Tideway's Traffic and Logistics Manager, Gordon Sutherland. Chris Bainbridge is not familiar to him, and is not aware of having a meeting set up.
- 6.17** A resident said there is the possibility that Wandsworth Council will agree to a short-term solution, if LBHF agrees to implement a long-term solution once the uncertainty regarding the PC World development has been resolved.
- 6.18** A resident said a short-term solution would be a 'red man / green man' installed on three legs of the junction.
- 6.19** TP asked Ann Rosenberg (AR), as a councillor, to send a message to Chris Bainbridge saying that the community needs to know what will happen with the junction. AR said Chris has been very frustrated by the whole situation and that Wandsworth Council and TfL have issues with each other.

7 CRRG update

- 7.1** A resident provided a health survey update and explained that LBHF was meant to work with the CRRG to progress. The CRRG chased this up many times from November and after many ignored emails, a quote was provided by one firm. The resident said the CRRG was not happy with the quote and requested two other quotes. Since this request, the resident feels that the CRRG has been ignored by Councillor Ben Coleman
- 7.2** A resident explained that many residents have noticed dust in their properties. Although dust monitors have not been triggered, residents are still being disturbed.
- 7.3** A resident also explained that certain properties have been disturbed by noise and vibration in recent weeks. One disturbance was approximately two weeks ago and was after 22.00. The resident said she always advises residents to call the Helpdesk at the time of the disturbance.

- 7.4 PK said he was unaware of this incident and asked the resident to advise the resident to contact him. A resident said he has footage of this particular disturbance. PK requested the footage is sent to him.
- 7.5 A resident advised that rodents have been spotted recently and stressed that bait boxes need to be installed. PK said he is not sure where the arrangement lies, as Tideway had Rentokil on site today, but nothing was spotted.
- 7.6 TP asked RA to investigate the rodent issue and to work with Tideway, to ensure the problem is resolved.
Action 6: RA.
- 7.7 A resident said the fee element for rodent investigations need to be clarified. Leaseholders were charged previously when they should not have been. The agreement was Tideway would pay 50% of the fees and LBHF would pay 50%.
- 7.8 A resident expressed her concern about the condition of the road from the entrance to the Tideway site up to Hitchcock & King, as there is a large split in the road. The resident asked what would have caused the crack, as it is getting wider.
- 7.9 PK said Tideway has monitors in place and has not noticed any issues. PK stressed that the crack has not been caused by Tideway lorry movements, as its traffic movements do not go down that section of the road. PK also said there has been minimal ground movement throughout Tideway excavations.
- 7.10 TP said the crack in the road is very suspicious and requested RA picks up the issue with a LBHF officer.
Action 7: RA.
- 7.11 A resident reiterated that the CRRG is keen to meet Tideway's Engineering Team on site to discuss tunnelling operations. PK said this was a good idea and is being arranged. PK also said he did not believe residents would be disturbed by any vibration linked to tunnelling.
- 7.12 A resident appreciated PK's comments but said residents may be disturbed by the removal of spoil. PK said the concern is valid, which is why meeting on site is a good idea. PK also stressed that Tideway will deal with any issues. PS said he is happy to install a vibration monitoring kit off site, to keep track of levels during tunnelling.
- 7.13 A resident asked for the CLWG to update its website, as it was last updated in 2016. TP said the CLWG does not have a website. AR said the CLWG website was set up during her period as Chair, however the idea soon faded.
- 7.14 AR said she would speak to the person who set it up, to see whether a resident could take over responsibility of the website. A resident said the CRRG does not want to take on the responsibility of the website, as this should lie with the CLWG. TP said the CLWG has no funding for a website. He does not have time to manage a website were it to exist.
- 7.15 A resident disputed AR's claims that the CLWG website idea faded away. The resident said he offered to take over responsibility of the website, but AR decided not to take up his offer and decided to do something different.
- 7.16 A resident expressed her concern about the safety of the river wall on the east side of the site. The resident said the railing installed is inadequate and is a serious health and

safety issue. A resident said the railing is extremely dangerous and he is concerned for children in the area. RA was surprised this issue has not been resolved, as it was progressing well before he left LBHF. RA said he will liaise with the relevant people to ensure the issue is resolved.

Action 8: RA.

8 Greenway update

- 8.1** A resident provided an update and said residents have experienced further piling over recent weeks at various times, including weekends. The resident said if residents are not notified of works, they cannot plan ahead. TP advised the resident that PK's weekly update emails are a good way to keep residents updated about the work taking place on site.
- 8.2** PK stressed that Tideway has not done any piling activity at Carnwath Road for a number of months. PK said piling was taking place across the river recently, which was not related to Tideway in any way. A resident said Tideway funded the piling across the river, so it is responsible for the work. PK advised DM that this was incorrect and the piling across the river was for a private development.
- 8.3** A resident said he is certain some of the noise disturbances he has experienced over recent weeks were from the Tideway site. The resident said it is not fair that he has to keep contacting PK. OA-O said he has received details from the resident regarding particular disturbances, which he will investigate.
- 8.4** A resident complained about barge movements at the site. The resident said he was told barges would only be moored for 12 minutes but there have been examples recently where tugs have been moored overnight.
- 8.5** A resident said one tug had its engine running from 19.00 until 05.00, without any prior notification. PK stressed that particular tug was nothing to do with Tideway. The resident disputed this and said Tideway is responsible for Mooring 32. PK said this was incorrect, as it's a Port of London Authority (PLA) mooring.
- 8.6** TP reminded the resident that LBHF has officers in place that deal with non-Tideway issues.
- 8.7** A resident said Tideway disturbs his family's health and when he is woken in the night, it drives him "insane". PK reminded the resident that Tideway has had no night time barge movements for months.
- 8.8** FP said there must be a clear distinction between Tideway works that can be influenced and non-Tideway works that cannot be influenced.
- 8.9** FP also said Mooring 32 is not Tideway's responsibility and the resident cannot expect Tideway to take responsibility for all movements on the river.
- 8.10** The resident requested clarification regarding who is responsible for Mooring 32.
Action 9: Tideway / LBHF.
- 8.11** A resident said 'Block 5' is being disturbed by noise coming from the air conditioning units on the east side block of the site. PK said he regularly speaks with residents in that area and there have not been any disturbances. A resident said the noise is most probably coming from Currys, as it has been known to be noisy.

- 8.12** A resident expressed his concern about cracks that have appeared on Wandsworth Bridge. The resident said he has taken photos as the cracks have got worse. The resident is concerned it will lead to a large amount of maintenance works, that will also result in the Tideway project being impacted.

9 AOB

- 9.1** TP was happy to report that the artwork on the hoarding will be renewed by the Fulham Artwork Society. TP hopes that Fulham Artwork Society will work with residents and local children for hoarding artwork ideas, which is great news.

10 Date of next meeting

- 10.1** TP asked Tideway when tunnelling will take place. PK said tunnelling will commence at the end of April / start of May.
- 10.2** TP suggested the next CLWG should perhaps take place the second week of May, once tunnelling has commenced.
- 10.3** Date of the next meeting TBC.

11 Open floor session to allow residents the opportunity to approach council or Tideway officers on following areas:

- Community Relations/Communications
- Environment
- ICP Process
- Stakeholders and Consents
- Tunnelling and Engineering

Actions

Action 1: RA to send Tideway monthly complaint reports from 2018 onwards relating to Carnwath Road only. RA to also send a resident all historical reports available, relating to Carnwath Road. **Deadline: June 2019.**

Action 2: PK to produce an estimated lorry movement traffic report for the tunnelling phase at Carnwath Road. **Deadline: March 2019.**

Action 3: JM to update a resident's organisation field from Green Route Chairman to Greenway Chairman. **Deadline: June 2019**

Action 4: JM to send a link to the presentation with the minutes. **Deadline: April 2019**

Action 5: Tideway to investigate whether parking complaints can be logged in their own stand-alone category, rather than within the noise and vibration category. **Deadline: June 2019**

Action 6: RA to work with Tideway to ensure the ongoing rodent issues are resolved. **Deadline: May 2019**

Action 7: RA to investigate the crack in the road between the entrance to the Tideway site and Hitchcock & King. **Deadline: June 2019**

Action 8: RA to speak with the relevant people at LBHF regarding the safety of the river wall railing on the east side of the site, to ensure the issue is resolved. **Deadline: June 2019**

Action 9: Tideway / LBHF to confirm to a resident who is responsible for Mooring 32.
Deadline: June 2019

Action 10 JG/PK to set up a meeting with TWS to discuss arrangements for the simulation.
Deadline: April 2019