



ACTON STORM TANKS

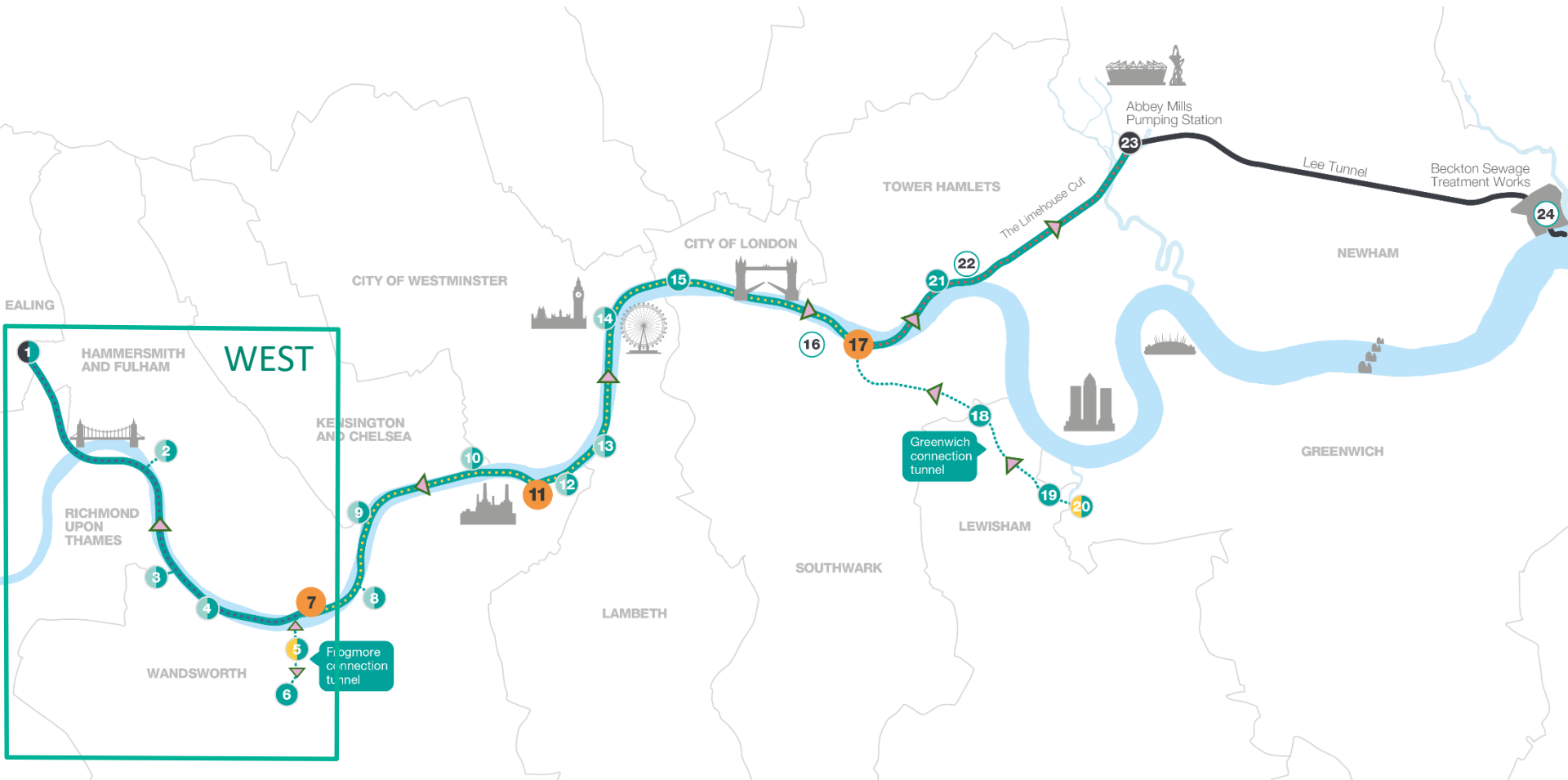
Community Liaison Working Group

Tuesday 10 September 2019

Acton Storm Tanks



Tideway Overview

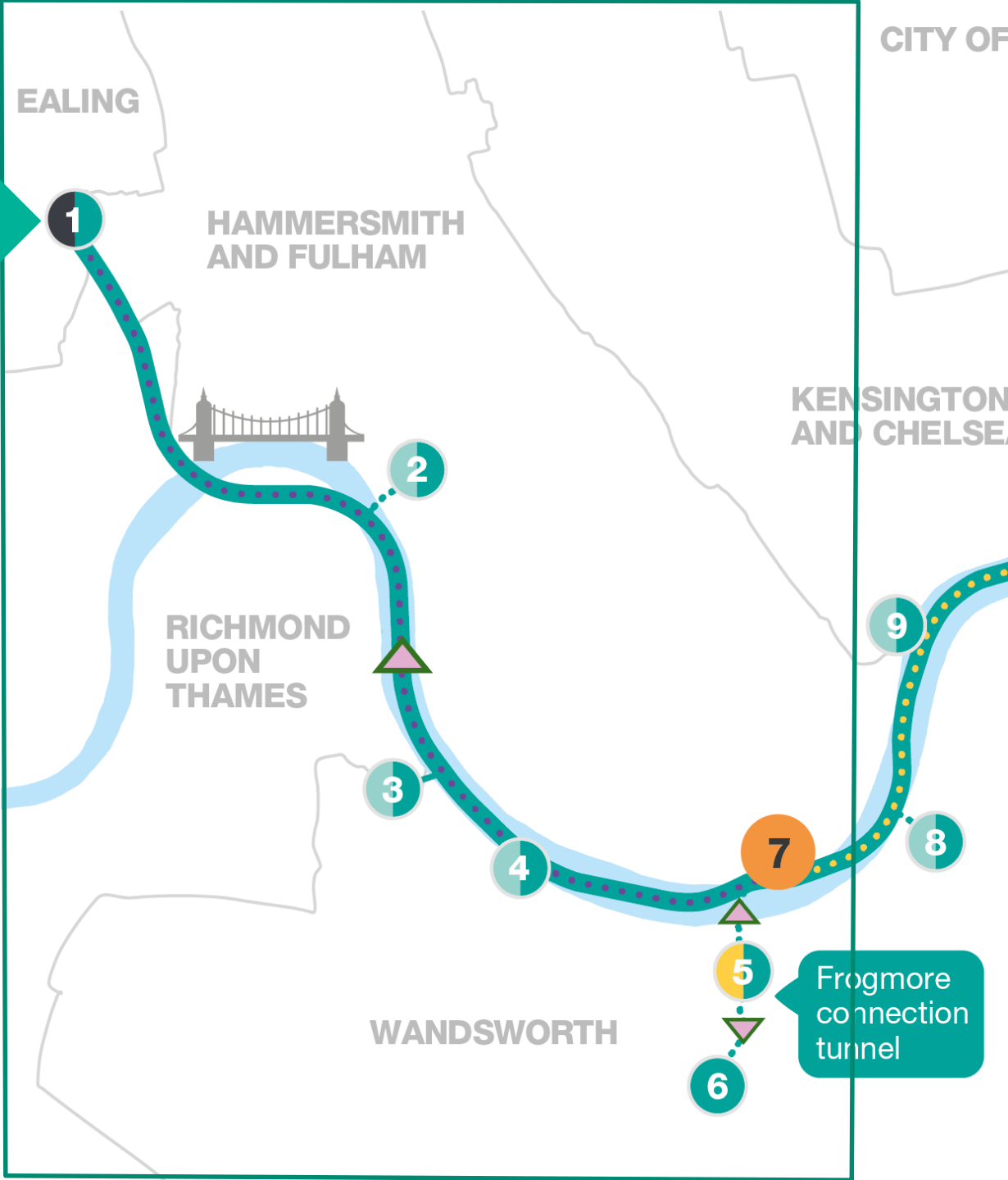


Map key

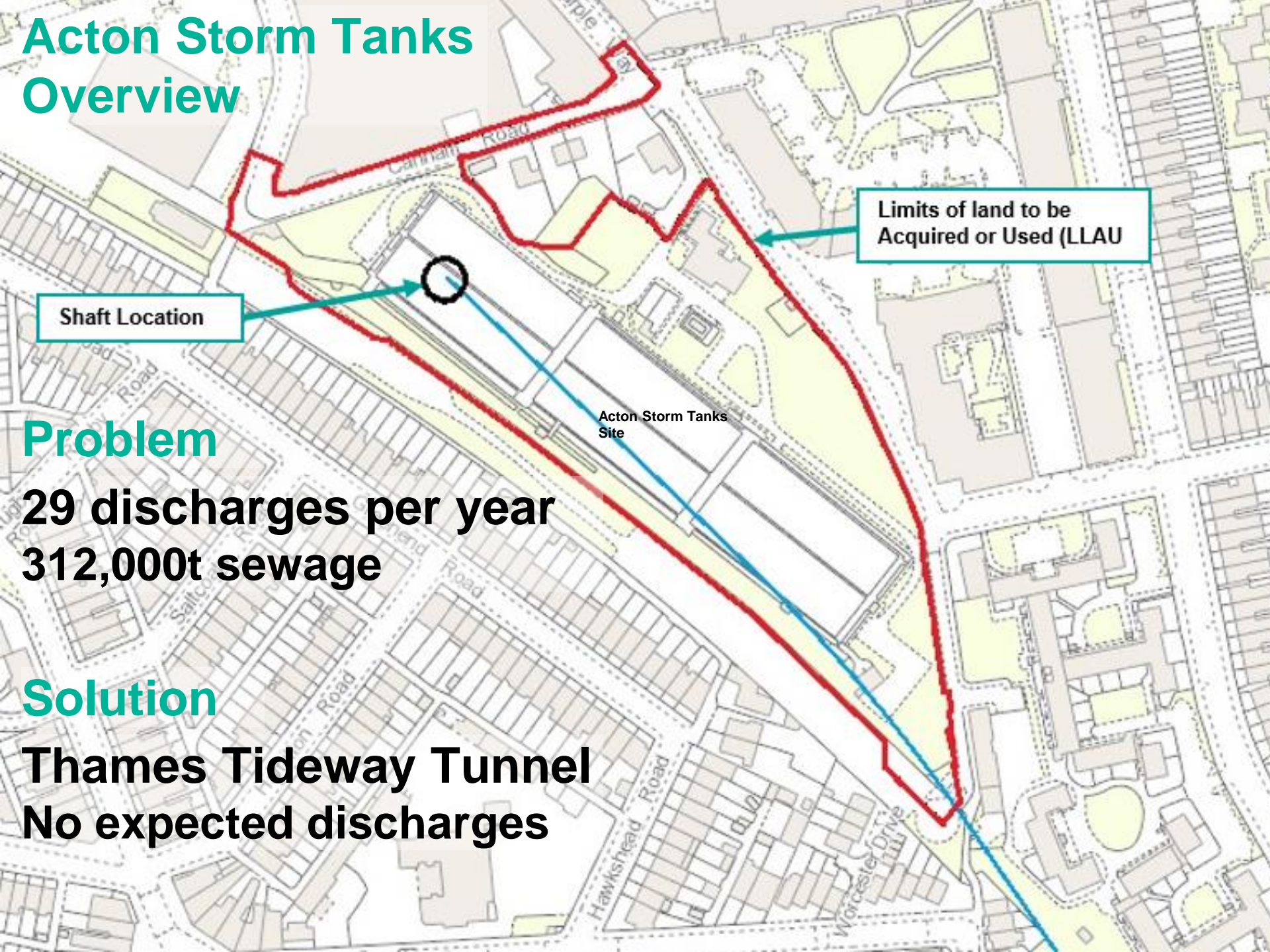
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|------------------------------------|--------------------------|-------------------------------|----------------------------------|--|
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Tideway West

Acton Storm Tanks



Acton Storm Tanks Overview



Shaft Location

Limits of land to be
Acquired or Used (LLAU)

Acton Storm Tanks
Site

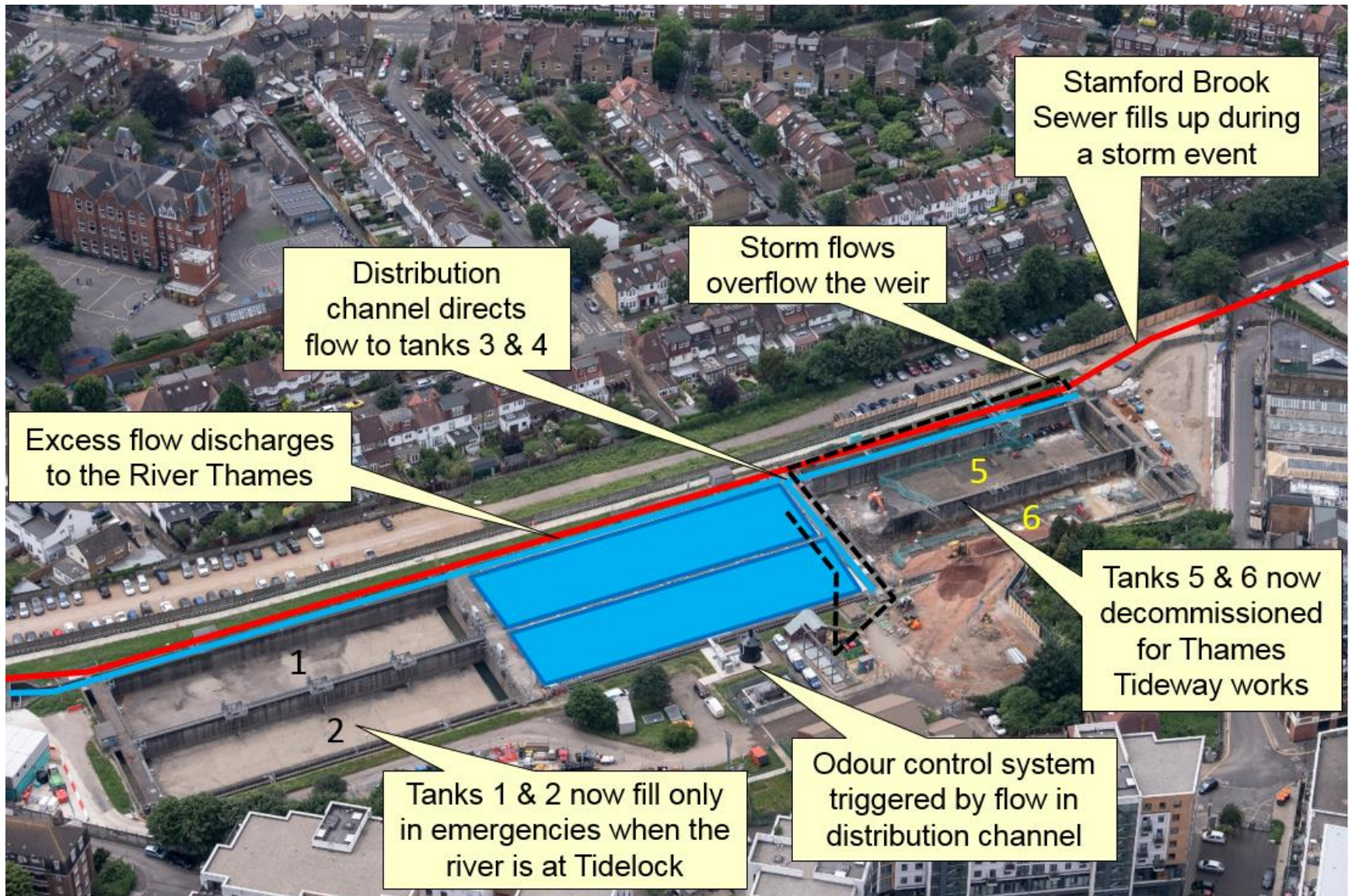
Problem

29 discharges per year
312,000t sewage

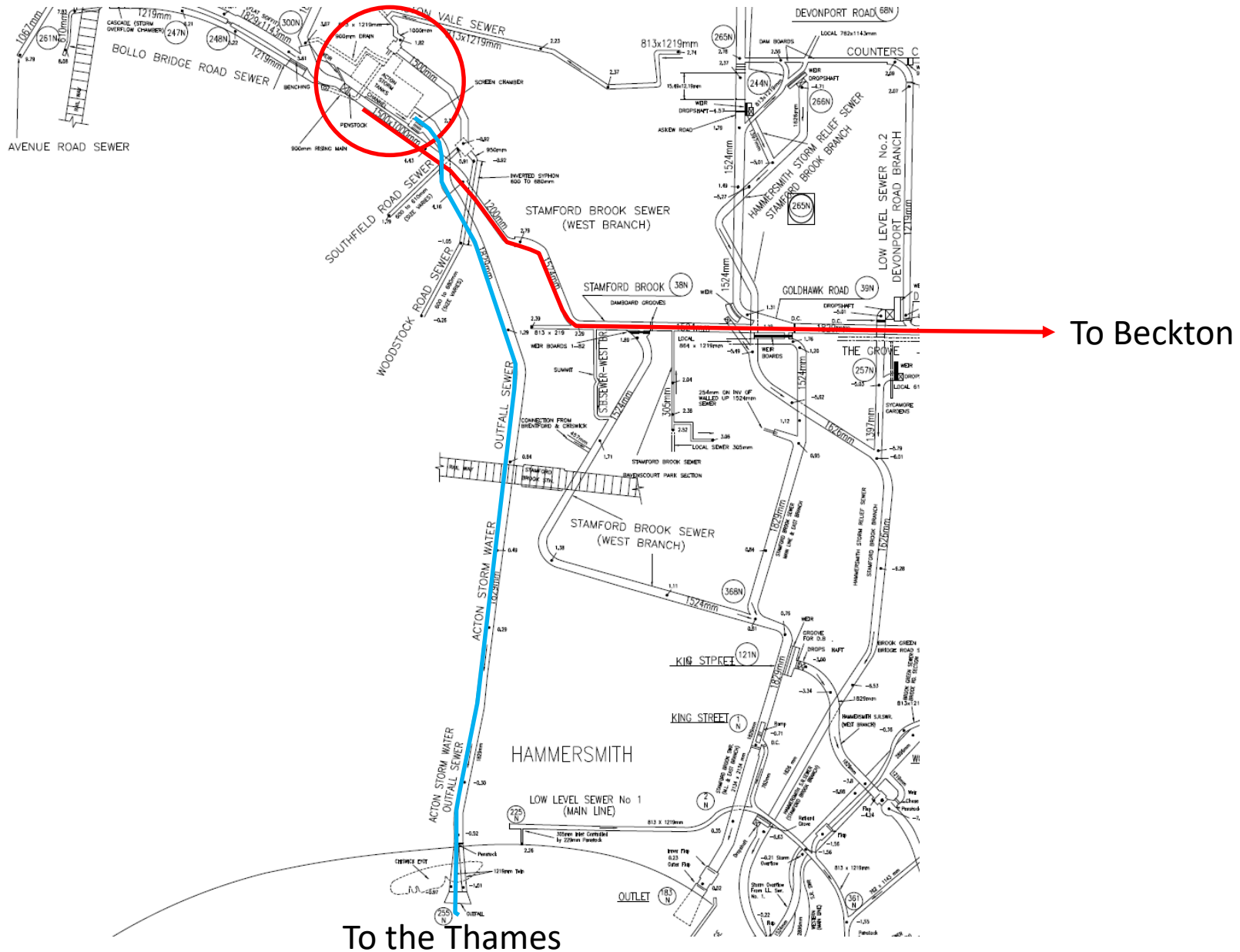
Solution

Thames Tideway Tunnel
No expected discharges

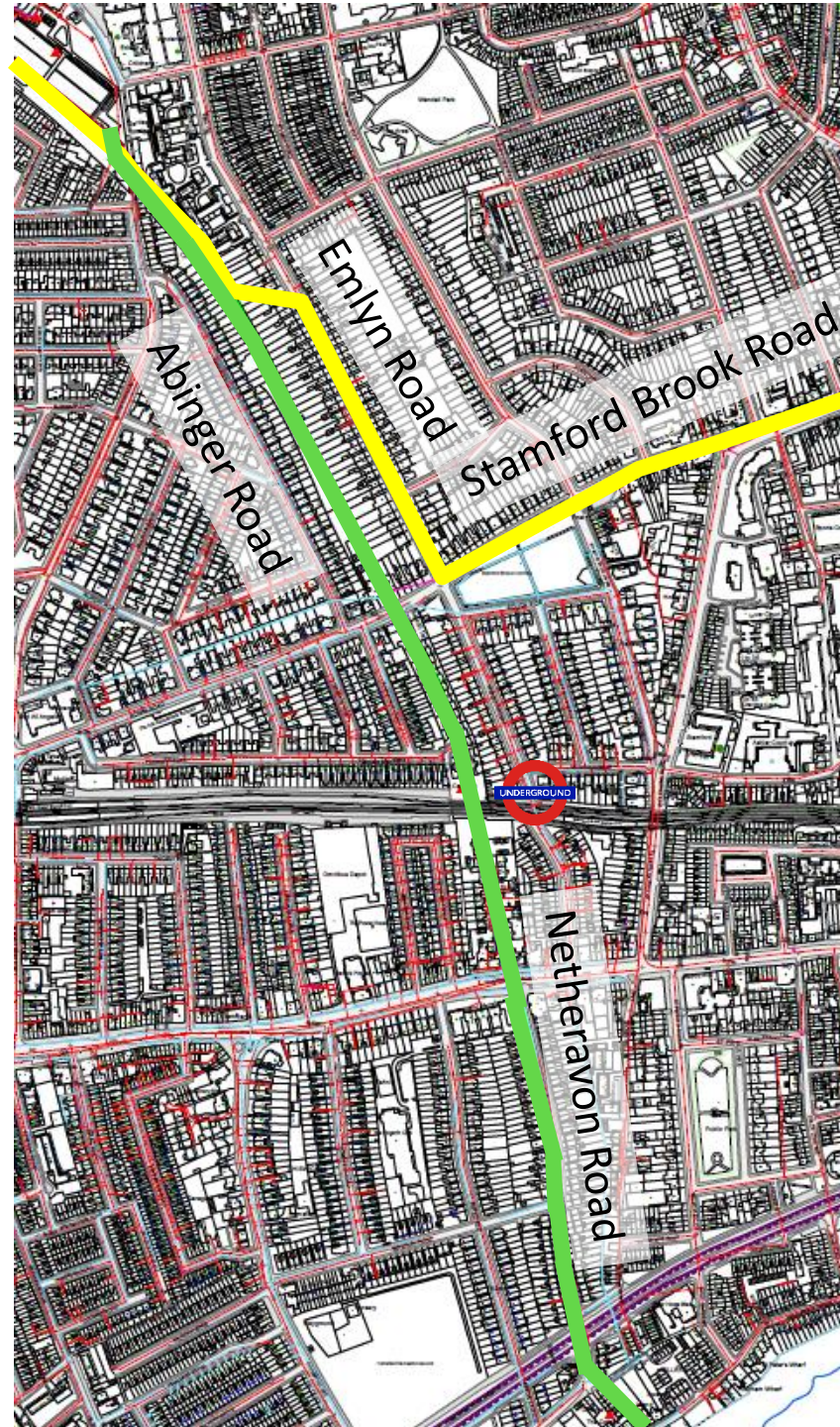
Acton Storm Tanks



TWUL Network



TWUL Network



Acton Storm Tanks

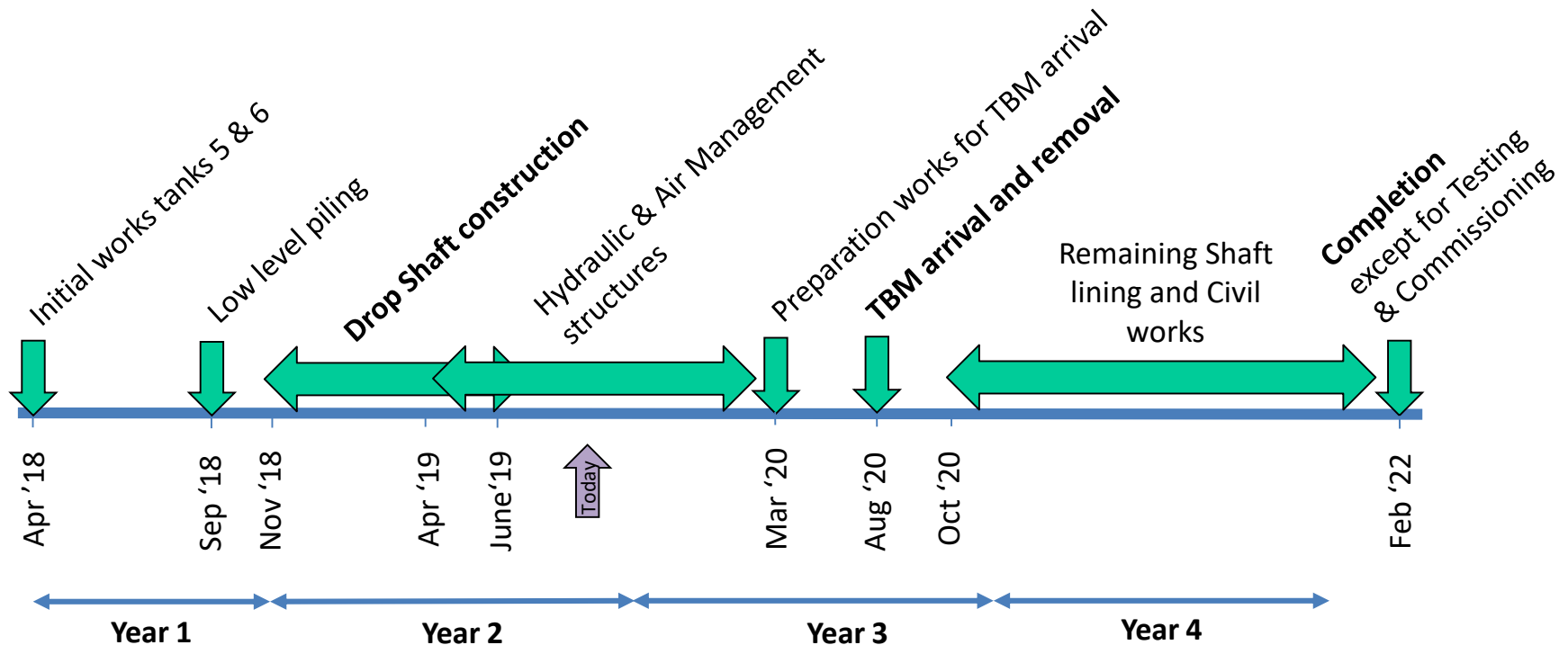
What we are doing?



Acton Storm Tanks Timeline

Project Duration:

BMB took possession of the site in November 2017. The project will take just over four years to complete.





Acton Storm Tanks
May 2019 – Shaft Sinking and Interception Chamber

Acton Storm Tanks

June 2019 – Bottom of Inlet Chamber and Inlet Demo



Acton Storm Tanks

June 2019 – Complete Shaft Sinking



Acton Storm Tanks

July 2019 – Shaft Base Pour and Flume Installation

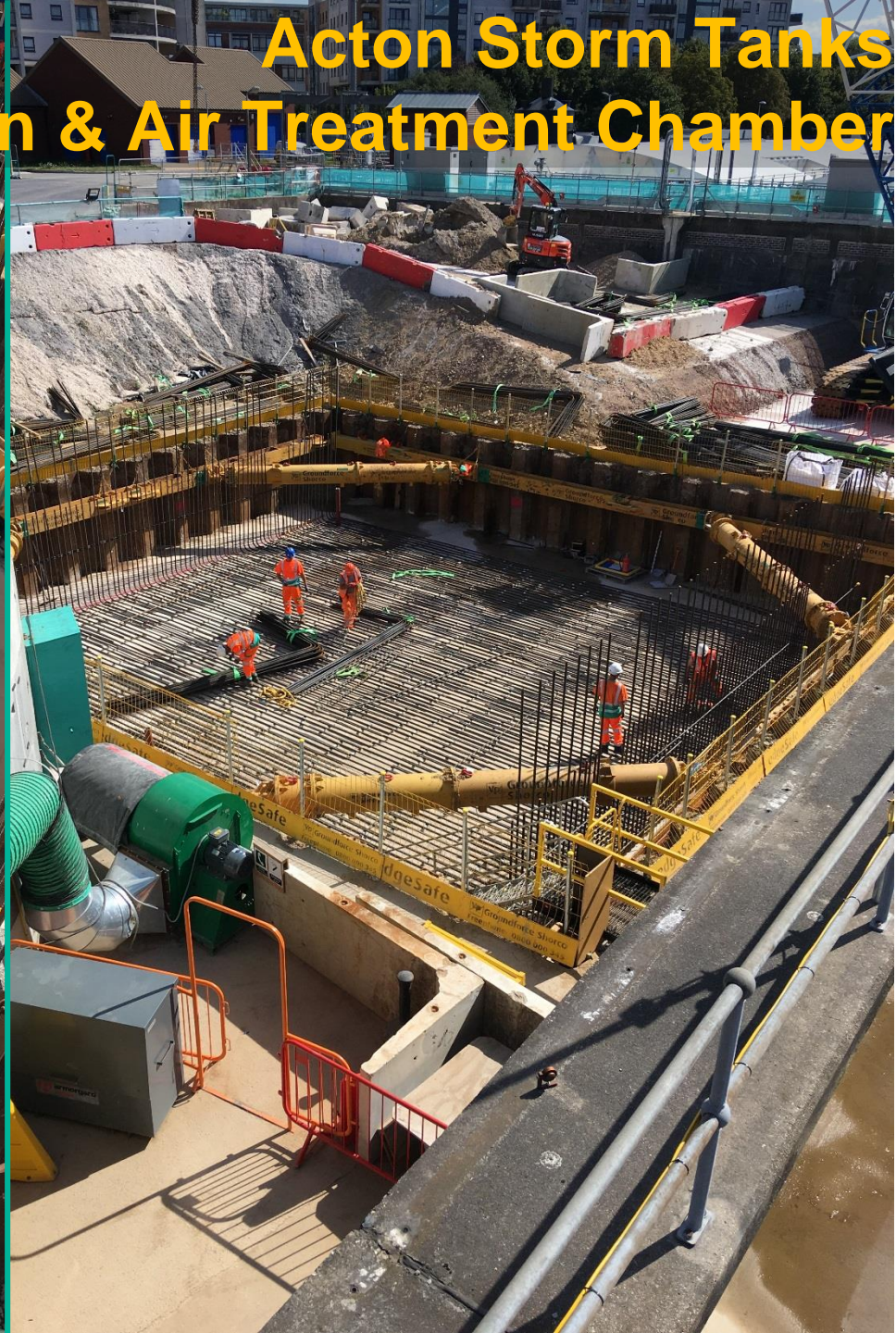


Acton Storm Tanks

August 2019 – Air Treatment, Inlet Demo and I.C.



Sep 2019 – Interception & Air Treatment Chamber

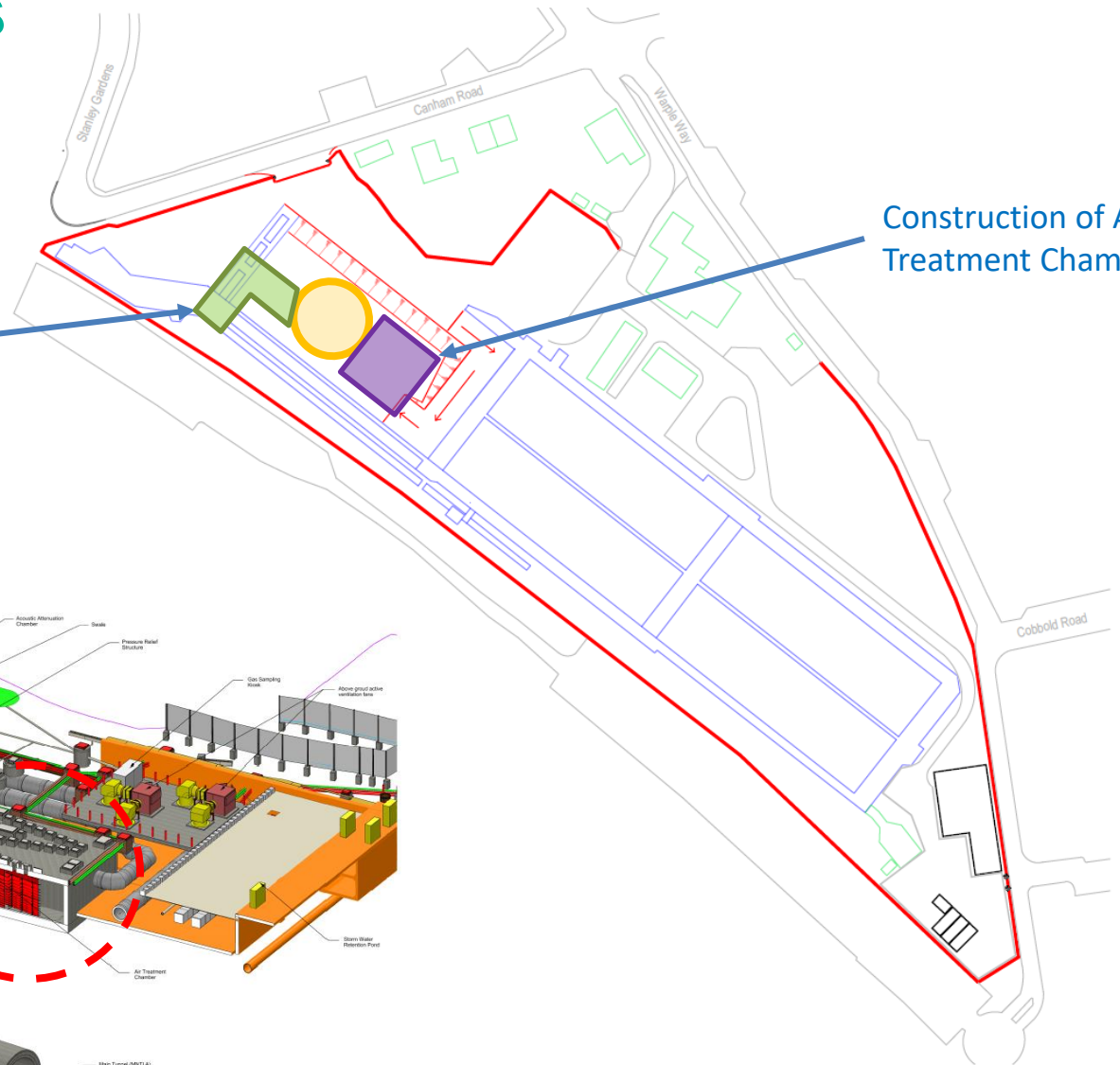
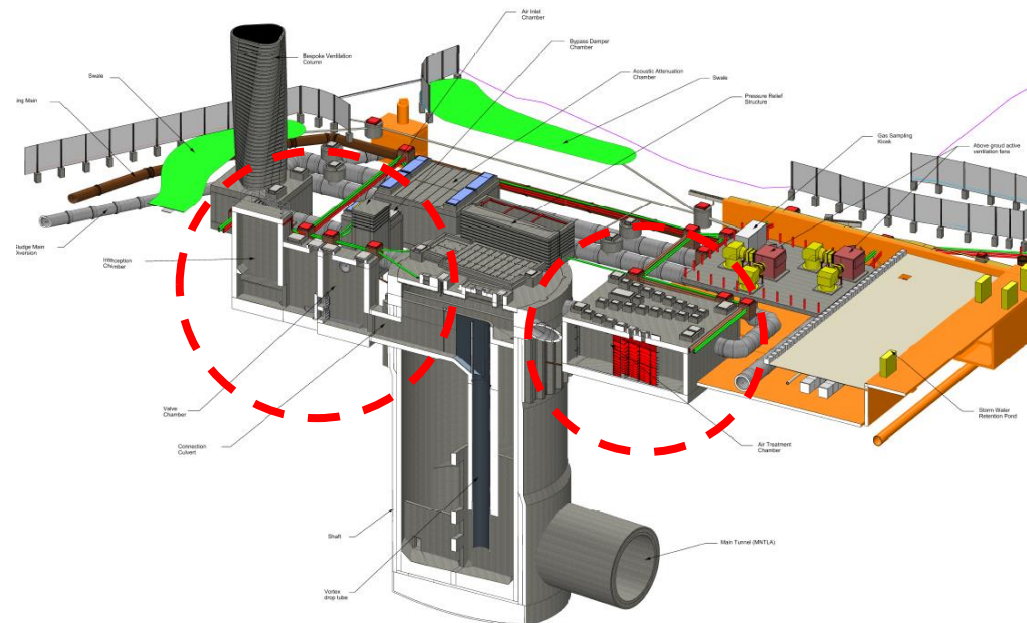


Acton Storm Tanks

Next 3 Months

Construction
of Interception
Chamber and
Inlet Chamber

Construction of Air
Treatment Chamber



COMMUNITY ENGAGEMENT

- **Community Engagement** is the process of working with and through various groups in the community to address a common issue or goal.
- It involves **collaboration** and **partnership** between different stakeholders, including government, academia, industry, and civil society.
- The goal is to **improve the quality of life** for the community and to **address social and environmental issues**.
- Community engagement can take many forms, including **public consultations**, **focus groups**, **surveys**, **workshops**, and **community meetings**.
- It is a **continuous process** that requires ongoing communication and collaboration.
- Community engagement is **essential for the success of many projects and programs**, as it ensures that the needs and interests of the community are taken into account.
- It can help to **build trust** between different groups and to **create a sense of ownership** in the community.
- Community engagement is **key to achieving sustainable development** and to **improving the lives of people in the community**.

Community Engagement

- 1 x Information notice sent out since last meeting for the concrete pour
- 2 x Email notices
 - 1 x late night works
 - 1 x application for permanent above ground structures
- 6 complaints/ enquires received since last meeting
 - **1 resident wanted more information on landscaping.** Information given regarding recent planning application
 - **1 contact regarding overnight noise of rushing water.** Advised that the site lies within a Thames Water site and in heavy rainfall the storm tanks remains operational
 - **2 contacts regarding floodlights on overnight.** Advised that the site had an issue with the light timers re-setting after the overnight concrete pour
 - **1 resident contacted us regarding a generator noise.** Advised no generator on site. However, investigations found a generator in use from a local utility company
 - **1 contact regarding water spillage near hoardings.** Advised that we had a jet wash in operation near hoardings

All enquiries have been responded to within 24 hours (where possible)



Tideway

Call: 08000 30 8080
Email: helpdesk@tideway.london
Write to: FreepostTIDEWAY



0800 316 9800

Available 24 hours, 7 days a week
To answer all enquiries and complaints related to
the operations and maintenance of the site

HOW TO MAKE A CLAIM IF YOU ARE AFFECTED BY TIDEWAY'S WORK

Who do I go to for advice?

- Independent Advisory Service (IAS) Helpline for independent advice: **0800 917 8845** or info@tidewayias.co.uk
- Tideway's Compensation Officer, **Louise Walsh**, for personal assistance and advice: via Tideway Helpdesk **08000 30 80 80** or helpdesk@tideway.london or direct **07971 077165** or louise.walsh@tideway.london

How do I submit my claim?

- Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf, or
- You can submit your claim direct to the ICP: admin@tidewayicp.london
- The IAS can send you a claim form, or you can download a claim form off the Tideway website: www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel

Local Community Issue



Community Engagement Looking Back

Community Site visit held – Over 20 people attended



A local resident stated “I applaud you for allowing the local community a chance to see the work you're doing - whether or not they are directly affected by the construction. We will all benefit from this undertaking and being able to feel part of the process - even if only as an on-looker - adds to the sense of ownership and pride”

Community Engagement Looking Forward

- Tideway have agreed to provide monetary funding to the A.P.P.L.E community centre
- Planned STEM session to be held at A.P.P.L.E community centre
- We will continue to look for any organisations, schools or charity that may benefit from our Community Investment Programme



Tunnel Update



Tunnelling – Carnwath Road to Acton

Tunnel Boring Machine, Rachel, was launched from Carnwath Road in May 2019 and is making its journey to our Acton Storm Tanks site.

Predicted Timeline:

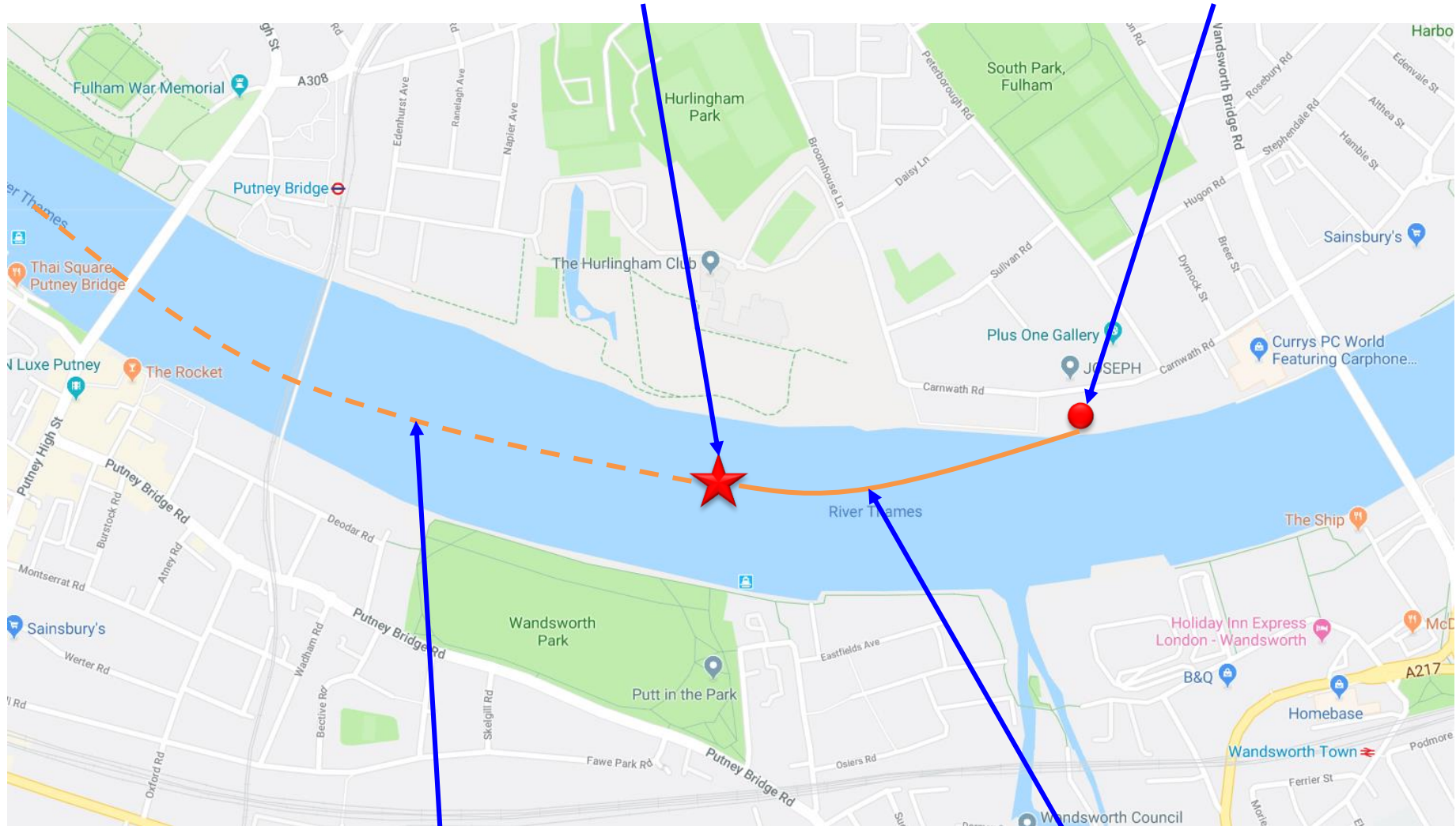
Activity	Date
Start of tunnelling commenced 07 May 2019 (to 90m)	07/05/2019 - to 90m
Installation of additional gantries (Tunnelling stops)	End of May - Early July
Tunnelling recommences (to 400m)	Late July – Mid September
Install crossings for Locos – the rail system within tunnel (tunnelling stopped)	Mid September – Early October
Tunnelling recommences (remaining 6.5km) to Acton Storm Tanks site	Early September - July 2020

Updated information regarding tunnelling will be sent to residents from October, monthly, throughout the project

Where is Rachel?

Where Rachel is currently*

Shaft at Carnwath Road Riverside



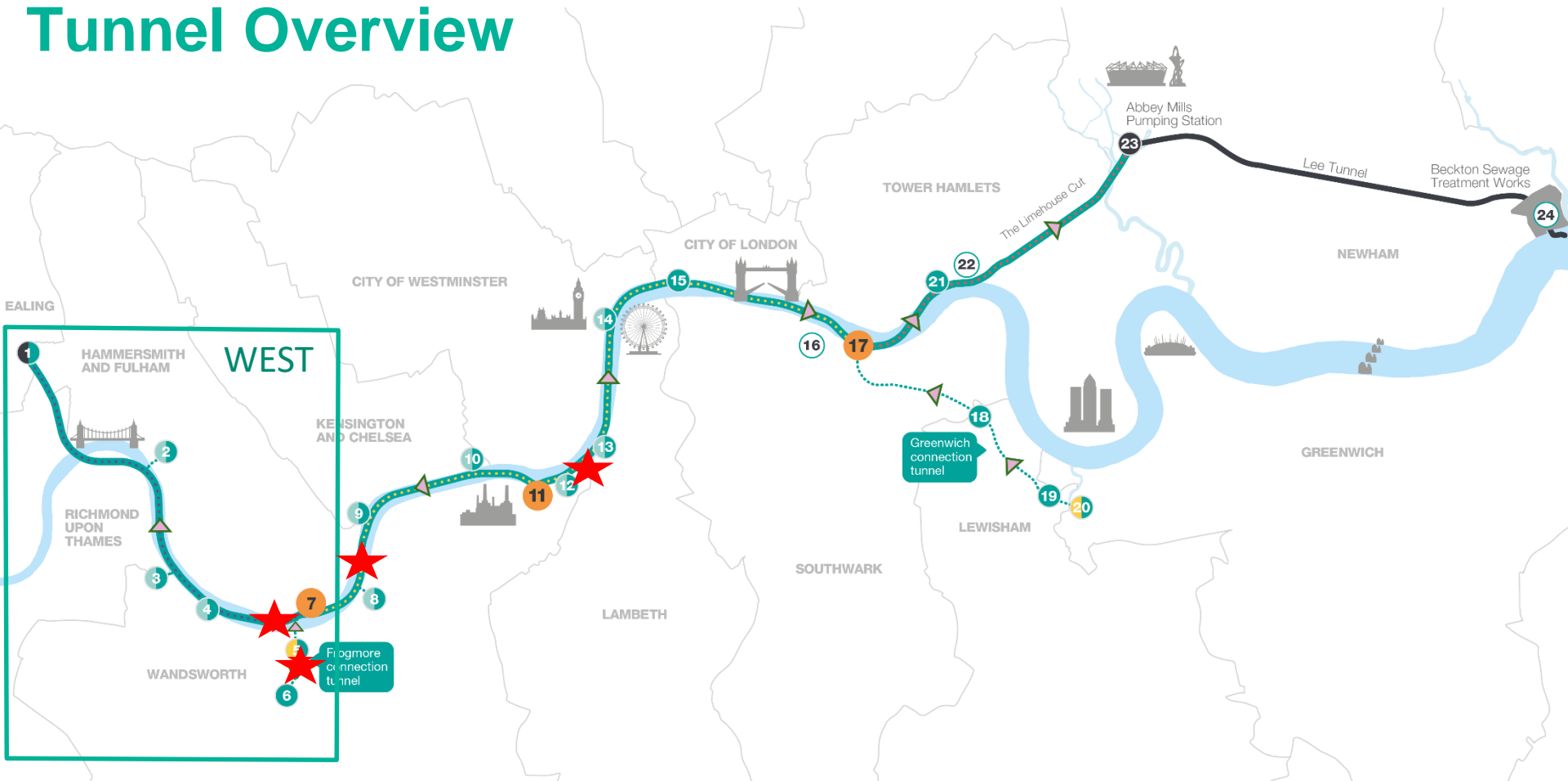
Rachel's path to Acton

What has been tunnelled so far

Not to scale

**02.09.19*

Thames Tideway Tunnel Overview

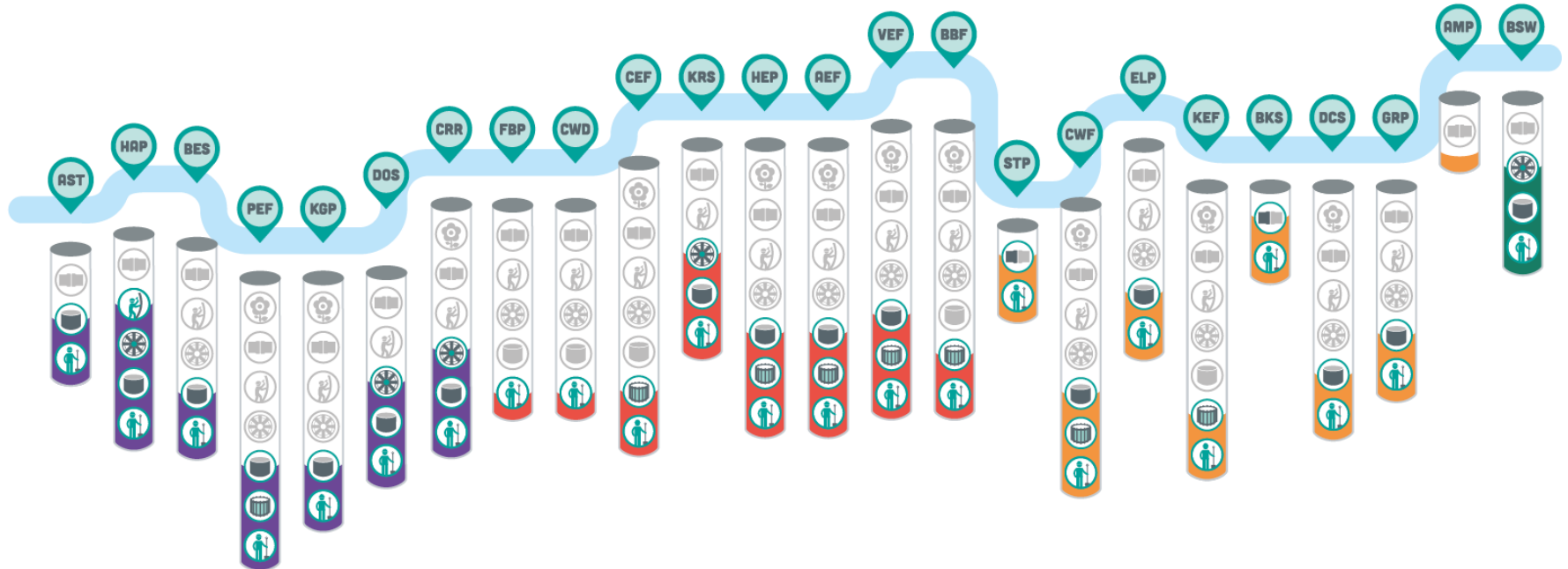


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Building the Super Sewer

Summer 2019



KEY



West Sites Central Sites East Sites Beckton Sewage Treatment Works

How to stay up to date

TUNNELLING UPDATE



Tideway



Balfour Beatty

Welcome to the first West Tunnelling update.

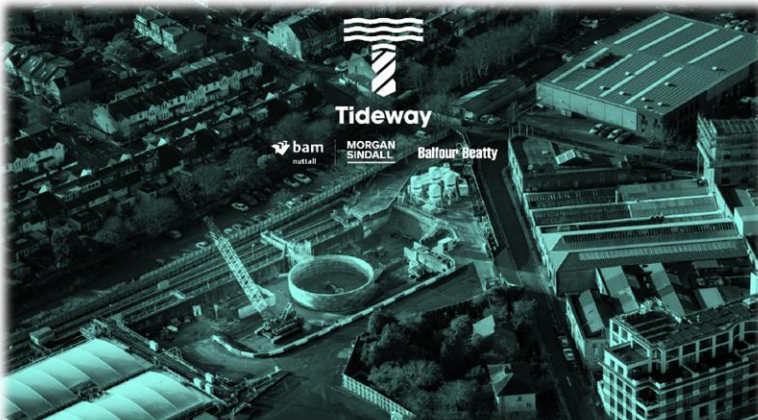
These monthly emails are to keep you up to date with where we are with tunnelling in the West.

Rachel began her journey in May and has completed the first 90m stretch to Acton. During this time, the site team have been busy installing the gantries needed to remove the London Clay which Rachel bores through.

In the next few weeks, Rachel will continue to 400m, which is



Monthly tunnelling updates (available from next month)



Tideway



Balfour Beatty

ACTON STORM TANKS CLWG

Tuesday 21 May 2019

Community Liaison Working Group Meeting's

INFORMATION SHEET



Tideway



Balfour Beatty

REF: 2140-TDWAY-TTTUN-990-ZZ-ZZ-720978
February 2019

Information Sheets



Quarterly Newsletter

If you would like to be added to our mailing list for works updates/notifications, email Helpdesk@Tideway.London

Time-lapse video

Click the link below to watch the August Time-Lapse video:

<https://www.youtube.com/watch?v=VQz1s2nNrU&feature=youtu.be>

How to stay up to date



en-gb.facebook.com/TidewayLondon/



www.instagram.com/tidewaylondon/



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@TidewayLondon

