

# INFORMATION SHEET

2120-TDWAY-CHAWF-150-ZZ-CO-700051  
January 2021



## CHAMBERS WHARF

### Water Main Works in Bermondsey Wall West

This information sheet is to update you on our work to replace the water main in Bermondsey Wall West, near the junction with East Lane.

This work is essential to guard against the risk of damage to the water main – which could disrupt the water supply for homes in the local area - during the tunnelling phase of the Tideway project.

#### What does the work involve?

The work should take six to eight weeks and will start on Monday 18 January.

During this period, the nature of the work will vary. The most disruptive parts, however, are likely to occur on a number of days during the first two weeks. This is when we will be digging up the road so that we can access the existing pipework.

The team will be using road cutting and concrete breaking equipment to dig up the road.

We know that many people are at home at the moment and that this work could cause a disturbance. We apologise in advance and will do as much as we can to limit noise impacts.

Our team will minimise the use of breaking equipment as much as possible and also use acoustic blankets around the working area to reduce noise.

After we've excavated the trench, work should be less impactful as the team work to connect the new pipework. Some short periods of noisy work are expected for up to a week towards the end of the works, as the team fill the trench and lay the new road surface.

Access to the pavement will be maintained at all times.

## How can I get more information?

If you would like to receive more information on the work programme as it progresses please let us know by emailing [helpdesk@tideway.london](mailto:helpdesk@tideway.london)

You can also call us 24 hours a day, seven days a week, on 08000 30 80 80 if you have questions about the work.

If you have particular concerns about the impact of the work, we may be able to offer you support and advice. Please contact us and ask to speak to your local Mitigation and Compensation Lead, who will be able to advise you about support through the Independent Compensation Panel.

Tideway is happy to provide information in other languages and formats such as braille or large print.

Please contact us: 08000 30 80 80 or [helpdesk@tideway.london](mailto:helpdesk@tideway.london)

## KEY INFO

### WORKING HOURS

Monday to Friday: 08:00 – 18:00

Saturday: 08:00 – 13:00

### WHAT TO EXPECT

Intermittent noisy work to upgrade the watermain in Bermondsey Wall West, near the junction with East Lane

### WHAT WE WILL DO TO REDUCE IMPACTS

Use 'acoustic blankets' around machinery to limit noise

Keep lighting to the minimum required for safe working

Brief all our staff to keep noise to a minimum and be considerate at all times

Provide updates to residents who would find this useful

**24 HOUR HELPDESK**    **08000 30 80 80**

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