

INFORMATION SHEET



September 2021

ACTON STORM TANKS EXTENDED WORKING HOURS

Works at our Acton Storm Tanks site are progressing well and we have recently completed the work to the new syphon main that is now connected to the existing Thames Water manholes within the site.

For twelve weeks from Monday 4 October, we will be installing the secondary lining to the shaft. This is an additional layer of concrete which will provide the shaft with its finished surface ensuring its design life for the next 120 years.

The works will be undertaken using a slipforming construction method where concrete is poured continuously into a moving shutter. During this time, we will be working extended hours: Monday to Friday 07:00 to 22:00, Saturday 08:00 to 13:00. Concrete wagon deliveries will be made between 08:00 and 19:00 each day to support this work.

Surface works during the evenings will be kept to a minimum whilst the secondary lining works to the shaft will be ongoing. It will also be necessary for the surface lighting to remain on until 23:00 to provide safe access to the shaft for the team.

We know that this work may cause a disturbance and apologise in advance if it does. The team will do all they can to limit any noise impacts. Please contact the Tideway Helpdesk on 0800 030 8080 or at helpdesk@tideway.london if you have any further queries or concerns regarding this or any of our works at the Acton Storm Tanks site.

If you feel affected by Tideway's work, you can contact Tideway's Helpdesk and ask to speak to your local Mitigation and Compensation Lead, who will be able to advise you on the Independent Compensation Panel (ICP).

Tideway is happy to provide information in other languages and formats such as braille or large print. Please contact us: 08000 30 80 80 or helpdesk@tideway.london.

KEY INFO

Duration of work

- 12 weeks from 4 October 2021

Working Hours

- Monday-Friday 07:00-22:00
- Saturday 08:00- 13:00

What to expect

- Concrete wagons making deliveries to site 08:00-19:00 Monday-Friday
- Surface lighting until 23:00 Monday-Friday

What will we do

- We will continue to monitor noise, dust and vibration levels
- We will use best practicable means to minimise noise
- Tell you if our plans change

24 HOUR HELPDESK 08000 30 80 80

helpdesk@tideway.london | Freepost TIDEWAY
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