



MEETING AGENDA

Subject:	Chambers Wharf – Community Liaison Working Group
Date and time:	Monday 13 December 2021, 6:30pm – 8:00pm
Location:	Virtual – via Microsoft Teams
Chair:	Patricia Brown
Notes:	Emily Black

Agenda items

Item	Topic	Lead
1	Welcome, introductions and apologies	PB
2	Notes and actions from last meeting	PB
3	Updates from project team <ul style="list-style-type: none"> • Construction update and future programme • Noise and air quality • Mitigation • Legacy and Community Investment 	Tideway team
4	LB Southwark Community Enhancement Fund update	Southwark
5	Any other business	PB

Attendees

Chair

- Patricia Brown (PB)

Thames Water

- Demi Dean (DD)

Tideway and CVB

- Allen Summerskill (AS)
Tideway Stakeholder and Consents Manager
- Emily Black (EB)
Tideway Engagement Manager
- Gareth Howells (GH)
Tideway Project Manager
- Martin Griffiths (MG)
CVB Senior Community Relations Manager
- Luke Rees (LR)
CVB Tunnel Manager

Southwark Council

- Dan Taylor (DT)
- Jacqueline Christie (JC)
- Richard Earis (RE)
- Roger Taylor (RT)

Residents – 4 attended referred to by initial

- AA
- SJ
- AO
- SS

	Item																								
1.0	<p>Welcome, introductions and apologies</p> <p>PB welcomed the attendees and ran through the agenda.</p> <ul style="list-style-type: none"> • There were four residents in attendance. Nine had confirmed attendance prior to the meeting. 																								
2.0	<p>Actions from meetings</p> <p>PB updated on the consolidated list of actions from:</p> <ul style="list-style-type: none"> • 28 July 2021 - Community Liaison Working Group • 27 September 2021 - Community Enhancement Fund and Section 106 round table discussion • 4 November 2021 - Community Enhancement Fund walkabout with Southwark Council <p>The below has been updated with a narrative on the actions from previous meetings and includes the new actions from the 13 December meeting.</p> <table border="1" data-bbox="316 972 1345 2038"> <thead> <tr> <th data-bbox="316 972 491 1037">Meeting Date</th> <th data-bbox="491 972 778 1037">Action</th> <th data-bbox="778 972 1007 1037">Responsibility</th> <th data-bbox="1007 972 1345 1037">Status</th> </tr> </thead> <tbody> <tr> <td colspan="4" data-bbox="316 1037 1345 1070" style="text-align: center;">Open Actions</td> </tr> <tr> <td data-bbox="316 1070 491 1406">27/09/2021</td> <td data-bbox="491 1070 778 1406">Southwark Council officers to engage with Wrayburn Community Organisation over Bevington Street grassed area.</td> <td data-bbox="778 1070 1007 1406">Dan Taylor / Jacqueline Christie</td> <td data-bbox="1007 1070 1345 1406">Open and ongoing. Southwark Council officers confirmed that if any plans come forward for the Bevington Street area then the Wrayburn Community Organisation will be engaged with. Currently no further plans have been proposed.</td> </tr> <tr> <td data-bbox="316 1406 491 1621">04/11/2021</td> <td data-bbox="491 1406 778 1621">Southwark Council officers to follow up with housing team on security issues for Fountain Green Square</td> <td data-bbox="778 1406 1007 1621">Dan Taylor</td> <td data-bbox="1007 1406 1345 1621">Open and ongoing. Southwark Council officers are in discussions with relevant teams to temporarily block up the area.</td> </tr> <tr> <td data-bbox="316 1621 491 1877">04/11/2021</td> <td data-bbox="491 1621 778 1877">Southwark Council to host another walkabout to promote the Community Enhancement Fund.</td> <td data-bbox="778 1621 1007 1877">Southwark Council Officers / Emily Black</td> <td data-bbox="1007 1621 1345 1877">Open - Date TBC due to current Government Covid-19 guidance Email GetInvolved@tideway.london to register interest in attending a future date.</td> </tr> <tr> <td data-bbox="316 1877 491 2038">13/12/2021</td> <td data-bbox="491 1877 778 2038">New Action 1 – Tideway to provide more detailed, visual information of the phasing of the end of</td> <td data-bbox="778 1877 1007 2038">Luke Rees</td> <td data-bbox="1007 1877 1345 2038">Open</td> </tr> </tbody> </table>	Meeting Date	Action	Responsibility	Status	Open Actions				27/09/2021	Southwark Council officers to engage with Wrayburn Community Organisation over Bevington Street grassed area.	Dan Taylor / Jacqueline Christie	Open and ongoing. Southwark Council officers confirmed that if any plans come forward for the Bevington Street area then the Wrayburn Community Organisation will be engaged with. Currently no further plans have been proposed.	04/11/2021	Southwark Council officers to follow up with housing team on security issues for Fountain Green Square	Dan Taylor	Open and ongoing. Southwark Council officers are in discussions with relevant teams to temporarily block up the area.	04/11/2021	Southwark Council to host another walkabout to promote the Community Enhancement Fund.	Southwark Council Officers / Emily Black	Open - Date TBC due to current Government Covid-19 guidance Email GetInvolved@tideway.london to register interest in attending a future date.	13/12/2021	New Action 1 – Tideway to provide more detailed, visual information of the phasing of the end of	Luke Rees	Open
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Meeting notes

		tunnelling and start of secondary lining activities.		
13/12/2021		New Action 2 – Tideway to provide more information on the Commissioning process at the next CLWG and what it will mean for residents.	Emily Black	Open
Closed actions from previous meetings				
28/07/2021		Tideway to contact resident of Luna House regarding the tanks and trial for potential covers.	Allen Summerskill	Closed. AS has contacted resident. The liquid in the tanks has been raised and the density increased, and this has lowered the noise levels. The trials for potential tank covers were not deemed successful and the covers will not be progressed.
28/07/2021		Southwark Council staff to look into safety of crossing point on Jamaica Road and liaise with Transport for London if necessary.	Southwark officers	Closed. Southwark Council officers have confirmed with their highway engineers that safety audits have been undertaken and the crossing is acceptable. The resident has received a response from Southwark Council.
28/07/2021		Southwark officer to meet LB for a site visit	Southwark officer – Dan Taylor	Closed. A walkabout took place in October with the resident.
28/07/2021		CLWG to be held focussing on the Section 106 and Community Enhancement Fund.	Tideway / Southwark	Closed. The meeting was held on the 27 September 2021.
27/09/2021		To provide links to attendees of all the documents and websites mentioned in the meeting	Emily Black	Closed. Relevant email has been sent.

Meeting notes

	27/09/2021	Southwark Council officers to engage with Dickens Estate TRA over George Row plans.	Dan Taylor / Jacqueline Christie	Closed. Southwark Officers confirmed that engagement has taken place and is continuing with Dickens Estate.
	27/09/2021	Southwark Council to host resident walkabout, to encourage applications to be made from the community for the Community Enhancement Fund.	Dan Taylor / Jacqueline Christie	Closed. The walkabout took place on the 4 November 2021.
	27/09/2021	EB to circulate to attendees GLA document regarding making London more child friendly.	Emily Black / Patricia Brown	Closed. Relevant email has been sent.
	27/09/2021	Resident to email AS regarding noise on site to discuss issue further.	Resident / Allen Summerskill	Closed. AS has been in correspondence with the resident and this was discussed at the walkabout (4 November).
	27/09/2021	To circulate to attendees Southwark Council's website information on Article 4.	Emily Black	Closed. Relevant email has been sent.
3.0	<p>Updates from project team</p> <ul style="list-style-type: none"> • Construction update and future programme • Noise and air quality • Legacy and community investment • Mitigation 			
3.1	<p>Construction Update</p> <p>EB presented slides showing the overall project and the latest aerial image of the Chambers Wharf site.</p> <p>LR provided an update on construction.</p> <p>Tunnel Boring Machine (TBM) 'Selina' is tunnelling from Chambers Wharf to Abbey Mills Pumping Station. She is currently under Limehouse Cut.</p> <ul style="list-style-type: none"> • 1593 tunnel segment rings have been constructed • Almost 3km of tunnel has been excavated 			

- Inside the tunnel we are using small locomotive trains to transport equipment and staff to the TBM.
- The team also have planned pauses to carry out maintenance work on the TBM and associated equipment.

At ground level

- We are continuing to receive ring segment deliveries by barge
- We are undertaking muck away activities to support tunnelling operations.

Since the beginning of tunnelling, approximately 20,000 lorries have been avoided at Chambers Wharf by using barges.

TBM ‘Annie’ is tunnelling from Greenwich Pumping Station to Chambers Wharf. She is currently approaching the Surrey Quays shopping centre area.

The location of our two TBMs currently tunnelling can be seen on our [Tideway | TBM Tracker](#)

3.2

Programme

LR presented the timetable for the remaining period of construction, summarised in the table below:

Activity/Quarter		2021				2022				2023				2024			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Finish Tunnelling	Apr-22					◆											
Start Secondary Lining	Jun-22						◆										
Finish Secondary Lining	Feb-23									◆							
Start Cofferdam Removal	Sep-23											◆					
Finish Cofferdam Removal	May-24													◆			
Start Commissioning	Jan-23									◆							
Vacate site	Sep-24																◆

It was queried what elements of the site will be removed and when this will happen. What will it mean for residents?

- **Action 1** – Tideway to provide more detailed, visual information of the phasing of the change over from tunnelling to secondary lining activities and subsequent demobilisation of site. i.e. phasing drawings or a plan of the Slurry Treatment Plant. Tideway to include approximate timings of removals. It is understood that the timings are subject to change and the removal of elements of equipment will take a period of time rather than just a day.

SS queried what will happen to the Slurry Treatment Plant when tunnelling finishes.

- LR responded to say some elements will be removed, but not the water treatment facilities / tanks at this stage.

PB queried what does ‘commissioning’ mean – in January 2023 and what is its impact for residents?

	<ul style="list-style-type: none"> • Commissioning is the word used to describe the testing of the systems involved in the operation of the sewer. • Action 2 – Tideway to provide more information on the Commissioning process at the next meeting and what it will mean for residents. <p>SS queried when TBM Annie will be removed.</p> <ul style="list-style-type: none"> • LR noted that TBM Annie is expected to be removed from the tunnel in April 2022. <p>AA asked when can residents have a tour of the tunnel?</p> <ul style="list-style-type: none"> • We are not currently able to offer tours to residents as it is a live construction site and we are limited on numbers on site due to the pandemic. • If we are able to host tours in the future, we will publicise these via our usual channels, e.g. website / social media / mailing lists. • In the meantime residents can get a look into the tunnel via the videos on our YouTube channel TunnelVision - https://www.youtube.com/c/TidewayLondon/videos
3.3	<p>Noise and air quality monitoring</p> <p>LR provided an update on noise and air quality monitoring</p> <p>Tideway aims to limit the noise we make, and we always aim to stay within permitted limits.</p> <ul style="list-style-type: none"> • There have been zero noise exceedances in Sept, Oct, Nov • There have been zero air quality level exceedances in Sept, Oct, Nov • There have been zero air alerts in the last 12 months
3.4	<p>Legacy and community investment</p> <p>MG provided an update on:</p> <ul style="list-style-type: none"> • Tideway's partnership with London Youth Rowing & Thames 21 • Creekside Discovery Centre • Kickstart scheme to get young people into work • charitable donations triggered through health and safety observations on site • the Our Space award • National Apprentice Week (7-13 February 2022) • River Times magazine • National Tunnelling Award for Legacy on Tideway East
3.5	<p>Contacting Tideway</p> <p>EB reminded residents that if they do have any questions or enquiries regarding our work, they can contact us by</p> <ul style="list-style-type: none"> • Telephone: 0800 030 80 80 (please call if urgent during the Christmas break) • Email: Helpdesk@Tideway.London

Over the Christmas break the site will be shut from 24 December to 4 January. A 24/7 security presence will remain on site and some staff may be in attendance for inspections.

Tunnelling activities and the slurry treatment plant will also not be operating during this period.

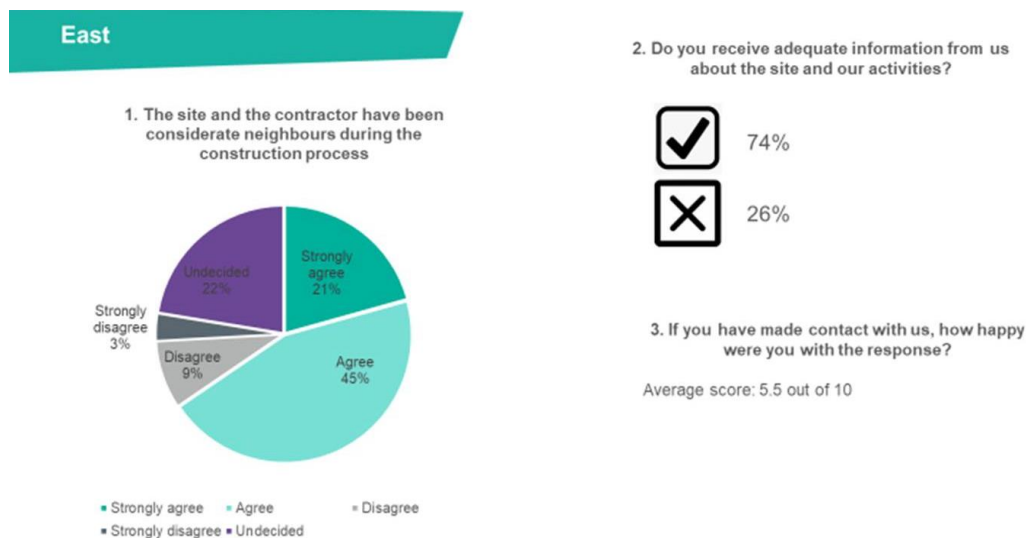
It was noted that in the period between CLWG meetings (27 July to 13 December 2021) there have been:

- 81 queries, comments and complaints
- Of these 43 have been general enquiries, 38 have been complaints
- 37 complaints were regarding noise

AA queried how many complaints are satisfactorily resolved?

- It was noted that our site team investigates and responds to all queries and complaints received by the helpdesk. In some instances, we can make changes to lessen the impact but, in some instances, we have already minimised impact of the work as much as possible and it may not be possible to do more.
- Southwark Council can also help with resident concerns regarding the impact of work and residents are encouraged to make contact if needed.
- Tideway has sent out surveys to residents within 250m of the Tideway work (posted with River Times). One of the questions asked how happy people are with the responses to our correspondence.

Post meeting note: the June 2021 survey results for the Eastern section (which includes Chambers Wharf) of the route include the following*:



*58 people responded for the eastern section of the route. The survey was delivered inside a copy of our River Times magazine to 15,500 properties in total, with over 3000 sent to properties around the Chambers Wharf site.

3.6 **Mitigation**

	<p>EB provided the following details to make a claim if you are affected by Tideway's work.</p> <p>Who do I go to for advice?</p> <p>Independent Advisory Service (IAS) Helpline for independent advice:</p> <ul style="list-style-type: none"> • 0800 917 8845 or info@tidewayias.co.uk <p>Tideway's Compensation Lead, Louise Walsh, for personal assistance and advice</p> <ul style="list-style-type: none"> • Helpdesk: 08000 30 80 80 / helpdesk@tideway.london or • Direct: 07971 077165 / louise.walsh@tideway.london <p>How do I submit my claim?</p> <p>Louise can submit your claim to the Independent Compensation Panel (ICP) on your behalf, or you can submit your claim direct to the ICP: admin@tidewayicp.london</p> <p>The IAS can send you a claim form, or you can download the form off the Tideway website: www.tideway.london/help-advice/compensation-information/Independent-Compensation-Panel</p>
4.0	<p>Community Enhancement Fund update</p> <p>DT updated on the Community Enhancement Fund.</p> <p>As of 16 November 2021, £672,000 remains unallocated of the overall Community Enhancement Fund of £1 million.</p> <p>In the most recent round of submissions (November 2021) two projects were successful in their application for funding:</p> <ul style="list-style-type: none"> • Mudlarks educational trips • Wrayburn TMO Bike shelter <p>The next voting round will take place in 31 March 2022. Posters have been displayed in the area promoting the fund.</p> <p>It was queried what would happen to the Community Enhancement Fund if the money is not spent by the end of the Tideway project.</p> <ul style="list-style-type: none"> • Southwark Council officers noted that the aim is to collaborate to spend the money, but it will be spent in the area and will not be lost. <p>It was noted that a community walkabout took place on 4 November 2021.</p> <ul style="list-style-type: none"> • Eight areas were looked at for potential improvement projects. • Residents are encouraged to submit proposals for the next round of applications (31 March). • Another walkabout will be planned for a weekend, date to be confirmed. This is subject to Government Covid-19 guidance. Email GetInvolved@tideway.london to register to attend.

Meeting notes

	<ul style="list-style-type: none">• PB asked residents if 11am-1pm timings sounded appropriate for a Saturday. The residents present agreed with these timings.
5.0	PB closed the meeting by thanking residents, as well officers, for attending.