

INDEPENDENT COMPENSATION PANEL

MEETING #260 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 9 July 2024 – 0930 to 1200hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-740355

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740312
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant would appear to be claiming for respite.</p> <p>The ICP is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>The programme for the site works provided at the Chambers Wharf Community Liaison Working Group on Tuesday 2nd of July and the programme updates, the most recent from Jim Avant, Deputy Programme Director of the 1st of July 2024 were taken into consideration</p> <p>This claim falls under the fast-track system determined by the ICP and, depending upon the number of people, evidenced to be living full time at the property, the award is to be made up until the end of September 2024, as follows:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. 2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate.

	<p>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</p> <p>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740314
Relevant Tideway site	Carnwath Road
Decision	AWARDED
Details of the award	<p>The claimant has come back to the Panel and three videos have been provided which do support noise from construction activity.</p> <p>The programme update by Jim Avant, Deputy Programme Director of the 1st of July 2024 was taken into consideration.</p> <p>However, the Panel note that there is little further information available.</p> <p>The Panel has determined to extend the existing award until the end of September 2024, after which the Panel does not envisage that noise from the site activities will be overly disturbing.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-7403
Relevant Tideway site	Chambers Wharf
Decision	AWARDED

<p>Details of the award</p>	<p>The family's health and personal circumstances are well known to the Panel and fully described by the Medical Specialist.</p> <p>The ICP is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>The programme for the site works provided at the Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July and the programme updates, the most recent from Jim Avant, Deputy Programme Director of the 1st of July 2024 were taken into consideration.</p> <p>This claim falls under the fast-track system determined by the ICP and, depending upon the number of people (evidenced to be living full time) at the property, the award is to be made up until the end of September 2024, as follows:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. 2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate. 3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend. 4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate. <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 4	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740315</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The claimant states that they are unable to use their balcony due to the noise and dust during the working hours, especially when concrete breaking and pile driving occurs. He also states that, as the building is listed, they cannot fit double glazing to the windows.</p> <p>He says that they are greatly disturbed by the work and feel especially affected during the commissioning phase and that they are both over retirement age. There is no mention of any medical issues.</p>

	<p>The ICP is aware of the ongoing, significant works at the CHAWF site. The site updates clearly show very significant activity across the site with cofferdam removal et al.</p> <p>The programme for the site works as provided at the Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July and programme updates, the most recent from Jim Avant, Deputy Programme Director of the 1st of July 2024 were taken into consideration.</p> <p>The Panel has considered this claim very carefully taking into account the circumstances of the claimants and the location of their property in relation to the construction site. The claimants have requested compensation, and the Panel has determined to make an award of one day of respite a week until the end of September 2024. Respite is at the standard rate.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

ANY OTHER BUSINESS – APPEALS IN RELATION TO PREVIOUS ICP MEETING #259

Item 5	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in an email from the claimant dated 1 July 2024</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARD CONFIRMED</p>
<p>Details of the award</p>	<p>The previous award is confirmed and the Panel notes that, as the son has now finished school, he is eligible for two days respite a week at the standard rate until the end of September 2024 or until such time as he returns to his education if earlier.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 6	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in an email from the claimant dated 1 July 2024</p>

Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The Panel has considered this further claim very carefully and has determined that, as there are windows to the rear of the property providing alternative ventilation to the property which face away from the site, no award is made for an air conditioning unit.</p> <p>The previous award is confirmed and the Panel notes that, as the son has now finished school, he is eligible for two days respite a week at the standard rate until the end of September 2024 or until such time as he returns to his education if earlier.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 1 July 2024
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel is able to confirm that, in our previous decision, the health issues of the claimant's partner were taken into account and described in detail in the report from the Medical Specialist. With respect to the request to combine the respite award into a holiday break, the Panel has made similar awards where it was considered that a family's circumstances made this an appropriate use of the respite award.</p> <p>The Panel has determined that, mindful of the personal circumstances of the family, in this case, the previous respite award up until the end of August 2024 may be combined into a one-week holiday break at an equivalent cost to the weekly respite award.</p> <p>The Tideway Mitigation Team will advise the claimant on all aspects of funding related to the award.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 1 July 2024
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The Panel can confirm that all aspects of the claim within the information pack were previously considered including information previously provided with respect to her health issues and note that, whilst there was mention of a therapist, no letter was provided at that time. Additionally, there was no mention in the claim form of a request for noise cancelling headphones or an air conditioning unit.</p> <p>The Panel has determined that, based on the information now available to the Panel, no award is made for an air conditioning unit as the windows on the south facing façade of the building can be opened to provide adequate ventilation.</p> <p>With respect to the request for noise cancelling headphones, an award is made for these to be purchased to a maximum standard cost.</p> <p>The therapists' undated letter has been taken into account; and on balance the Panel has determined to make an award of funding for two days therapist costs a month until the end of December 2024.</p> <p>It should be noted that invoice receipts will need to be provided to the Tideway Mitigation Team.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 28 June 2024
Relevant Tideway site	Greenwich Pumping Station
Decision	NOT AWARDED
Details of the award	There is little current information available on the GREPS site activities. However, the noise report for ICP meeting # 257 was taken into consideration.

	<p>The Panel has considered this further claim very carefully; however, given that the works are decreasing and during the daytime only, and as the bedroom windows can be opened at night, the claim for further air conditioning units is not awarded.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 26 July 2024