# INDEPENDENT COMPENSATION PANEL MEETING #262 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 13 August 2023 08.00 – 09.00 – Compensation cases (Teams) 10.00 – 12.00 - Special & Medical cases (Zoom)
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise) Chris Kench & Richard Pugh (Compensation)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	2350-TDWAY-TTTUN-990-ZZ-ZZ-740554

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740390
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The Panel reviewed the information provided by the claimant and determined to make an award in the amount requested.  All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.  https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740452



Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	The claimants both have medical issues.  The property is just outside the fast-track award area, so they have not received any award as yet. Two previous claims have been made.  The clamant has requested 2 days respite and has asked that it be backdated to 17 June 2024. However, the claimant is aware that awards are only backdated in exceptional circumstances but has sent in various receipts in the hope that they will be considered. She also wants to apply for five days respite a per week due to her circumstances.  The Panel is fully aware of the site activities which are described in detail at Item 15.  The Panel has considered the claim very carefully with respect to the claimants' health issues and the location of the claimants' property and has determined to make an award of 2 days respite a week until the end of September 2024 when the award will be reviewed again. Respite is at a maximum cost of £30/day/person. The award, in line with previous decisions, is not backdated. The claimants will need to engage with the Tideway Mitigation Team with respect to payment arrangements All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.  https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740423
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
	The claimant has previously submitted nine claims. The claimant and her family were eligible for the fast-track scheme from ICP meeting # 256 held on 14th of May 2024.
Details of the award	The Panel has viewed a number of videos related to construction site activities and has also made a recent visit to the general site area. The claimant is seeking holiday respite over the summer holidays but for longer than just one week.
	The Panel is fully aware of the site activities which are described at Item 15.



	The Panel has considered this claim very carefully and has determined to make an award of a 7- day holiday break for all family members to be taken in the summer school holiday period. The claimant will need to engage with the Tideway Mitigation Team with respect to costs.
	The Panel did not consider that there were any extenuating circumstances which warranted a longer holiday break noting that they would still be able to claim the fast-track award other than when they are on the holiday break.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740428
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
	At ICP meeting # 253 on the 12th of March 2024, she was subject to a fast-track award until the end of April for all those family members resident in the property. This was subsequently extended up until the end of September 2024.
	The clamant has subsequently requested that the award be increased to five days a week based on her health issues and the disturbance being caused.
	The Panel is fully aware of the site activities which are described at Item 15.
	The Panel carried out a home visit on the 7 <sup>th</sup> of August 2024.
Details of the award	The Panel members, which consisted of the Chair and the Noise & Vibration Specialist, were able to discuss the claimant's health issues at length and also experience noise emanating from site activities noting that the claimant had now had new triple-glazing installed.
	Following on from the home visit to the claimant's property, the Panel agreed as a precautionary approach in respect of the claimant's health issues to increase the respite days to three days a week until the end of September 2024 when it will be reviewed again. If the claimant needs a carer to accompany her on the respite days, then a family member would also receive the three days respite/week.
	For all other family members, the respite remains in line with the fast-track award.

	The claimant was advised of the outcome in advance of the ICP meeting via email and telephone call on Friday 9 August.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740455 (plus 5 videos)
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
	The family and their personal circumstances and health issues are well known to the Panel. They have historically had various claims for respite and other mitigation allowed.
	A further claim was made and considered by the ICP at meeting # 258 held on the 11th of June 2024.
	The ICP at that time determined as follows:
	The Panel has considered this claim very carefully and is fully aware of the circumstances related to the family. However, the Panel is of the view that the fast-track award provides a reasonable level of respite for all family members including during school holidays and therefore no further award is made in that respect.
Details of the award	Subsequent to the above decision, it was agreed that the claimant could use weekday respite payments for a weekend away.
betails of the award	The claimant is now appealing the above decision, i.e. not allowing holiday respite, and has submitted five videos of noise from the site with the ventilation door open and closed. There is clear evidence of excessive noise particularly with the ventilation door open for ventilation.
	The Panel is fully aware of the site activities which are described at Item 15.
	The Panel has considered this claim very carefully and has determined to make an award of a 7- day holiday break for all family members to be taken in the summer school holiday period. The claimant will need to engage with the Tideway Mitigation Team with respect to costs.
	The Panel did not consider that there were any extenuating circumstances which warranted a longer holiday break noting



	that they would still be able to claim the fast-track award other than when they are on the holiday break.  All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.  https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740447 (plus 4 videos)
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
	The claimant's family situation and health issues are well understood and fully documented by the Medical Specialist The family have had ongoing awards for some time.
	A further claim was made and considered by the ICP at meeting # 258 held on the 11th of June 2024.
	The Panel made the following determination:
	The Panel has considered this claim very carefully and is fully aware of the medical issues related to some of the family members. However, the Panel is of the view that the fast-track award provides a reasonable level of respite for all family members including during school holidays and, therefore, no further award is made in that respect.
Details of the award	With respect to the request for replacement noise cancelling headphones, the Panel makes an award of 3 No. sets at £100/set noting however that, if looked after properly, they should not have needed replacing.
	Subsequent to the above decision, it was agreed that the claimant could use weekday respite payments for a weekend away.
	The claimant is now appealing the above decision, i.e. not allowing holiday respite, and has submitted four videos of noise from the site with ventilation door open and closed and with some from the pavement. There is evidence of excessive noise occurring at times particularly with the ventilation door open for ventilation.
	The Panel has considered this claim very carefully and has determined to make an award of a 7- day holiday break for all family members to be taken in the summer school holiday period. The claimant will need to engage with the Tideway Mitigation Team with respect to costs.
	The Panel did not consider that there were any extenuating circumstances which warranted a longer holiday break noting



	that they would still be able to claim the fast-track award other than when they are on the holiday break.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740431
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
	A previous claim was considered by the ICP at meeting # 260 held on the 9th of July 2024.
	Subsequently, the following award was made:
Details of the award	The Panel has considered this claim very carefully taking into account the circumstances of the claimants and the location of their property in relation to the construction site. The claimants have requested compensation, and the Panel has determined to make an award of one day of respite a week until the end of September 2024. Respite is at the standard rate of £30/day/person.
	The claimant has now come back to the ICP claiming excessive noise and dust and that they have to open their windows for cooling.
	The Panel is fully aware of the site activities which are described at Item 15.
	The Panel has considered this claim very carefully and has determined to make an award of two sets of ear defenders/noise cancelling headphones to a maximum cost of £100/set.
	With respect to the request for a short break away, the Panel did not consider that, at this present time, the claimants are so affected as to warrant further respite above and beyond the award previously made.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None



Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740437 plus x4 audio recordings sent via text message to Admin ICP
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	This claimant has submitted one audio recording and one video recording which appear to include noise from vibratory piling.
	The Panel is fully aware of the site activities which are described at Item 15.
	Recognising the claimant's health and the information provided, the Panel has determined to make a very precautionary award in line with the fast-track award until the end of September 2024 which is outlined below:
	For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.
	2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate of £30/day.
	3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.
	4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate of £30/day.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740430
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The Panel is fully aware of the site activities which are described at Item 15.
	The Panel has determined to make an award of two days respite/week at the standard maximum cost of £30/day/person until the end of September 2024 when the award will be reviewed



	again. Additionally, the Panel makes an award of the cost of two sets of noise cancelling headphones to a maximum cost of £100/set to assist with working from home.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 10	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740453
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The claimant is claiming daily respite.
	The Panel is fully aware of the site activities which are described at Item 15.
	The Panel has determined that this claimant is eligible for the fast-track award and the following award is made until the end of September 2024 when the award will be reviewed again:
	For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.
	2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate of £30/day.
	3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.
	4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate of £30/day.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 11	Notes for the record
Applicant Reference	No claim form received
Relevant Tideway site	Chambers Wharf
Decision	DEFERRED
Details of the award	The Panel has deferred considering the claim until an information pack is provided.  All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.  https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

### CHAMBERS WHARF FAST-TRACK OTHER AWARDS TO BE RATIFIED

Item 12	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740425
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been awarded:
	<ol> <li>For each adult who is normally resident in the property:</li> <li>days respite/ week at the standard rate of £30/day.</li> </ol>
	This respite award will run from the date of receipt of this email until the end of September 2024.
	Should the claimants not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None



Item 13	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740424 plus 2 videos
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	It was agreed that the current award made at ICP meeting #258 on 11th of June 2024 will be extended to cover the period from 1st August to 31st August 2024.  Should the claimants wish to make a further extension, it must be sent in writing at least two weeks before the expiry date.  All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.  https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 14	Notes for the record
Applicant Reference	Email from the claimant to ICP Admin dated 5th of August 2024
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	At ICP meeting #261 on 29th of July 2024, the following was stated:
	In respect of the information available to the Panel, as a very precautionary measure, the Panel has determined to extend the existing award (ICP Meeting #255) until September 2024. No further award is made.
	Subsequently the Chair of the ICP reviewed a further communication from the claimant and responded:
	"It had been our intention to only extend the access to the office space and the Minutes were clear that no further award was made. However, in light of the degree of uncertainty around activities at Phoenix Wharf and GREPS, on balance I believe that we can extend the respite days until the end of September 2024. This award is effective immediately and will need to be ratified in next week's meeting."
	The Panel has ratified this revised award.
	All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.
	https://www.tideway.london/media/4138/guidelines-for- implementation-of-icp-decisions_feb-2020.pdf

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 15	Notes for the record
Address of affected properties	Chambers Wharf area
Relevant Tideway site	Chambers Wharf
Details of site activities	The ICP is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.  With regard to site updates, the most recent is from the 2 <sup>nd</sup> of August 2024 as follows:  Week commencing 29 <sup>th</sup> of July 2024) The site team has been:  Breaking out the concrete platform using large excavators. This will continue throughout August, while we are removing the cofferdam  Installing sheet piles for the first and second temporary crosswalls, which are required for the safe removal of the cofferdam  Constructing the river wall capping beam, which will connect the new permanent river wall into the existing one. Work included installing steel reinforcement, periodic concrete breaking and concreting  Continuing drainage and ducting work, including the use of an excavator for concrete breaking  Modifying the flood defence near Luna House, to enable work on the connection to the new permanent river wall  THIS WEEKEND (3 <sup>rd</sup> /4 <sup>th</sup> August)  Tomorrow, Saturday, no works are planned. The 24 hour, site-based, security team will undertake their regular patrols while site staff will conduct periodic inspections of safety and monitoring equipment.  NEXT WEEK & LOOKAHEAD (Week comm. 5 <sup>th</sup> of August)  We will be regularly breaking out concrete using large excavators until the end of August, as we will be removing the cofferdam  We will continue installing sheet piles for the two crosswalls needed for the safe removal of the cofferdam  We will continue with capping beam works for the new river wall, with some periodic concrete breaking, steel fixing and concrete pours

- The capping beam concrete pour next week will be continuous throughout the day, until complete
- Working on the electrical control kiosk and in the Air Treatment Chamber
- Steel fixing, shuttering and concreting activities near Luna House
- There is also planned drainage and ducting work, including use of an excavator for concrete breaking
- Breaking out the existing concrete jetty near Luna House, in preparation for the connection with the new river wall

#### **COFFERDAM REMOVAL**

 Cofferdam removal has started and the team has been installing the two temporary crosswalls. For more information about cofferdam removal, see the separate information sheet (as previous)

#### **WORKING HOURS**

Standard working hours are:

- Monday to Friday: 8am to 6pm
- Saturday: 8am to 1pm

Capping beam activities are taking place in extended working hours:

Monday to Friday: up to 10 pm

Concrete breaking activities will only be:

- Monday to Friday: 8am to 6pm
- Saturday: 9am to 2pm (starting and finishing an hour later than standard hours)
- We will endeavour to finish all works onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8 pm
- We have provision agreed with Southwark Council to fix steelwork until 10pm, if necessary
- Certain activities and barge movements that are dependent on the tide may take place 5am to 10pm

#### The Site Information with Regard to the Cofferdam Removal

## Updated 4 July 2024 - to reflect changes to the crosswall design: two crosswalls required

As Tideway approaches the end of construction at the Chambers Wharf site, we need to remove the cofferdam which we built into the river. This temporary structure enabled us to construct the tunnel which, once fully operational in 2025, will reduce the tens of millions of tonnes of untreated sewage which are currently discharged into the river during periods of rainfall.

Removal of the cofferdam will begin this Summer and continue until Spring 2025. It will require:

- the removal of the concrete slab across the cofferdam area
- the removal of the backfill material beneath the slab
- the removal of the steel sheet piles which form the cofferdam

This means that work within this period will vary in intensity, depending upon the activity. We will also be removing the foundations of the former slurry treatment plant by methods of saw-cutting and breaking out concrete.

The cofferdam will then be removed in stages as below:



#### STAGE 1 – Installation of two sheet pile crosswalls

The initial stage will require the team to install around 24 new sheet piles to divide the existing cofferdam into three. These are known as the crosswalls and are necessary to ensure the cofferdam can be removed safely. The intention is to install these sheet piles using a vibro unit. Depending upon ground conditions, there is a risk that the final metres of these sheet piles may need to be driven into place using an impact piler. The team will avoid this technique if possible. This activity expected to take place within weeks and will take around two to three weeks.

#### STAGE 2 - Hinterland Removal

The first area of cofferdam to be removed will be the 'hinterland'. The concrete slab will be removed by cutting and breaking out, before the backfill material beneath is removed by excavator and transferred to barges. A part of the hinterland, the gantry crane foundations, will start to be removed from next week and will involve breaking concrete. The removal of the remainder of the hinterland area is expected to start next month; we will keep you updated once the exact dates are known as this depends on finishing other activities currently continuing on the site.

LATER STAGES – Eastern, Central and Western Cofferdam Removal



The concrete surface will be removed by cutting and breaking, before the backfill material beneath is removed by excavator. Once the backfill material has been removed by barge, the steel sheet piles will be removed using the Dawson hydraulic piler. A vibro piling unit may be required to remove the more stubborn piles and those on the cofferdam corners etc. The eastern cofferdam removal will begin once the majority of the hinterland has been removed.

Once the eastern cofferdam is removed, the work will start to remove the central and western cofferdams using the same techniques. The team will start in the central area of the cofferdam and work towards Luna House. The remaining areas are expected to be removed by Spring 2025.

#### **WORKING HOURS**

Standard site working hours:

- Monday to Friday 8am to 6pm
- Saturday 8am to 1pm
   If any concrete breaking activities are planned, those hours will be between 9am and 2pm
- Barge movements within the river foreshore and those that are dependent on the tide, may take place between 5am and 10pm

There will be regular breaks throughout the work with noise and vibration monitoring continuing.

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed Graham A Parry

**Graham Parry** 

Chair, Independent Compensation Panel

Date 01 October 2024