

# INDEPENDENT COMPENSATION PANEL

## MEETING #264 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 10 September 2024 – 1000hrs to 1100hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	2350-TDWAY-TTTUN-990-ZZ-ZZ-740556

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740495</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The claimant and her family have recently been on holiday and are seeking financial support for school uniform and also seeking respite for her 11-day trip.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>The Panel has therefore determined to make a fast-track award as detailed below:</b></p> <ol style="list-style-type: none"> <li><b>1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.</b></li> <li><b>2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate of £30/day.</b></li> <li><b>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</b></li> <li><b>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate of £30/day.</b></li> </ol>

	<p>The award is until the end of January 2025 when it will be further reviewed.</p> <p>With respect to financial assistance for the costs of a school uniform, this does not fall within the scope of the ‘Non-Statutory Off-site mitigation and compensation policy’ under which the Panel makes awards. and, therefore, no award can be made as the requested assistance does not provide an appropriate level of respite.</p> <p>The request for respite when the claimant and her family were on holiday is not awarded, as this would result in a retrospective award which the Panel only ever makes in an exceptional circumstance, and it has been determined that this aspect of the claim does not warrant an award.</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740505</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The claimant has come back to the ICP requesting an extension to the award that ends at the end of September 2024. She is also complaining of significant dust issues and is requesting an air purifier and fan.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p>The Panel has determined that, in line with similar awards, the respite is extended until the end of January 2025 when it will be further reviewed.</p> <p>The Panel considered the request for an air purifier; however, based on numerous site and home visits to the area and the available air quality reports, the Panel does not consider that dust is at a level such as to cause health problems and therefore no award is made in respect of an air purifier.</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p>

	<p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740516</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025. The Panel has also considered the results of recent noise monitoring which identifies that site activities have been completed by 1800hrs and that no noisy events have been identified which occur between 1800hrs and 2200hrs.</p> <p>The Panel has determined that, in line with similar awards, the respite award is extended until the end of January 2025 when it will be further reviewed. The award is not amended in respect of the number of days respite awarded to school children during termtime.</p> <p>The Panel considered that the request for more choice of compensation by way of a cash award could not be made outside of the ‘Non-Statutory Off-site mitigation and compensation policy’.</p> <p>The request for an occasional holiday break is not awarded as the Panel considered that the present respite award is sufficient for any disturbance experienced.</p> <p>The Panel makes the standard award of £55 for a year towards electricity costs; however, noting that it is less likely that there will be a requirement to use air-conditioning in the autumn and winter months to come.</p> <p>The Panel notes that the claimant has identified light shining into the property ‘day and night’, although on recent visits to the site during daylight hours, the Panel was unaware of any lights shining from the site towards the claimant’s property. Tideway has a specific procedure for blackout blinds and the claimant is referred to that procedure.</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p>

	<p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway to implement the blackout blinds procedure.

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740503</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>PART AWARDED</b>
Details of the award	<p>The four claimants live (and work) in direct line of sight (and sound) of the Tideway project.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>Noting the proximity of the houseboats, the Panel makes an award of one day of respite per week for each person resident on the houseboat at the standard rate of £30/day/person.</b></p> <p><b>The Panel makes an award of noise cancelling headphones to all residents to a maximum cost of £100/set (Note: The claimants may spend more on these items but will only be reimbursed at the standard rate).</b></p> <p><b>The Panel did not consider that the level of noise disturbance from the site warranted any further respite by way of holiday breaks etc and no further award is made in that respect.</b></p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740498</b>

<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</p> <p>The Panel make an award as requested of two pairs of noise cancelling headphones to a maximum cost of £100/set. (Note: The claimants may spend more on these items but will only be reimbursed at the standard rate).</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

<b>Item 6</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740500</b> plus x1 audio recording
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</p> <p>The Panel make an award as requested of two pairs of noise cancelling headphones to a maximum cost of £100/set. (Note: The claimants may spend more on these items but will only be reimbursed at the standard rate).</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

Item 7	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740499</b> plus 1 video
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>This claimant has supplied one video of noise which is not pile driving or concrete breaking but something loud and continuous. The recording is taken from within her flat with windows/doors appearing to be closed.</p> <p>A previous claim was heard by the ICP at meeting # 258 held on the 11th of June 2024.</p> <p>She is now seeking:</p> <p><i>We request an extension of the mitigation for my husband to work away from home in a coworking space, ensuring he has a quiet and conducive environment for his work.</i></p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>The Panel has determined to extend the existing alternative office accommodation for 4 days a week until the end of January 2025 with the rate to be agreed with the Tideway Mitigation Team.</b></p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

Item 8	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740494</b> plus 5 videos sent to Panel via Sharepoint doc exchange.
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	This claimant and her were awarded Fast-track from the 30th of August, but she is appealing this and requesting that it is backdated to the 22nd of August 2024. She has provided five videos from inside

	<p>the property which contain noise from pile driving and concrete breaking.</p> <p>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</p> <p>The Panel has considered this claim very carefully and extends the existing respite award until the end of January 2025 when it will be reviewed again. In line with all previous decisions, the respite award is not backdated as requested to 22<sup>nd</sup> August 2024.</p> <p>Thames Tideway has a blackout blinds procedure, and the claimant should contact Tideway for this to be considered.</p> <p>If the applicant wants to make an application for secondary glazing at this late stage of the project, then in the first case, they need to identify whether they are the owners of the property and, otherwise, whether they can obtain the freeholders consent to such works.</p> <p>All other aspects of the claim are <u>not</u> awarded.</p> <p>If the claimant considers that a home visit from the Panel would be beneficial, then a date can be arranged for such a visit.</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	Tideway to implement the blackout blinds procedure.

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740401</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>PART AWARDED</b>
Details of the award	<p>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</p> <p>The Panel make an award as requested of one pair of noise cancelling headphones to a maximum cost of £100/set. (Note: The claimant may spend more on this item but will only be reimbursed at the standard rate).</p>



	<p>With respect to the request for reimbursement of the cost of sleep earplugs, an award is not made as it is not anticipated from the construction programme that there will be significant levels of noisy activities at night.</p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 10	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740497</b> plus 5 videos sent via Sharepoint doc transfer.
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>PART AWARDED</b>
<b>Details of the award</b>	<p>From ICP meeting # 263 held on the 27th of August 2024: the claimants were awarded:</p> <p><b><i>The Panel note that the property is identified for a fast-track award and therefore two days respite a week/person at the standard rate of £30/day is awarded until the end of December 2024. The award may be utilised towards travel costs to their offices and meal costs on a weekly basis.</i></b></p> <p><b><i>With respect to the claimants ending their tenancy early, this is a decision for them to take and any claims for compensation from them or their landlord would be considered at the time a claim is made. It should be noted that in all instances, claimants are expected to mitigate any losses wherever possible.</i></b></p> <p>From the above decision, queries were received from the claimant. Five videos were provided by the claimant demonstrating the various construction/demolition activities.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>The previous respite award is extended until the end of January 2025 when it will be reviewed again.</b></p> <p><b>In line with previous Panel decisions, the award is not backdated. Additionally, as the award is intended to provide regular respite, a one-off payment is not made.</b></p>



	<p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 11	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740512</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>PART AWARDED</b>
Details of the award	<p>These claimants have just returned from a long respite relocation award.</p> <p>The claimant has identified health issues as described by the medical specialist in his report.</p> <p>They are not seeking relocation, but a 10 to 14-day holiday and respite days, so a fast-track award.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>The Panel has determined to make a fast-track award until the end of January 2025 when it will be further reviewed.</b></p> <p><b>Whilst, the Panel does not make an award in respect of a holiday break, noting that the claimants chose to come back to the property, the Panel is prepared, noting the health issues of the claimants, for them to amalgamate the existing daily respite award to take a holiday break of one week at a comparable cost.</b></p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 12	Notes for the record
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<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740506</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>A previous claim was made and considered at ICP meeting # 201 on Tuesday 12 April 2022.</p> <p>They have now come back to the seeking daily respite or relocation.</p> <p><b>The Panel has considered all of the information with respect to site activities at the Chambers Wharf construction site as detailed at Item 19 and also from previous information and discussions, it is clear that significant works are ongoing and potentially until ~ end Q2 2025.</b></p> <p><b>The Panel makes a fast-track award of two days respite a week per person at the standard cost of £30/day/person until the end of January 2025 when this will be reviewed again. An award of relocation is not made.</b></p> <p><b>Claimants should ensure that they read the Guidelines below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

<b>Item 13</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	The Panel considered the information contained in an email dated 31st August 2024 and attached videos.
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>NOT AWARDED</b>
<b>Details of the award</b>	<p>The ICP has heard multiple claims from this couple whose situation is well understood. At ICP meeting # 263 held on 27th of August 2024, the following was decided following a previous appeal:</p> <p><b><i>The Panel has viewed the two videos provided by the claimant and it is apparent that some works are still ongoing; however, it is the consideration of the Panel that these activities are minor and sporadic in nature.</i></b></p> <p><b><i>Accordingly, the Panel has determined that an award is not made, as the Panel does not consider that any disturbance is at such a level and frequency of occurrence as to warrant further daily respite.</i></b></p> <p>The claimants are appealing this decision and have provided three videos which do show construction activity.</p>

	<p>The Panel has considered this claim very carefully; however, on the basis of our understanding of the limited construction programme now on-going and the location of the claimants' property, no further award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

**CHAMBERS WHARF FAST-TRACK OTHER AWARDS TO BE RATIFIED**

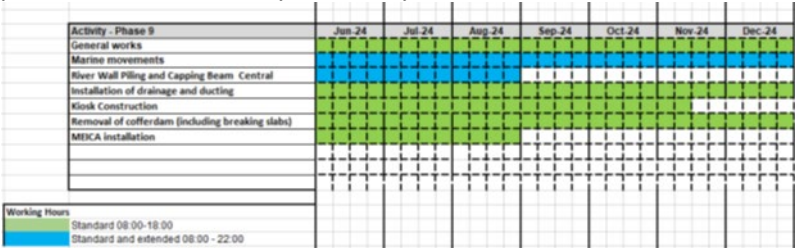
Item 14	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740494</b> plus an email from Admin ICP dated 30 August 2024.
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<ol style="list-style-type: none"> <li>1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.</li> <li>2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate of £30/day.</li> <li>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</li> <li>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate of £30/day.</li> </ol> <p><b>The award is until the end of January 2025 when it will be further reviewed</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 15	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in an email from ICP Admin to the claimant dated 5 September 2024.

<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<ol style="list-style-type: none"> <li>1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.</li> <li>2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate of £30/day.</li> <li>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</li> <li>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate of £30/day.</li> </ol> <p><b>The award is until the end of January 2025 when it will be further reviewed.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

<b>Item 16</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740512</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<ol style="list-style-type: none"> <li>1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate of £30/day.</li> </ol> <p><b>The award is until the end of January 2025 when it will be further reviewed.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

**ANY OTHER BUSINESS**

Item 19	Notes for the record																																																																																																														
Address of affected property	Chambers Wharf area																																																																																																														
Relevant Tideway site	Chambers Wharf																																																																																																														
<p><b>Details of site activities</b></p>	<p>The ICP is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>With regard to programme for the site, the following is provided from the CHAMBERS WHARF COMMUNITY LIAISON WORKING GROUP presentation of Tuesday 2<sup>nd</sup> of July:</p>  <p>Normal Working Hours</p> <ul style="list-style-type: none"> <li>• 08:00 to 18:00 -weekdays</li> <li>• 08:00 to 13:00 -Saturdays</li> </ul> <p>Extended Working Hours</p> <ul style="list-style-type: none"> <li>• Tidal activities</li> <li>• Concreting activities</li> </ul> <p>Breaking concrete on Saturday (trialled)</p> <ul style="list-style-type: none"> <li>• 09:00 to 14:00</li> </ul> <table border="1" data-bbox="598 1243 1444 1556"> <thead> <tr> <th rowspan="2">Activity</th> <th rowspan="2">Start Date</th> <th colspan="2">2024</th> <th colspan="4">2025</th> </tr> <tr> <th>Q3</th> <th>Q4</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>Commissioning</td> <td>Started</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Cofferdam - Temporary Crosswalls installation</td> <td>Jul-24</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Cofferdam - Hinterland excavation</td> <td>Jul-24</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Cofferdam - Outerland excavation</td> <td>Sep-24</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Cofferdam Sheetpile removal</td> <td>Sep-24</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A&amp;L - Cladding panel installation</td> <td>Oct-24</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A&amp;L - Intertidal terrace</td> <td>Spring 2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A&amp;L - Pavement installation</td> <td>Summer 2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>New Access - Loftie Street</td> <td>Autumn 2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Secured fencing installation</td> <td>Autumn 2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Installation of Permanent Ventilation Columns</td> <td>Autumn 2024</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Construction completed - Land Handback</td> <td>Summer 2025</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>With regard to site updates, the most recent is from the 6<sup>th</sup> of September 2024 as follows:</p> <p><b>THIS WEEK (so week commencing 2<sup>nd</sup> of September 2024)</b></p> <p>The site team has been:</p> <ul style="list-style-type: none"> <li>• Breaking out the concrete platform using large excavators. This will continue while we are removing the cofferdam</li> <li>• Finishing the installation of sheet piles for the first and second temporary crosswalls, which are required for the safe removal of the cofferdam</li> </ul>	Activity	Start Date	2024		2025				Q3	Q4	Q1	Q2	Q3	Q4	Commissioning	Started							Cofferdam - Temporary Crosswalls installation	Jul-24							Cofferdam - Hinterland excavation	Jul-24							Cofferdam - Outerland excavation	Sep-24							Cofferdam Sheetpile removal	Sep-24							A&L - Cladding panel installation	Oct-24							A&L - Intertidal terrace	Spring 2024							A&L - Pavement installation	Summer 2024							New Access - Loftie Street	Autumn 2024							Secured fencing installation	Autumn 2024							Installation of Permanent Ventilation Columns	Autumn 2024							Construction completed - Land Handback	Summer 2025						
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- By Luna House we have been putting the new flood barrier arrangement in place
- Continuing drainage and ducting work, including the use of an excavator for concrete breaking
- MEICA works (Mechanical, Electrical, Instrumentation, Control and Automation) in the kiosk

**THIS WEEKEND (so weekend of the 7<sup>th</sup> / 8<sup>th</sup> September)**

Tomorrow, Saturday, no works are planned. The 24 hour, site-based, security team will be on regular patrol, while site staff will conduct periodic inspections of safety and monitoring equipment.

**NEXT WEEK & LOOKAHEAD so week commencing the 9<sup>th</sup> September and beyond)**

The site team will be:

- Continuing breaking out concrete, using large excavators as we are removing the cofferdam
- Excavating material which will be stockpiled for future removal by barge
- Breaking out the existing concrete jetty near Luna House, preparing to connect with the new river wall
- Working on the electrical control kiosk and in the Air Treatment Chamber
- Drainage and ducting work on top of the shaft, including use of an excavator for concrete breaking
- Shaft pavement works including saw cutting, breaking concrete and backfilling of material

**COFFERDAM REMOVAL**

For more information about cofferdam removal, see the separate information sheet here.

**WORKING HOURS**

Standard working hours are:

- Monday to Friday: 8am to 6pm
- Saturday: 8am to 1pm

Concrete breaking activities will only be:

- Monday to Friday: 8am to 6pm
- Saturday: 9am to 2pm (starting and finishing an hour later than standard hours)
- We will endeavour to finish all works onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8 pm
- Certain activities and barge movements that are dependent on the tide may take place 5am to 10pm



**Update from Engagement Manager, Tideway**

In addition to the above, it is reported by e-mail of the 6<sup>th</sup> of September 2024:

*Just to let you know that the crosswall impact piling work that has been the source of a lot of the recent chawf complaints and enquiries is now finished.*

*There is ongoing concrete breaking as the team break out the cofferdam platform but this doesn't seem to be generating quite as many of the complaints as the piling did.*

**The Site Information with Regard to the Cofferdam Removal**

***Updated 4 July 2024 - to reflect changes to the crosswall design: two crosswalls required***

*As Tideway approaches the end of construction at the Chambers Wharf site, we need to remove the cofferdam which we built into the river. This temporary structure enabled us to construct the tunnel which, once fully operational in 2025, will reduce the tens of millions of tonnes of untreated sewage which are currently discharged into the river during periods of rainfall.*

*Removal of the cofferdam will begin this Summer and continue until Spring 2025. It will require:*

- *the removal of the concrete slab across the cofferdam area*
- *the removal of the backfill material beneath the slab*
- *the removal of the steel sheet piles which form the cofferdam*

*This means that work within this period will vary in intensity, depending upon the activity. We will also be removing the foundations of the former slurry treatment plant by methods of saw-cutting and breaking out concrete.*

*The cofferdam will then be removed in stages as below:*





**STAGE 1 – Installation of two sheet pile crosswalls**

*The initial stage will require the team to install around 24 new sheet piles to divide the existing cofferdam into three. These are known as the crosswalls and are necessary to ensure the cofferdam can be removed safely. The intention is to install these sheet piles using a vibro unit. Depending upon ground conditions, there is a risk that the final metres of these sheet piles may need to be driven into place using an impact piler. The team will avoid this technique if possible. This activity expected to take place within weeks and will take around two to three weeks.*

**STAGE 2 – Hinterland Removal**

*The first area of cofferdam to be removed will be the ‘hinterland’. The concrete slab will be removed by cutting and breaking out, before the backfill material beneath is removed by excavator and transferred to barges. A part of the hinterland, the gantry crane foundations, will start to be removed from next week and will involve breaking concrete. The removal of the remainder of the hinterland area is expected to start next month; we will keep you updated once the exact dates are known as this depends on finishing other activities currently continuing on the site.*

**LATER STAGES – Eastern, Central and Western Cofferdam Removal**

*The concrete surface will be removed by cutting and breaking, before the backfill material beneath is removed by excavator. Once the backfill material has been removed by barge, the steel sheet piles will be removed using the Dawson hydraulic piler. A vibro piling unit may be required to remove the more stubborn piles and those on the cofferdam corners etc. The eastern cofferdam removal will begin once the majority of the hinterland has been removed.*

*Once the eastern cofferdam is removed, the work will start to remove the central and western cofferdams using the same techniques. The team will start in the central area of the cofferdam and work towards Luna House. The remaining areas are expected to be removed by Spring 2025.*

**WORKING HOURS**

*Standard site working hours:*

- *Monday to Friday – 8am to 6pm*
- *Saturday – 8am to 1pm*

*If any concrete breaking activities are planned, those hours will be between 9am and 2pm*

- *Barge movements within the river foreshore and those that are dependent on the tide, may take place between 5am and 10pm*

*There will be regular breaks throughout the work with noise and vibration monitoring continuing.*

	The Panel is aware that construction of the cross-walls has now been completed.
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Item 20	Notes for the record
<b>Chambers Wharf Awards already made due to end on 30 September 2024</b>	<b>In respect of those Chambers Wharf daily respite awards which were due to end on the 30<sup>th</sup> of September 2024, the awards are extended until the end of January 2025.</b>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*

Date 01 October 2024

**Graham Parry**  
*Chair, Independent Compensation Panel*