

INDEPENDENT COMPENSATION PANEL

MEETING #261 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Monday 29 July 2023 – 1100hrs to 1230hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Aurelia Richards (Medical) Phil Evans (Noise)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-740462

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740344
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is likely to be disturbed and states this is the case even with windows closed and that this elevates internal temperatures.</p> <p>She works from home 3 days a week and states:</p> <p><i>So I am within full view and full earshot of the site activities. This in itself should be enough ground for mitigation. My entire flat looks over the site, there is no escaping the noise (no room at the back). The noise is up and down at the moment, but even on a warm day like today (my place is a heat trap) I have to keep the windows closed most of the time so it is uncomfortably hot and stuffy. My small, noisy electric fan doesn't do much. I fear this will get worse as the cofferdam is broken down over the summer and the temperatures soar. Having the windows shut doesn't completely block the noise, so it will be higher decibels as well as hotter and stuffier air to endure.</i></p> <p>She is claiming as follows:</p> <ul style="list-style-type: none"> • <i>Office space 3 times a week within walking distance, including costs for food and drinks</i> • <i>I don't want to be relocated, but I would appreciate some respite, like weekends away to recharge and relax, and a weekly stay at a hotel on Friday nights, so I don't have to be woken up by the</i>

	<p><i>works, and can come home later when it is all finished for the rest of the weekend.</i></p> <p>The fast-track award was made on 12th of July 2024 and detailed separately below at Item 13.</p> <p>The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>he Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July was taken into consideration.</p> <p>The most recent site update is from the 19th of July 2024 and was taken into account, together with the Site Information with regard to the Cofferdam Removal, <i>updated 4 July.</i></p> <p>From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time. With respect to dust (particulates), the Panel is able to report that measured particulate levels in the area are significantly lower than the National Air Quality Objectives such that health should not be compromised.</p> <p>The Panel has considered this claim very carefully with respect to the information provided by the claimant, in particular her health issues, and also the very detailed information with respect to site activities and has determined that access to alternative office accommodation should be provided three days a week until the end of September 2024. The claimant should engage with the Tideway Mitigation Team with respect to costs etc. The request for the costs of food and drinks is not approved as the Panel consider that this would be part of normal daily costs.</p> <p>The Panel has determined not to make an award of overnight accommodation for Friday nights as the Panel considers that the above award and the fast-track respite award should adequately address the claimant’s concerns, noting that noisy works are not presently scheduled to commence until 0900 hrs on Saturdays and will cease at 1800 hrs on the Friday.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740363 plus 2 sound recordings
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The Tracker indicates some nine previous records with some claims being allowed on medical grounds and some rejected. This claimant is not eligible for the fast-track scheme due to the rear facing elevation of her property, i.e. facing away from the CHAWF site.</p> <p>She states “ ... was wondering if you could help me with applying for respite again due to the noise recently increasing a lot with the ground drilling causing the building to shake with the vibrations all of this has been going on for so long now and it’s having a impact on the mental well being of my children who already have health issues I have not applied for a long time due to the stress of it all but now it’s affecting my children and myself I would like to ask for a weekend away for my children and weekly respite thanks and I look forward to hearing back from you.</p> <p>She is requesting:</p> <ul style="list-style-type: none"> • 2 days respite per week (as per the fast-track scheme) for the claimant plus her 5 children. • Occasional weekend respite for the family. <p>The clamant has submitted two audio files which do demonstrate concrete breaking.</p> <p>The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>The Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July and site updates, the most recent is from the 19th of July 2024 have been taken into consideration as well as the Site Information with regard to the Cofferdam Removal, <i>updated 4 July 2024</i>.</p> <p>From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time.</p> <p>The Panel has determined that the claimant and her family are not eligible for the fast-track award; however, the Panel has determined that, whilst the claimant’s property does not have line of sight of the construction works, an award of one day of respite a week should be made for all family members resident at the property. The respite award is at the standard daily rate until the end of September 2024.</p> <p>The Panel does not consider that, based on the information available to the Panel, there is a case for occasional weekend respite.</p>

	<p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740364 (plus 3 videos embedded in electronic claim form)
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED
Details of the award	<p>The claimant had previously provided photographs from her living room and bedroom windows for a previous claim which was determined by the ICP at meeting # 248 on the 19th of December 2023. Her medical issues are known to the Panel.</p> <p>She previously stated that, as a retiree, she has had to put up with the noise pollution during the day over the past couple of years. She states this is now disturbing her night-time sleep pattern.</p> <p>At ICP meeting # 256 on the 14th of May 2024, the following was awarded:</p> <p><i>The Panel has carefully considered this claim with respect to the level of disturbance and the claimant’s medical issues and therefore makes an award of an extension of the existing respite award until the end of July 2024.</i></p> <p>The claimant is now seeking an extension to this award which was two nights overnight respite per week and has provided three videos from the 12th of July 2024 which demonstrate the extent of noise from the site.</p> <p>The site report of the 19th of July 2024 was taken into account.</p> <p>The Panel, mindful of the fact that noisy works at the site have reduced dramatically, has determined as a very precautionary measure to extend the existing respite award until the end of September 2024.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in an email from the claimant dated 26 July 2024 (Info Pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740446)
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is claiming:</p> <p><i>I previously requested assistance to mitigate my situation and was it was granted assistance based on the above and a home visit from the panel. However, the unit which I had earmarked as being suitable to my needs was taken in the interim. They have now contacted me with a suitable alternative, I viewed the space yesterday and have attached the quote for that space.</i></p> <p><i>I would need a minimum of seven months as their contact states a six month notice period. I have attached all the relevant paperwork from them.</i></p> <p><i>The addition of double glazing as had been previously offered but is inadequate in this scenario, and at this stage I would feel it would be a time-wasting exercise to offer this to me once again.</i></p> <p><i>Also, as from Monday 29th August I am on holiday for two weeks. I am unable to afford a holiday. It would be nice to be able to have some time away to escape the noise.</i></p> <p>The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al. The ICP members have previously visited the claimant's property.</p> <p>The Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July was taken into consideration as well as the most recent wite update from the 19th of July and the Site Information with regard to the Cofferdam Removal, updated 4 July 2024.</p> <p>From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time.</p> <p>The Panel has considered this claim very carefully in the light of the previous award which we understand ultimately could not be taken at that time. Accordingly, the Panel makes an award of 7 months access to the remote working facility requested. The costs are to be agreed with the Tideway Mitigation Team.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740359 (plus 2 videos sent via Dropbox)
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This claimant was recently awarded respite at ICP meeting # 249 and then at ICP meeting # 250 on the 23rd of January 2024, the ICP considered and granted the claimant's carer to be subject to the same award.</p> <p>The claimant has now come back to the ICP stating: <i>Additionally, my son works from home and, at times, struggles to concentrate in meetings and work due to the constant loud noise caused by Tideway.</i></p> <p>Accordingly, the claimant is requesting that her son is subject to the same award.</p> <p>The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>From the previous information and discussions, it is clear that significant works are ongoing and will be for some time.</p> <p>The Panel has considered the request to provide the son with respite and has determined to award 2 days respite a week at the standard rate until the end of September 2024. The claimant will need to provide proof of residence for the claimant's son to the Tideway Mitigation Team prior to taking advantage of the award.</p>
Further information required/actions arising	Proof of residence
Information/action requested from Tideway	None

Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740377
Relevant Tideway site	Carnwath Road
Decision	AWARDED
Details of the award	The claimant lives in a one-bedroom flat, and she has TAPS mitigation installed. She has various medical issues as previously described by the medical specialist.

	<p>At ICP meeting # 255 held on the 9th of April 2024, the claimant was seeking an extension of her two days overnight respite a week for herself and her carer as she was still being disturbed by noise from the site. Consequently, the claimant was awarded the following:</p> <p><i>The Panel has very carefully considered this application with respect to the on-going works at the site and has taken into account as a precautionary measure, the claimant's existing and present health issues. The Panel has determined to extend the existing award of two nights respite a week at the standard rate for the claimant and a carer until the end of July 2024.</i></p> <p><i>The Panel does not anticipate at this time that works beyond July 2024 will be such as to justify a further extension to the claim.</i></p> <p>The claimant is still disturbed by noise from the site and is claiming: <i>Extension of current respite due to expire on 31 July of 2 days respite per week until the end of the noisy works.</i></p> <p>There is a s.61 extension in place dated 1st of March 2024 which covers the period up until 31st of December 2024 and has been put in place to address over-running works. However, from the works description, these are relatively short in duration and should be complete by now.</p> <p>The site update of the 4th of July 2024 was taken into consideration.</p> <p>The Panel has determined as a precautionary measure to extend the existing award of two nights respite a week at the standard rate for the claimant and a carer until the end of September 2024.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740409
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is a previous medical claimant and there are five entries in the Tracker which included one award for respite in April 2019. She has two children of school age.</p> <p>Her property is slightly outside the approved zone for the fast-track scheme.</p>

	<p>She is complaining of the noise of drilling etc which she says is unbearable and wakes them up in the morning as they are on holiday at home.</p> <p>She is seeking respite for herself and her two children. The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>The Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July 2024 and site updates, the most recent is from the 19th of July 2024 have been taken into consideration, as well as the Site Information with regard to the Cofferdam Removal, updated 4 July 2024.</p> <p>From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time.</p> <p>The Panel has very carefully considered all of the information available, including the location of the claimant’s property and has determined to make an award of one day of respite a week for all family members resident at the property until the end of September 2024. The respite is at a standard rate.</p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 8	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740362 (plus 7 videos sent by SharePoint document transfer)</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The claimant works nights. She has provided seven videos, three from the pavement outside her front door, two from inside through the ventilation door and two from fully inside with the ventilation door possibly shut. Construction noise is audible to a greater or lesser extent in all of the videos.</p> <p>The Panel is aware of the ongoing, significant works at the CHAWF site and that a fast-track claim procedure has been put in place. The site updates clearly show very significant activity with cofferdam removal et al.</p> <p>The Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July, site updates, the most recent is from the 19th of July 2024 and the Site Information with regard to the Cofferdam Removal, Updated 4 July 2024 have been taken into account.</p> <p>From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time.</p>

	<p>The Panel has considered this case very carefully with respect to the working requirements of the claimant and makes an award of access to overnight accommodation for 3 nights a week until the end of September 2024.</p> <p>The claimant will need to agree with the Tideway Mitigation Team the necessary arrangements.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740366
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>is the claimant’s first claim, and she states:</p> <p><i>Since the commencement of Tideway, I have suffered and had no escape/respite from the following issues (see below).</i></p> <p><i>I consider that I am entitled to monies from the start of the preparatory/enabling works to the final completion of the project/full demobilisation by way of compensation:</i></p> <ol style="list-style-type: none"> <i>1. Noise created by all aspects (including enabling works and demobilisation) of Tideway including but not limited to machinery, Tideway road traffic, Tideway river traffic, shouts from those working on the site, clanging of materials, piling/drilling noises, pollution etc.</i> <i>2. Vibration (with associated noise) of the piling/bore holes etc. into the river bed and the site.</i> <i>3. Dirt/dust/grime created by the Tideway resulting thick dust covering my property, possessions/furniture incl. clothes even with all windows shut.</i> <i>4. Damage to my property including but not limited to impact on windows, paintwork interior/exterior, internal wall cracking.</i> <i>5. Lack of ventilation due to having to keep windows and balcony doors closed.</i> <i>6. Excessive heat due to lack of ventilation (due to keeping windows/balcony doors closed).</i> <i>7. The above has negatively impacted on me personally due to the inescapable nature of the above issues.</i>

8. *My effectiveness/productivity at work has been negatively impacted by the above issues through intrusive noise, impairment of my ability to focus,*

9. *I work from home 3-4 days per week, during the pandemic I worked 5 days per week from home, prior to this I was working 3 days per week from home.*

10. *I have no option other than to keep balcony doors and windows shut as even when the noise levels are lower because dust/dirt in the atmosphere prevails.*

11. *I am unable to enjoy my balcony fully due to the above issues.*

12. *Locally, traffic has been greatly increased creating additional noise and pollution.*

13. *I have recently purchased a new vacuum cleaner to seek to address the dust costing £189.99 from John Lewis see attached receipt.*

The Chambers Wharf Community Liaison Working Group presentation of Tuesday 2nd of July 2024 and site updates, the most recent is from the 19th of July 2024 have been taken into consideration as well as the Site Information with regard to the Cofferdam Removal, updated 4 July 2024.

From the above and previous information and discussions, it is clear that significant works are ongoing and will be for some time.

The Panel has considered this claim very carefully in the light of all the information available. The Panel consider that, based on the distance of the property from the construction site, whilst noise may be audible, it should not be overly disruptive and there are now only very limited night-time works. The claimant is requesting a compensatory payment for exposure to noise, vibration and dust since the start of the enabling works and it should be noted that, except in very exceptional circumstances, the Panel does not make retrospective awards, and in any case, the Panel does not make such financial payments. Additionally, this claim is not considered by the Panel to be exceptional.

The Panel does not consider that dust migration from the site could be at such a level as to require cleaning above that which would normally be required in a London location.

The Panel has determined that no award is made in respect of noise, vibration or dust as the evidence available to the Panel does not support the claim. The Panel is however prepared to make an offer of the cost of noise cancelling headphones to assist with working from home.

In respect of alleged damage to the property, the claimant should engage with the Tideway Mitigation Team and its contractor to inspect the property. The Panel is of the consideration that it is highly unlikely that vibration from the site could result in cosmetic or structural damage to the property when considering the distance from the site activities.

All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	Tideway Mitigation Team and its contractor to inspect the property

Item 10	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740344 plus 1 video
Relevant Tideway site	Greenwich Pumping Station
Decision	AWARDED
Details of the award	<p>The ICP has previously visited the claimant’s home. She has made various claims in the past and has supplied two videos to support this claim. This does appear to contain construction noise although there does not appear to be any activity where the camera is viewing.</p> <p>From the tracker from ICP meeting # 257 held on the 28th of May 2024, the following was stated:</p> <p><i>The Panel has considered this claim very carefully in view of the decreasing level of activity at Phoenix Wharf and also the main construction site. The Panel has determined to make an award of access to desk space for a two-month period until the end of July 2024. Additionally, public transport costs to get to and from Canary Wharf are awarded for this period. No award is made for access to a meeting room and no award is made for refreshments.</i></p> <p>She now states:</p> <p><i>I am completing this form as requested in order to request an extension to the current respite award of and 2x days daytime respite until the end of the noisy works at the Tideway site. At the current time, I do not believe that these will be completed by the end of Jul 2024 and the noisy inconvenience continues all day every day (I believe that this is mainly the concrete drilling/munching and is quite detrimental to any time I have at home/headache inducing).</i></p> <p><i>Furthermore I am requesting an extension to the remote working facility funding accordingly, for the same reasons as the above, as I work from home.</i></p> <p>The site report of the 19th of July 2024 was taken into consideration.</p> <p>In respect of the information available to the Panel, as a very precautionary measure, the Panel has determined to extend the existing award (ICP Meeting #257) until September 2024. No further award is made.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 11	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740368
Relevant Tideway site	Kirtling Street
Decision	AWARDED
Details of the award	<p>The last claim was considered at ICP meeting # 257 on the 28th of May 2024 when they were requesting two days respite due to the works. That claim was initially rejected.</p> <p>Subsequently, the ICP Chair visited the claimant’s property on the 4th of June 2024 and witnessed the extent to which on-going concrete breaking was impacting the property. The concrete breaking was incessant and disturbing within the property with the main windows closed. The project team has indicated that the concrete breaking around the rim of the shaft should be completed by the 5th of July 2024; however, there could be sporadic concrete breaking through to the end of July 2024.</p> <p>Consequently, following that home visit, the following award was made:</p> <p><i>As a precautionary approach the Panel has determined to make an award of 2 days respite a week for all family members until the end of July 2024 at the standard rate. The decision takes immediate effect.</i></p> <p>They have now come back to the ICP stating:</p> <p><i>With the ongoing work over the past several months, we have been impacted by the noise generated by the work on the site which causes heavy noise while working at home.</i></p> <p><i>We cannot hear clearly when we have calls for work and it is hard to focus with the incessant noise outside which results in closing all the windows but not letting air flow in during the day which has caused us to have headaches and therefore constantly tired.</i></p> <p><i>We work at home 4 days a week and we have a toddler.</i></p> <p><i>And claiming:</i></p> <p><i>We feel like the weekly award which was recently twice a week was really helpful as it gave us opportunities to be out of the flat and enjoy a quiet lunch or early dinner or do an activity with our son.</i></p> <p>As a very precautionary approach, the Panel has determined to extend the existing award until the end of September 2024.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 12	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740378
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant states:</p> <p><i>My wife and I have been tolerating the Chambers Wharf noise for years, in February this year we purchased 2 pairs of noise cancelling headphones (apple airpods pro) to mask the noise.</i></p> <p><i>Last week the noise was so bad I had to complain, at this point I was informed that we could claim £100 per person for the headphones. Therefore I am claiming the £200 for me and my wife. I hope that it is ok to claim when we purchased the headphones in February.</i></p> <p>They are making a claim for:</p> <p><i>Noise cancelling headphones for me and my wife.</i></p> <p>The Chambers Wharf Community Liaison Working Group Presentation of Tuesday 2nd of July and site updates, the most recent is from the 19th of July 2024 were taken into consideration, as well</p> <p>The Site Information with regard to the Cofferdam Removal, updated 4 July.</p> <p>The Panel has considered this claim with respect to the forward programme of works at the Chambers Wharf site. However, as the property is at a significant distance to the site, the Panel is of the view that, whilst noise may be audible at the property, we would not expect it to be particularly disturbing. Accordingly, no award is made.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

CHAMBERS WHARF FAST-TRACK AWARDS TO BE RATIFIED

Item 13	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been awarded:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 14	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been made an award of respite for herself plus her carer as follows:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 15	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been made an award for herself and her children:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. 2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate. 3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend. 4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate. <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 16	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been made an award of respite for herself plus her husband and children as follows:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate.

	<p>2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate.</p> <p>3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend.</p> <p>4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate.</p> <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 17	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been awarded respite for herself and her son.</p> <p>For each adult who is normally resident in the property: 2 days respite/ week at the standard rate.</p> <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 18	Notes for the record
Applicant Reference	n/a Fast-Track Award
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The Panel has determined that Tideway may implement this award without the need for a separate meeting of the ICP. The claimant has therefore been made an award for herself plus her children:</p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. 2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate. 3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend. 4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate. <p>This respite award will run from the date of receipt of this email until the end of September 2024.</p> <p>Should the resident not consider the award mitigates the effects of the construction site, an alternative claim for mitigation can be made to the Panel for consideration.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

ANY OTHER BUSINESS

Item 19	Notes for the record
GREENWICH PUMPING STATION:	At the request of Megan Hembrow of Tideway the Panel were asked to consider the rehousing awards originally made to 3 residents
Decision/Notes:	The Panel is of the view that as construction work has significantly reduced at the Greenwich Pumping Station Site & Phoenix Wharf, there is no reason for the claimants to remain away from their properties in temporary accommodation. Accordingly, the Tideway Mitigation Team can start making arrangements for those residents to return to their properties with immediate effect.

Item 20	Notes for the record
	<p>The claimant has made a request to use one week's worth of currently awarded daily respite (i.e. 2 days) to be amalgamated into a longer break, to be taken during the school holidays.</p> <p>The claimant noted that <i>"this amount will not cover all the booking expense and I would need to put money in as well for food etc"</i></p>
Decision/Notes:	<p>The Panel has determined that, as requested, one week of respite payments may be amalgamated to pay for a longer break away from the site. It should be noted that this award amendment should be seen as a 'one-off' arrangement which is highly unlikely to be repeated.</p>

Item 21	Notes for the record
	<p>The claimant has made a request to use one week's worth of currently awarded daily respite (i.e. 2 days) to be amalgamated into a longer break, to be taken during the school holidays.</p> <p>The claimant has provided the Panel with a number of emails and videos (Info Pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740415). She wishes to appeal the amount of days respite awarded at ICP meeting #259. She feels that 2 days per week is not enough and would like the Panel to consider increasing that award.</p>
Decision/Notes:	<p>The Panel has determined that, as requested, one week of respite payments may be amalgamated to pay for a longer break away from the site. It should be noted that this award amendment should be seen as a 'one-off' arrangement which is highly unlikely to be repeated.</p> <p>The Panel has determined that there are no special circumstances which they are unaware of that would result in an extension in the number of days respite of the existing award.</p>

Item 22	Notes for the record
(Hammersmith Pumping Station)	<p>The ICP was provided with a copy of an exchange of emails between the claimant and Tideway Mitigation of 24 and 25 July 2024. The claimant has requested that Tideway engage a separate contractor to conduct a deep clean of her property after the decorators have completed their works and prior Saturday 27 July.</p>
Decision/Notes:	<p>The Panel considers that the decorator's confirmation that they would leave the property in the same condition as it was found on arrival is normal practice and the award is therefore not granted.</p>

Item 23	Post Meeting Note for the record
(CHAWF)	<p>The claimant and her family were eligible for the fast-track scheme from ICP meeting # 256 held on 14th of May 2024. The claimant is now seeking holiday respite over the six-week school holiday period and is requesting more than one week.</p>
Decision/Notes:	<p>The following decision has been communicated to the claimant by ICP Admin:</p> <p>Although the original intention of the award is for you and your family to have regular weekly respite away from the property, the ICP Chair has agreed that you can amalgamate four weeks' worth of daily respite in August and use the equivalent cost to fund a holiday for you and the family. This is on the strict understanding that you provide the receipt(s) for payment of the holiday to Tideway Mitigation in the usual way.</p> <p>This award will be ratified by the Independent Compensation Panel at the meeting on 13th of August but the amendment to your award is with immediate effect.</p>

Item 24	Post Meeting Note for the record
(CHAWF)	<p>The claimant lives with her partner, who has some significant medical issues, in a property located approx. 400 metres from the site. Whilst noise may well be audible, the Panel would not expect it to be particularly disturbing. Additionally, the Panel would not expect vibration to be perceptible at such a large distance.</p> <p>Nevertheless, the Panel, including the Medical Expert, has reviewed the claimant's partner's health issues and recognise that access to some respite at this time would be useful to aid his recovery.</p>
Decision/Notes:	<p>The Panel has determined to make an award of 2 days respite a week at the standard cost until the end of September 2024.</p> <p>This award will be ratified at the Panel's next meeting on the 13th of August 2024.</p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
 Chair, Independent Compensation Panel

Date 4 October 2024