

# INDEPENDENT COMPENSATION PANEL

## MEETING #272 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 7 January 2025 – 1000hrs to 1100hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740708</b>

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740690</b>
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimants were previously awarded respite until the end of March 2024. This was based upon limited disturbance from the site but taking the couples' medical history into account.</p> <p>The couple has now submitted a further claim associated with the proposed marine piling.</p> <p>The issue with the piling has previously arisen following other claims, although those circumstances are very different as they relate to houseboats and the different provisions which apply from the DCO.</p> <p>Residents in the area have been informed of the marine piling works by e-mail of the 20th of December 2024 from the Senior Community Relations Manager, Tideway.</p> <p><b>The Panel has taken into consideration the duration and nature of the marine piling works, the claimants' health issues and the location of the claimants' property and has determined to make a very precautionary award of daily respite for the period 13<sup>th</sup> of January to the 17<sup>th</sup> of January 2025. The daily respite is at the standard cost.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p>

	<p><b>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</b></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740694</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>PART AWARDED</b>
Details of the award	<p>The claimant’s fourth claim was considered by the ICP at meeting # 264 held on the 10th of September 2024. At that meeting, the claimant was requesting an extension of her respite award which was due to cease at the end of September 2024.</p> <p><b><i>The Panel determined that, in line with similar awards, the respite is extended until the end of January 2025 when it will be further reviewed.</i></b></p> <p>The claimant has now come back to the ICP requesting an extension of the current daily respite plus an additional day as well as the reinstatement of therapy sessions.</p> <p>At ICP meeting # 270 held on the 10th of December 2024, the s.61 for CHAWF was examined but this expires on the 31st of December 2024. However, there is a dispensation in place for the works extending to the end of August 2025 and this was reviewed by the noise specialist and the ICP determined as follows:</p> <p><b><i>The Panel met to discuss the proposed approach to existing awards for residents in the vicinity of Chambers Wharf which cease at the end of January 2025. The forward programme of works was considered, and it was determined that the Panel would in all likelihood extend existing awards to the end of July 2025. The Panel will provide a final decision at their first scheduled meeting in January 2025.</i></b></p> <p>From the above information, the Panel determined the current claim as follows:</p> <p><b>The Panel has considered this claim very carefully noting the claimant’s health issues and the location of her property and has determined to make a respite award of 2 days/week until the end of July 2025, or to when the works for the removal of the piles on the cofferdam are completed, whichever is the sooner.</b></p> <p><b>With respect to the request for funding of the therapy sessions, the Panel requires a report from the therapist identifying the value/benefits of the sessions which have been undertaken,</b></p>

	<p>whether they should continue and whether noise from the Tideway site is likely to be a major issue for the claimant.</p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740695</b>
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimants have submitted a further claim associated with the proposed marine piling.</p> <p>The issue with the piling has previously arisen following other claims, although those circumstances are very different as they relate to houseboats and the different provisions which apply from the DCO.</p> <p>Residents in the area have been informed of the marine piling works by e-mail of the 20th of December 2024 from the Senior Community Relations Manager, Tideway Central</p> <p><b>The Panel has taken into consideration the duration and nature of the marine piling works, the claimants work from home requirements and the location of the claimants' property and has determined to make a very precautionary award of daily respite for the period 13<sup>th</sup> of January to the 17<sup>th</sup> of January 2025. The daily respite is at the standard cost .</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740695</b>

<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>This claimant works from home and has regular Zoom calls, and he states that, <i>if it is going to be noisy like last time, then he will need to work from somewhere else.</i></p> <p>The issue with the piling has previously arisen following other claims and the different provisions which apply to houseboat residents from the DCO.</p> <p>Residents in the area have been informed of the marine piling works by e-mail of the 20th of December 2024 from the Senior Community Relations Manager, Tideway</p> <p><b>The Panel has taken into consideration the duration and nature of the marine piling works, the claimant's working arrangements and the location of the claimant's home. The Panel has determined to make a precautionary award of daily respite for the period 13<sup>th</sup> of January to the 17<sup>th</sup> of January 2025. The daily respite is at the standard cost.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

<b>Item 5</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740696</b>
<b>Relevant Tideway site</b>	Kirtling Street
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>This claimant is claiming for the use of alternative <i>studio space to work for the duration of the piling process.</i></p> <p>She also provides further clarification of costs following a request from MC:</p> <p>The issue with the piling has previously arisen following other claims and the different provisions which apply to houseboat residents from the DCO.</p> <p>Residents in the area have been informed of the marine piling works by e-mail of the 20th of December 2024 from the Senior Community Relations Manager, Tideway.</p> <p><b>The Panel has determined that, based on the information available, it makes an award of access to an alternative</b></p>

	<p>workspace for the week commencing 13<sup>th</sup> of January to 17<sup>th</sup> of January 2025.</p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 6	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-740697</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant states:</p> <p><i>I work from home three days a week, and the noise from the cofferdam removal works has been extremely disruptive to my ability to focus and maintain a productive work environment.</i></p> <p><i>The constant noise makes it difficult to concentrate during critical tasks, participate effectively in virtual meetings, and meet deadlines, all of which are essential for my role. This ongoing disruption has not only impacted my efficiency and work performance but has also added unnecessary stress to my daily routine. As someone who relies on a quiet and stable environment to perform my job, I am finding it increasingly challenging to manage my responsibilities under these conditions.</i></p> <p>At ICP meeting # 270 held on the 10th of December 2024, the s.61 for CHAWF was examined but this expires on the 31st of December 2024. However, there is a dispensation in place for the works to the end of August 2025 and this was reviewed by the noise specialist.</p> <p><b>The Panel has determined that, based on the above information, including the location of the claimant’s property and the requested mitigation from the claimant, the Panel makes an award of the cost of noise cancelling headphones to a maximum standard cost of £100.00.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 7	Notes for the record
Applicant Reference	Not applicable
Relevant Tideway site	Kirtling Street
	<b>CONSIDERATION</b>
Details of the award	<p>The Panel has discussed the nature and programme of the marine piling works for Nine Elms Pier which are due to commence on the 13<sup>th</sup> of January with completion on the 17<sup>th</sup> of January 2025.</p> <p>Recognising the specific requirements of the Nine Elms Trigger Action Plan and information provided by Tideway in respect of the piling programme, the Panel is of the view that any awards provided by the ICP should either be five days of respite at the standard cost of £30/day/person or, where a specific requirement arises, then alternative hotel accommodation could be offered subject to the guidelines identified below. The Panel notes that marine piling works would not extend beyond 2100hrs.</p> <p>The Panel is mindful that the contractor, FLO, may enter into specific arrangements/agreements with claimants at their discretion.</p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*

Date 13 January 2025

**Graham Parry**  
*Chair, Independent Compensation Panel*