

INDEPENDENT COMPENSATION PANEL

MEETING #276 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 25 February 2025 – 0900hrs to 1000hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-740758

Item 1	Notes for the record																																		
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740743																																		
Relevant Tideway site	Chambers Wharf																																		
Decision	AWARDED																																		
Details of the award	<p>An award was made for this claimant at ICP meeting # 264 held on 10th September 2024.</p> <p>The claimant has now come back to the ICP requesting overnight respite in a hotel for 2 nights each week.</p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1" style="margin-left: 20px;"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> </tbody> </table> <p>The Panel has considered this claim very carefully taking full account of the claimant’s pregnancy and has determined, as a very precautionary measure, to make an award of 2 nights</p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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	<p>overnight accommodation a week for all family members until the end of April 2025 or when significant noise from the cofferdam works has ceased whichever is the sooner, when the award will be further reviewed subject to any additional information that the claimant provides at that time.</p> <p>Claimants are reminded to read the guidance information below.</p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record																																		
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740739																																		
Relevant Tideway site	Chambers Wharf																																		
Decision	PART AWARDED																																		
Details of the award	<p>The claimant lives with two children whose health issues and information has been provided to substantiate this.</p> <p>She is claiming:</p> <p><i>I would like to be considered for the 2 days a week respite and occasional time away on holidays.</i></p> <p><i>If possible as I do not work if the money could be provided in advance as I do not have the means to pay for it and I provide receipts.</i></p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>The Panel has fully considered the location of the property and also the personal difficulties that the children face with respect to their health issues. The Panel has determined to make an</p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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	<p>award in line with the Fast-Track award scheme which is detailed below:</p> <p><u>Fast-track award</u></p> <ol style="list-style-type: none"> 1. For each adult who is normally resident in the property: 2 days respite/ week at the standard rate. 2. For each child, over the age of one year, who does not attend school, 2 days respite/week at the standard rate. 3. For each child who would normally attend school during the term time week: 1 day of respite per week to be taken at the weekend. 4. During school holidays, for each child who would normally attend school, 2 days respite per week at the standard rate. <p>The standard rate is £30/day/person until the end of July 2025 or when significant noise from the cofferdam works has ceased whichever is the sooner.</p> <p>The Panel considers that the award as made is adequate and therefore the request for occasional time away during school holidays is not awarded.</p> <p>The Panel notes that the claimant has requested payment in advance and is therefore advised to contact the Tideway Mitigation Team to facilitate early payments.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 3	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740752</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>DEFERRED</p>
<p>Details of the award</p>	<p>This claimant lives on a houseboat and is seeking:</p> <p><i>Owing to the smell and the noise disturbance we have not been able to work or stay in the day time in our home or use this as workspace. We would like to be compensated for our time and our meals that we have had to have away from home. We would also require headphones to use the boat as our workspace if the works are to continue.</i></p> <p>The claimant has submitted an additional photo and a 6 second video taken with a view towards the CHAWF site. The photo does show the</p>

	<p>work site; the video is however very short and it was not possible to determine whether the site activities were significant from a noise perspective.</p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1" data-bbox="582 474 1452 757"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td style="background-color: #00a0e3;"></td> <td style="background-color: #00a0e3;"></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td style="background-color: #00a0e3;"></td> <td></td> </tr> </tbody> </table> <p>The Panel has determined to defer a decision with respect to an award subject to a visit to the houseboats and moorings.</p> <p>The Panel has requested that ICP Admin make the necessary arrangement for a visit preferably on the 4th of March 2025 at 1000hrs.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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Item 4	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740754</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>DEFERRED</p>
<p>Details of the award</p>	<p>The claimant lives on a houseboat. The claimant is seeking: <i>The explanatory notes mentions Respite compensation of £30 a week per head. This would help.</i></p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p>

	Activity	2025			
		Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
	Cofferdam Removal				
	River Cladding Panel Instillation				
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	Site Resinstatement				
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The claimant has supplied a location plan for their houseboat, and it appears to show multiple other boats between it and the site providing screening.

The Panel has determined to defer a decision with respect to an award subject to a visit to the houseboats and moorings.

The Panel has requested that ICP Admin make the necessary arrangement for a visit preferably on the 4th of March 2025 at 1000hrs.

All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.

https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740744
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>This claimant and her children have an approved claim under the Fast-Track scheme.</p> <p>In respect of a previous claim made to the ICP at meeting # 258 held on 11th of June 2024 the following was decided:</p> <p><i>The Panel has considered this claim very carefully, noting that the fast-track respite award has already been made. The present respite award includes opportunities to be away from home at weekends and therefore no further award is made in that respect.</i></p> <p><i>The Panel has determined to make an award of access to alternative office space until the end of September 2024 for two days a week. The costs of the alternative office space should be agreed with the Tideway Mitigation Team.</i></p> <p>At ICP meeting # 273 held on the 14th of January 2025, the following was also awarded:</p>

	<p>The Panel has taken into account the nature of the ongoing construction programme and has determined to extend all existing fast-track and other awards until the end of July 2025 or when significant noise from the cofferdam works has ceased whichever is the sooner.</p> <p>The claimant has made a further claim which has been subject to clarification by the TT Secretariat.</p> <p>So, in addition to the extended fast-track respite award, the claimant is seeking extended access to office accommodation.</p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1" data-bbox="582 705 1452 996"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> </tbody> </table> <p>The Panel has determined to make an award of access to office space for two days a week away from the site commencing immediately until the end of June 2025 or when significant noise from the cofferdam works has ceased, whichever is the sooner. The costs of the alternative office space should be agreed with the Tideway Mitigation Team.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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Further information required/actions arising	None																																		
Information/action requested from Tideway	None																																		

Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740756
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>This claimant and his wife are claiming:</p> <ul style="list-style-type: none"> <i>Funding to support the costs of both of us working away from home (3-4 days per week)</i>

	<ul style="list-style-type: none"> • <i>Noise cancelling headphones</i> • <i>Cleaning for the back of the house (window, walls, gutter clearing)</i> • <i>Dehumidifier / air purifier system (to help circulate the air when the windows are closed)</i> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1" data-bbox="584 577 1453 860"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td style="background-color: #00aaff;"></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td style="background-color: #00aaff;"></td> <td></td> </tr> </tbody> </table> <p>The Panel has very carefully considered this claim and makes an award of two sets of noise cancelling headphones, at the standard cost, which will enable the residents to work from home and, accordingly, access to alternative office space is not granted.</p> <p>With respect to cleaning costs, the Panel is of the view that dust from the site should be minimal as the material presently being moved on the site is damp and dust migration should not occur. For the same reason, the request for a dehumidifier/air purifier is not granted.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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Further information required/actions arising	None																																		
Information/action requested from Tideway	None																																		

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740751
Relevant Tideway site	Chambers Wharf
Decision	DEFERRED
Details of the award	These claimants live on a houseboat. They are seeking:

	<p>- Daily respite request - two days of 30GBP per week, for 2 people. (To work away from home)</p> <p>Would also like to apply for the Air filtration unit reimbursement. Would purchase if approved and submit receipts. (up to £300 / 55 for electricity).</p> <p>And from the other claim form:</p> <p>Compensation of voice isolating / Bluetooth headphones for working in the wheelhouse and not having the constant drilling in the background?</p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p> <table border="1" data-bbox="582 741 1453 1025"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>River Cladding Panel Instillation</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Site Resinstatement</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Tideway & CVB Removal from site</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>The claimant has supplied a location plan for their houseboat, and it appears to be located with multiple other boats between it and the site providing screening.</p> <p>The Panel has determined to defer a decision with respect to an award subject to a visit to the houseboats and mooring.</p> <p>The Panel has requested that ICP Admin make the necessary arrangement for a visit preferably on the 4th of March 2025 at 1000hrs.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>	Activity	2025				Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Cofferdam Removal					River Cladding Panel Instillation					Architecture and Landscaping					Site Resinstatement					Tideway & CVB Removal from site				
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<p>Further information required/actions arising</p>	<p>None</p>																																		
<p>Information/action requested from Tideway</p>	<p>None</p>																																		

Item 8	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740759</p>
<p>Relevant Tideway site</p>	<p>Carnwath Road</p>
<p>Decision</p>	<p>AWARDED</p>

<p>Details of the award</p>	<p>The claimant has provided updated information regarding her health and has requested:</p> <p><i>Respite every two weeks (covering four days) or one week once a month, this would be for myself and my carer.</i></p> <p>The Panel is aware that activities are significantly reducing at this site; however, there will be some breaking out noise and the removal of the site offices which includes the soft strip of the inside of the offices followed by the removal of the offices from the site which will take approximately 6 weeks. These activities are in close proximity of the claimant's property.</p> <p>The Panel is aware of the health issues that the claimant has to accommodate and has therefore determined as a precautionary approach to make an award of two days respite a week for the claimant and a carer at the standard cost. The award is until the end of June 2025 when activities at the site should not result in any significant noise effects.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 9	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740760</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The claimant has contacted the ICP and has stated:</p> <p><i>I think you have copies of all my communications with you over many years and I was asked to get in touch on my return to this address. I returned on Monday 17th.</i></p> <p>The Panel is fully aware of the construction programme and activities at Chambers Wharf and the programme for these works is now as follows, updated from the CHAMBERS WHARF–COMMUNITY LIAISON WORKING GROUP meeting - Tuesday 11 February 2025:</p>

Activity	2025			
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
Cofferdam Removal				
River Cladding Panel Instillation				
Architecture and Landscaping				
Site Resinstatement				
Tideway & CVB Removal from site				

The Panel has determined to award two days respite a week at the standard rate until the end of July 2025 or when significant noise from the cofferdam works has ceased, whichever is the sooner. Noting that the claimant has voluntarily arranged to be away from the property for a period of time, the Panel has determined that respite payments during that period of time may be used to offset the costs of fares, living expenses etc.

Claimants are reminded to read the guidance information below.

All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.

https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf

Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
 Chair, Independent Compensation Panel

Date 07 March 2025