

INDEPENDENT COMPENSATION PANEL

MEETING #290 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 12 August 2025 – 0830hrs to 0915hrs & 1000hrs to 1300hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Richard Pugh (Compensation) Chris Kench (Compensation) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741098

SITE VISIT	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	The ICP Chair and the Noise Specialist visited Tideway’s Chambers Wharf site on Thursday 7 th August 2025 when they were able to observe pile removal from the cofferdam and also to carry out noise measurements related to that activity. This included use of the vibratory pile removal tool and the subsequent craning out of released piles on the barge, as further detailed below.
Information taken into consideration includes:	In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully. <i>1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works.</i>

	<p>2. <i>The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates.</i></p> <p>3. <i>The CVB (contractor) site agent has also provided a summary of activities and likely noise levels until the completion of works.</i></p> <p>4. CHAMBERS WHARF COFFERDAM REMOVAL</p> <p><i>The most recent report on this is dated July 2025 and states:</i></p> <p><i>Tideway is continuing to remove the cofferdam at our Chambers Wharf site. The cofferdam is the temporary area of land that was built out into the river so that we could build the tunnel for the super sewer and the associated structures below ground.</i></p> <p><i>The process for removing the steel sheet piles involves pulling them using a silent, hydraulic machine before the piles are finally extracted using a crane and vibrating piling unit, which has proved to be less noisy than originally anticipated. Should any remaining piles prove stubborn, a team of divers is deployed in the river to thermally cut the piles beneath the riverbed.</i></p> <p><i>The 33 concrete piles will be removed from August, with the divers installing a wire cutter around them. Once cut, the concrete is lifted out of the river and the excavation backfilled to riverbed level.</i></p> <p><i>The “Hinterland” area has now been excavated. So have most of the cells (lettered above). There is approx. 10,000 of 108,000 tonnes of fill material left to be removed from site.</i></p> <p><i>We have removed 90/410 steel sheet piles.</i></p> <p><i>You may have noticed that the removal of concrete blocks began last week near Fountain Green Square. This involves some concrete breaking and demolition works which may cause noise and vibration. The site team hopes to complete these works by the end of July.</i></p> <p><i>Following this work, the “Island” will be excavated, the sheet piles removed and a pontoon barge with a long reach excavator will complete the reprofiling of the final foreshore and shape the riverbed back to its original, pre-construction level.</i></p> <p><i>Work to remove the cofferdam will continue into Autumn. We have had issues which have delayed the completion of the remaining Chambers Wharf works into Summer 2026.</i></p> <p><i>Work in 2026 will not be as noisy and largely accessed from the river. It will involve barges placing material underwater, which is common practice along the river.</i></p> <p>5. Chambers Wharf Community Liaison Working Group June 2025</p> <p><i>The revised programme following the slower than anticipated pile removal progress is provided below.</i></p>
--	--

High Level Programme of Works

Activity	2025				2026	
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun
Cofferdam Removal						
River Cladding Panel Installation						
Architecture and Landscaping						
Site Reinstatement						
Foreshore & River Completion						

6. *The Weekly Site Update of the 8th of August 2025 describes the current and upcoming site activities:*

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing 73 architectural river wall panels: 61 done	Restarting 13 August
West side of site	Concreting works for the new Luna House jetty	Continuing
East side of site	Installing block paving over the shaft after the permanent ventilation columns are installed	Due to restart in September
East side of site	MEICA (Mechanical, Electrical, Instrumentation, Control & Automation) - minor work remaining: landscaping and architecture around the kiosk	Continuing
Around the site	Hoarding adjustments	Starts 11 Aug. on Chambers St
Cofferdam	Breaking out concrete with excavators	Continues through Summer
Cofferdam	Removing excavated fill material and stockpiling it with excavators, as it will all be removed by barge	Continues through Summer
Cofferdam	Dismantling sections with thermal cutting equipment	Continues through Summer
Cofferdam & Marine	Extracting sheet piles. 27 additional piles cut to foreshore level to allow barge movements	148/410 out so far
Foreshore	Accessing under the existing jetty for the new slab	Continues through Summer

THIS WEEKEND

The site team will be working tomorrow, mainly for site clearance, and again next Saturday. As usual, the 24-hour onsite security team will be on regular patrol; site staff will also monitor and inspect equipment.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

Mon 11 August 7am to 5pm
 Tues 12 7am to 5pm
 Wed 13 7am to 5pm
 Thurs 14 7am to 5pm
 Fri 15 7am to 3pm

Normal working hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

The crane is continuing to remove concrete blocks in the east of the site, which may be noisy, although we will be drilling and cutting as much concrete as possible, to minimise breaking. Noise and Vibration monitoring will be in place throughout block removal works.

Concrete breaking activities will only take place:

- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

We endeavour to finish all work onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally affected activities, such as river wall panel installation and cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities plus barge loading and movements. We aim to plan our work so that any noisy activities do not start before 8am or continue after 6pm, wherever possible.

A crane will be collected from the site next week, with some loads leaving as abnormal loads after 8pm. Two other cranes will arrive in its place.

7. *In addition to the above information, the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th August 2025 at which*

	<p><i>time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher.</i></p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p>
--	--

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740997
Relevant Tideway site	Earl Pumping Station
Decision	NOT AWARDED
Details of the award	<p>Recent activities at Earl Pumping Station have included:</p> <ul style="list-style-type: none"> • Site-wide surfacing (drainage, excavation to level, backfilling + compaction, laying asphalt + blockwork) • Various metalwork elements to surface structures, inc. architectural finishes (copings, access covers handrails, doors, + cladding) • Site-wide + internal boundary wall brickwork (concrete foundations, bricklaying, copings, + fences/gates) • Rearrangement of site hoardings (removal of large timber hoardings, install CLD (mesh) fencing at perimeter, + install timber hoarding at future developer land) • Pumping Station internal mechanical + electrical works (install new equipment, replace some existing, testing, + commissioning) <p>The Panel considered all the available evidence and concluded that the rent recently achieved was not less than the market value of the flat.</p> <p>In view of the nature of the works now being undertaken at this Tideway site, and the fact that these are clearly now nearing completion, the Panel did not agree that the void period was as a result of the Tideway works.</p> <p>The Panel considered that the risk of void periods and of incurring costs associated with securing new tenants is something to which all residential investors are exposed and, whilst the applicant has not incurred these costs since 2021, such costs are by no means exceptional. The turnover risk is likely to be greatest in respect of smaller flats, where tenants are often more transient and are rarely long-term occupiers. After a period of renting the property to the same tenant, the Panel would also anticipate that a refresh of the flat would be required and that could have contributed to the void.</p> <p>It was noted that the outgoing tenants apparently cited Tideway works as the only reason for leaving but this did not appear logical to the Panel. Similarly, the Panel considered it unlikely that prospective tenants would have been deterred by the Tideway works as they had lived through much more</p>

	<p>significant and intrusive works for 4 years and had accepted rental increases during this period.</p> <p>The works at Earl Pumping Station were visibly coming to an end in April/May 2025 and any enquiries would have confirmed this. The scheduled completion date for all works on site is the end of September 2025 but for several months, the only works being undertaken have been relatively minor and very unlikely to generate disturbance sufficient to affect the rental value of the flat.</p> <p>It is therefore the view of the Panel that the new rent is not below market level and that the void period of 7 weeks was neither exceptional nor caused by Tideway works. The re-letting costs are costs to which all residential landlords can be exposed and, again, are not a consequence of the Tideway works. Accordingly, no award was made by the Panel.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741027
Relevant Tideway site	Chambers Wharf
Decision	AWARD AMENDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 277 held on 11th of March 2025, the couple were awarded two days respite a week until the end of July 2025. At ICP meeting # 288 held on the 22nd of July 2025, the award was changed to the following based upon site reports and observations and in line with changes to other awards:</p> <p><i>The amended award which will apply from the 1st of August 2025 until the 30th of September 2025 will be one day of respite a week for each qualifying person at the standard rate.</i></p> <p>The claimant is appealing this revised award and is seeking continuation of the two days respite a week.</p> <p>The Panel considered all of the information available and has determined that the award is not amended, although it is extended until the end of December 2025, or to when noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p>

	<p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741018
Relevant Tideway site	Chambers Wharf
Decision	AWARD AMENDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant had previously been awarded two days respite a week in line with other awards in the area. However, at ICP meeting # 287 held on the 8th of July 2025, the award was changed to the following based upon site reports and observations and in line with other awards:</p> <p><i>The Panel has determined to make an award of one day of respite a week at the standard rate which will apply until the 30th of September 2025. This award is in line with the revised fast-track awards for the Chambers Wharf area.</i></p> <p>The claimant is appealing the revised award and is seeking continuation of the two days respite a week.</p> <p>The Panel considered all of the information available and has determined that the award is not amended, although it is extended until the end of December 2025, or to when noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741020
Relevant Tideway site	Chambers Wharf
Decision	AWARD AMENDED
Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>These claimants had been awarded two days respite a week in line with other awards in the area. However, at ICP meeting # 288 held on the 22nd of July 2025, the award was changed to the following based upon site reports and observations and in line with other awards:</p> <p><i>The amended award which will apply from the 1st of August 2025 until the 30th of September 2025 will be one day of respite a week for each qualifying person at the standard rate.</i></p> <p>The claimants are now seeking holiday respite in line with the potential awards identified within the Guidelines for implementing ICP decisions in line with the Non-statutory Off- site Mitigation and Compensation Policy.</p> <p>The Panel considered all of the information available and has determined that the award is not amended from one day/person/week, although it is extended until the end of December 2025, or to when noisy works cease, whichever is the sooner. As an exception, the award of the standard rate in any one week may be utilised whilst the claimants are on holiday. The Panel has determined that there is insufficient disturbance arising from activities at the CHAWF site to justify an award of holiday respite.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741019
Relevant Tideway site	Chambers Wharf

Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The claimant was previously under the care of King's College Hospital.</p> <p>At ICP meeting # 276 held on 25th February 2025, the following award was made:</p> <p><i>The Panel has considered this claim very carefully taking full account of the claimant's health and has determined, as a very precautionary measure, to make an award of 2 nights overnight accommodation a week for all family members until the end of April 2025 or when significant noise from the cofferdam works has ceased whichever is the sooner, when the award will be further reviewed subject to any additional information that the claimant provides at that time.</i></p> <p>That award was subsequently amended to one night a week respite/overnight accommodation. She is now appealing that decision.</p> <p>The Panel has considered all of the available information and has determined that as an exception, based on the claimant's health issues, the claimant and her family are awarded access to two nights' accommodation for all family members until the end of December 2025, or to when noisy works cease, whichever is the sooner. The claimants should engage with the Tideway Mitigation team to agree costs.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740984
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>She has made previous claims.</p>

	<p>The Panel has considered all of the information available and makes an award of 3 No. pairs of noise cancelling headphones to a maximum cost of £100/pair.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740982
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant and her children have an approved claim under the Fast-Track scheme which is now one day a week for each family member.</p> <p>The Panel is aware that the works at CHAWF are not persistent or continuous, but occasional and sporadic with significant periods of limited noise. There is no night-time working although the activity can occur over six days.</p> <p>The Panel has considered all of the information very carefully and has determined to make an award of one day a week access to alternative office accommodation (cost to be agreed by Tideway Mitigation Team) and one day of respite a week for all family members at the standard rate. The award is until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
---	------

Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740983
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The family is on the Fast-Track scheme so presently on one days' respite a week.</p> <p>The Panel is aware that the works at CHAWF are not persistent or continuous but occasional and sporadic with significant periods of limited noise. There is no night-time working although the activity does occur over six days a week. The Panel has taken into account all of the information available and has determined that the existing award of one day of respite a week per family member is not changed, although it is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741999
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel is aware that the works at CHAWF are not persistent or continuous but occasional and sporadic with significant periods of</p>

	<p>limited noise. The Panel has taken into account all of the information available and has determined that an award of one day of respite a week for all family members at the standard rate is awarded. The award is until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 10	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741000
Relevant Tideway site	Chambers Wharf
Decision	AWARD AMENDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The claimant's family situation and health issues are well understood and fully documented by the Medical Specialist. The family have had ongoing awards for some time.</p> <p>Nine videos have been provided.</p> <p>The Panel has considered all of the available information very carefully and has determined that the existing award is not amended, although it is extended to the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 11	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740998
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully noting the claimant's occupation and has determined that the existing award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 12	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740986 (plus 4 videos)
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The family is subject to the Fast-Track awards and it was agreed that respite could be accumulated to allow for occasional overnight stays away from the site. They are currently subject to one days' respite a week and she is seeking extension of the award beyond the end of July which is already the case and should be until the end of September 2025.</p> <p>She has provided four videos which do indicate high levels of noise, windows open and closed, from the vibratory pile removal.</p> <p>She explains at length the disturbance from the site and the effects it has on her children and there are medical issues.</p>

	<p>The Panel has considered the claim and all available information very carefully and has determined that the award of one day of respite a week for all family members is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>The Panel considered all other requests for enhanced respite; however, determined that the above award was appropriate to the level of exposure to noise as experienced at the property.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 13	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741001
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully in respect of the available information and in line with similar awards makes an award of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>With respect to the slope of the houseboat when settled on the riverbed, information provided to the Panel does not indicate that this is a result of Tideway's works on the cofferdam.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
---	------

Item 14	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741030
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully in respect of the available information and in line with similar awards makes an award of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 15	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741021
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully in respect of the available information and in line with similar awards makes an award of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p>

	<p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 16	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741003
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The claimant is a previous medical claimant.</p> <p>Her property is slightly outside the approved zone for the Fast-Track scheme.</p> <p>The Panel has considered this claim very carefully in respect of the available information and in line with similar awards makes an award of one day of respite a week at the standard rate for each person resident at the property. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 17	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740981
Relevant Tideway site	Chambers Wharf

Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully in respect of the available information and in line with similar awards makes an award of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 18	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741022
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The property is just outside the Fast-Track award zone so they had not received any award as yet (early 2024).</p> <p>The Panel has considered this claim very carefully having reviewed all of the available information and it has determined to make an award of two days respite a week for the claimant and her daughter at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
---	------

Item 19	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741002
Relevant Tideway site	Chambers Wharf
Decision	AWARDED/
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered all the information available including previous health information for the claimant and has determined to continue the existing award of 2 days respite/week at the standard rate and one night's overnight accommodation/week. The Panel cannot identify any compelling reasons why the daily respite or overnight accommodation should be increased beyond this award. The award is extended until the end of December 2025 or whenever the noisy works cease whichever is the sooner.</p> <p>With respect to the request for a short holiday break and a co-working space for her partner, the Panel is of the view that exposure to noise from the cofferdam activities is not at such a level as to warrant a further award. In reaching this decision the Panel took into account the claimant's health issues and the exposure to noise at the claimant's property.</p> <p>The Panel has considered the request for noise cancelling headphones for the claimant's partner and the Panel has determined to make an award of noise cancelling headphones to a maximum cost of £100 in order to assist him in working from home.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 20	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741028

Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 287 on 8th July 2025, the claimant was awarded one day a week respite until the end of September 2025 and noise cancelling headphones.</p> <p>The Panel has considered this claim very carefully, having reviewed all of the available information it has determined to make an award of one day of respite a week for the claimant at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 21	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741023
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This is a new claimant.</p> <p>The Panel has considered this claim very carefully and reviewed all of the available information, noting the distance that the claimant's home is from the construction works. The Panel has determined to make an award of one day of respite a week for the claimant at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Additionally, an award is made of one pair of noise cancelling headphones to assist in working from home to a maximum cost of £100.</p>

	<p>The Panel notes that the claimant states that he was unaware as to the existence of the compensation scheme; however, the Panel does not make retrospective awards.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 22	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741024
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This is a new claimant.</p> <p>The Panel has considered this claim very carefully and has determined to make an award of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Additionally, the Panel makes an award offer in respect of a pair of noise cancelling headphones up to a maximum cost of £100 in order to assist in working from home.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 23	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741004
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>These claimants have provided one video of vibratory pile removal from outside the boat and one audio recording from inside; they also provided photos of where they work and where their bedroom is relative to the site.</p> <p>They have also purchased a Sound Level Meter (SLM) and have provided a video of the noise levels being measured on the SLM. This is a very basic SLM with no type accreditation used for indicative Health and Safety and Industrial applications. Its position when being used to measure noise levels was not representative of a living or working area but down the side of the bulkhead. Whilst the audio was loud, as was reflected by the levels on the SLM, this cannot be relied upon without appropriate on site calibration and a unit with a type accreditation as would normally be used.</p> <p>At ICP meeting # 278 held on 25th March 2025, the couple were requesting high quality headphones. The award was confirmed at £200 to cover both pairs.</p> <p>The Panel has considered this claim very carefully in the light of all available information. In line with similar claimants an award is made of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 24	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741005
Relevant Tideway site	Chambers Wharf

Decision	AWARDED/
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 278 held on the 25th of March 2025, the claimant was awarded:</p> <p><i>The Panel has determined to make an award of two days respite a week for the claimant at the standard rate until the end of July 2025 or whenever the significant noisy activities cease, whichever is the sooner. The award may be used towards travel to and from Devon.</i></p> <p>She has come back to the ICP claiming continuing disturbance due to noise, vibration and dust and claiming travel expenses and leisure expenses.</p> <p>The Panel has considered this claim very carefully in the light of all available information. In line with similar claimants an award is made of one day of respite a week at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>The claimant may if she wishes aggregate the award towards travel costs elsewhere.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 25	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741006
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>A previous claim was determined at ICP meeting # 259 held on the 25th of June 2025 and, following a home visit, an award was made in line with the Fast-Track scheme.</p> <p>The respite was to continue until the 31st of July 2025. The clamant has now come back to the ICP requesting an extension to the two days respite until the end of September 2025 due to the overrunning works.</p>

	<p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined that the existing award is amended to one day of respite a week for each family member at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 26	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741029
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 280 held on 22nd of April 2025</p> <p>The following was awarded:</p> <p><i>The Panel has determined to make an award of noise cancelling headphones for the claimant to a maximum cost of £100. The Panel also makes an award of two days respite a week at the standard rate for the claimant, his partner and child until the end of July 2025 or when the noisier works have ceased whichever is the sooner.</i></p> <p><i>Additionally, recognising the claimant's working requirements, the Panel makes an award of access to an alternative studio to the end of July 2025 or when the noisier works have ceased whichever is the sooner.</i></p> <p><i>With respect to the request for the costs of the adaptations to the houseboat in respect of settlement at low tide, no award is made. This is because information provided to the Panel by Tideway does not indicate that there have been any significant changes to levels of the foreshore/riverbed at low tide resulting from the construction of the cofferdam.</i></p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined that the existing award is amended to one day of respite a week for each family member</p>

	<p>at the standard rate. The award is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Additionally, recognising the claimant's working requirements, the Panel makes an award of access to an alternative studio to a maximum cost as identified to the end of December 2025, or to when the noisier works cease, whichever is the sooner. The rental costs of the studio should be agreed with the Tideway Mitigation team.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 27	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741007 plus 1 video
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>She and her husband work nights and both children have allergy medical issues. The claimant and her family were eligible for the Fast-Track scheme from ICP meeting # 256 held on 14th of May 2024. She has supplied one video which does show high levels of impact or vibratory noise.</p> <p>From ICP meeting # 262 held on the 13th of August 2024, the following was awarded in addition to the two days respite a week:</p> <p><i>The Panel has considered this claim very carefully and has determined to make an award of a 7- day holiday break for all family members to be taken in the summer school holiday period. The claimant will need to engage with the Tideway Mitigation Team with respect to costs.</i></p> <p><i>The Panel did not consider that there were any extenuating circumstances which warranted a longer holiday break noting that they would still be able to claim the fast-track award other than when they are on the holiday break.</i></p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined that the existing award is amended to two days respite a week for each family member</p>

	<p>at the standard rate extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 28	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741008
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant has submitted nine videos which do contain significant impact/vibratory noise and hydraulic whine plus other impact noises.</p> <p>The claimant works nights so needs to recover during the day.</p> <p>A claim was heard by the ICP at meeting # 274 held on 28th January 2025 where the following was awarded:</p> <p><i>The Panel has considered all the available information which includes a recent visit to the site and has determined that the fast-track award should provide the claimant and her family with an appropriate level of respite from the site activities. The request for a temporary respite break is not awarded. The Panel notes the request for ventilation; however, the Panel is of the opinion that, as noisy activities are sporadic, there will be adequate opportunities to ventilate the property by opening the windows. Accordingly, an award in respect of ventilation is not made.</i></p> <p>The claimant has now come back to the ICP.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined that the existing award is amended to two days respite a week for each family member at the standard rate extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 29	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741009
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 258 held on the 11th of June 2024, the following was awarded:</p> <p><i>The Panel is fully aware of the forward programme of works on the site; however, the Panel considers that noise impacts are very much less at this property than for those occupiers of properties with a direct view towards the construction site. Accordingly, the Panel makes an award of 1 day of respite a week for all family members at the standard rate until the end of September 2024.</i></p> <p><i>The Panel has considered the request for an air purifier; however, based on various site visits in the area and the monthly air quality monitoring reports, the Panel does not consider that air quality or dust is an issue particularly for west facing properties. Accordingly, no further award is made.</i></p> <p><i>With respect to the presence of rats in the building, this issue is for the owners of the building to resolve.</i></p> <p>She has now come back to the ICP.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined that the existing award of one days respite a week for each family member at the standard rate is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>The Panel is aware of the air pollutant monitoring that has been ongoing in the area for several years and has not identified any levels which are significantly different to those measured elsewhere across London.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 30	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741025
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>With respect to the requirement to work from home, an award is made of a pair noise cancelling headphones to a maximum cost of £100.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 31	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741010
Relevant Tideway site	Chambers Wharf
Decision	AWARDED

Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>A claim was made to ICP meeting # 279 held on the 8th of April 2025.</p> <p>The award from that claim was as follows:</p> <p><i>The Panel has considered all of the information available to it and has determined to make an award of one set of noise cancelling headphones at a maximum cost of £100. Additionally, the Panel makes an award of 2 days respite a week for the claimant and his partner at the standard rate until the end of July 2025.</i></p> <p>They have now come back to the ICP.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 32	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741011
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 278 held on the 25th of March 2025, they were awarded:</p> <p><i>The Panel has considered all of the information available to it and has determined to make an award of a grant of £100/set towards two pairs of noise cancelling headphones (i.e. £200). Additionally, an award is made of two days respite a week for the claimant and partner at the standard rate until the end of July 2025, or whenever the significant noisy activities cease, whichever is the sooner.</i></p> <p>They have now come back to the ICP.</p>

	<p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 33	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741012
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>His last claim was heard by the ICP at meeting # 280 held on the 22nd of April 2025 where he was awarded:</p> <p><i>The Panel has considered all of the information available to it and has determined to make an award of up to £100 for noise cancelling headphones.</i></p> <p><i>Additionally, the Panel makes an award of two days respite a week at the standard rate until the end of July 2025 or whenever the noisy works cease whichever is the sooner.</i></p> <p>He is now requesting two days respite a week.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an amended award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 34	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-740985
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this claim very carefully and note the location of their property in relation to the cofferdam works and has determined to make an award of two pairs of noise cancelling headphones to a maximum cost of £100/set.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 35	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741013
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 277 held on the 11th of March 2025, she was awarded:</p> <p><i>The Panel recently carried out a site visit to the moorings and is aware of the location with respect to the construction site works. Based on all of the information available to the Panel which includes various other photographs</i></p>

	<p><i>and videos, the Panel has determined to make an award of two days respite a week for the claimant at the standard cost of £30/day/person until the end of July 2025 or when the significant noisy activities cease whichever is the sooner.</i></p> <p><i>Additionally, an award is made of the costs of noise cancelling headphones up to a maximum cost of £100.</i></p> <p><i>The Panel would hope that the above award will mean that the claimant does not need access to an alternative office location; however, if that is not the case, then the claimant may revert back to the Panel with their proposals for our consideration.</i></p> <p>The Panel notes that noise cancelling headphones were previously awarded at Meeting #277.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an amended award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 36	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741014
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p>

	<p>Additionally, in order to assist with working from home, the Panel makes an award of a pair of noise cancelling headphones to a maximum cost of £100.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 37	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741015
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 280 held on the 22nd of April 2025, she was awarded:</p> <p><i>The Panel has considered all of the available information and the location of the houseboat and has determined to make an award of up to 3 days access to a quiet workspace until the end of July 2025 or until noisy works have ceased, whichever is the sooner. The cost of the workspace should be agreed with the Tideway Mitigation Team.</i></p> <p>She has now come back to the ICP.</p> <p>The Panel has considered all of the available information and the location of the houseboat and has determined to make an amended award of up to 2 days access to a quiet workspace until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>The cost of the workspace should be agreed in advance with the Tideway Mitigation Team.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information	None

required/actions arising	
Information/action requested from Tideway	None

Item 38	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741026
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of access to an alternative workspace for one day a week until the end of December 2025, or to when the noisy works cease, whichever is the sooner. Additionally, an award is made of one days respite a week at the standard rate until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Additionally, in order to assist with working from home, the Panel makes an award of a pair of noise cancelling headphones to a maximum cost of £100.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 39	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741016
Relevant Tideway site	Chambers Wharf
Decision	AWARDED

Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>They made a previous claim to the ICP which was considered at ICP meeting # 280 which was on the 22nd of April 2025. The claim at that time was for respite and the following was awarded:</p> <p><i>The Panel has considered all of the information available to it and has determined to make an award of two days respite a week for the claimant and her partner at the standard cost of £30/day/person until the end of July 2025 or until noisy works have ceased, whichever is the sooner.</i></p> <p>They have now come back to the ICP.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 40	Notes for the record
Applicant Reference	N/A – no claim form has been received from the claimant despite two emails from both Tideway Mitigation on 1 August 2025 and Admin ICP on 6 August 2025.
Relevant Tideway site	Chambers Wharf
Decision	DEFERRED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel was unable to determine the claim as no further information had been provided by the claimant and therefore this claim is deferred.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 41	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741017 plus 1 video
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimants are requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting #276 held on the 25th of February 2025, they were claiming:</p> <ul style="list-style-type: none"> - x2 days daily respite - x2 noise cancelling/Bluetooth headphones as working from home <p>But a site/home visit was deemed necessary. This occurred and the following was awarded from ICP meeting # 277 held on 11th of March 2025:</p> <p><i>The Panel recently carried out a site visit to the moorings and is aware of the location of the houseboats with respect to the construction site works. The Panel has determined that an award of two sets of noise cancelling headphones is made up to a maximum cost of £100/set. Additionally, the Panel makes an award of two days respite/ week at the standard rate until the end of July 2025 or when the significant noisy works cease whichever is the sooner.</i></p> <p>They have now come back to the ICP.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>The Panel is aware of the air pollutant monitoring that has been ongoing in the area for several years and has not identified any levels which are significantly different to those measured elsewhere across London; accordingly, the request for an air purifier is refused.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information	None

required/actions arising	
Information/action requested from Tideway	None

Item 42	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741031
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an amended award of one days respite a week at the standard rate which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 43	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741043
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>Note this claim is determined in Item 44.</p> <p>Claimants are reminded to read the guidance information below.</p>

	<p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 44	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741044
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>The claimant states he is a NHS worker including night shifts with occasional working from home. He is impacted by noise disturbance but there is no specific request for mitigation.</p> <p>The claimant's wife has identified that she has various health problems.</p> <p>The Panel has considered all of the available information, including the location of the property and the fact that the noisy works on the cofferdam are not continuous and has determined to make an award of one days respite a week at the standard rate for each family member, which is extended until the end of December 2025, or to when the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*

Date 3 September 2025

Graham Parry

Chair, Independent Compensation Panel