

# INDEPENDENT COMPENSATION PANEL

## MEETING #292 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 9 September 2025 – 1000hrs to 1030hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741202</b>

	NOTES FOR THE RECORD
<b>Address of affected property</b>	<b>Chambers Wharf Area</b>
<b>Relevant Tideway site</b>	<b>Chambers Wharf (“CHAWF”)</b>
<b>Details of site activities</b>	On-going cofferdam removal and associated works
<b>Decision</b>	
<b>Details related to the decisions</b>	<p>The ICP Chair and the Noise Specialist visited Tideway’s Chambers Wharf site on Thursday 7<sup>th</sup> of August 2025 when they were able to observe pile removal from the cofferdam and to carry out noise measurements relating to that activity. This included use of the vibratory pile removal tool and the subsequent craning out of released piles on to the barge, as further detailed below. The ICP Chair made a subsequent visit to the site on the 20<sup>th</sup> of August 2025 when it was observed on two separate occasions that there were no significantly noisy works occurring in the cofferdam area or elsewhere on the site.</p> <p><b>CHAWF</b></p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <p>1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is</p>

	<p>a dispensation in place for the period 1st January 2025 until completion of the works.</p> <p>2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates.</p> <p>3. The CVB (contractor) site agent also has provided a summary of activities and likely noise levels until the completion of works.</p> <p>4. CHAMBERS WHARF COFFERDAM REMOVAL</p> <p>The most recent report on this is dated July 2025 and this states:</p> <p><i>Tideway is continuing to remove the cofferdam at our Chambers Wharf site. The cofferdam is the temporary area of land that was built out into the river so that we could build the tunnel for the super sewer and the associated structures below ground.</i></p> <p><i>The process for removing the steel sheet piles involves pulling them using a silent, hydraulic machine before the piles are finally extracted using a crane and vibrating piling unit, which has proved to be less noisy than originally anticipated. Should any remaining piles prove stubborn, a team of divers is deployed in the river to thermally cut the piles beneath the riverbed.</i></p> <p><i>The 33 concrete piles will be removed from August, with the divers installing a wire cutter around them. Once cut, the concrete is lifted out of the river and the excavation backfilled to riverbed level.</i></p> <p><i>The "Hinterland" area has now been excavated. So have most of the cells (lettered above). There is approx. 10,000 of 108,000 tonnes of fill material left to be removed from site.</i></p> <p><i>We have removed 90/410 steel sheet piles.</i></p> <p><i>You may have noticed that the removal of concrete blocks began last week near Fountain Green Square. This involves some concrete breaking and demolition works which may cause noise and vibration. The site team hopes to complete these works by the end of July.</i></p> <p><i>Following this work, the "Island" will be excavated, the sheet piles removed and a pontoon barge with a long reach excavator will complete the reprofiling of the final foreshore and shape the riverbed back to its original, pre-construction level.</i></p> <p><i>Work to remove the cofferdam will continue into Autumn. We have had issues which have delayed the completion of the remaining Chambers Wharf works into Summer 2026.</i></p> <p><i>Work in 2026 will not be as noisy and largely accessed from the river. It will involve barges placing material underwater, which is common practice along the river.</i></p> <p>5. Chambers Wharf Community Liaison Working Group June 2025</p> <p><i>The revised programme following the slower than anticipated pile removal progress is provided below.</i></p>
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## High Level Programme of Works

Activity	2025				2026	
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun
Cofferdam Removal						
River Cladding Panel Installation						
Architecture and Landscaping						
Site Reinstatement						
Foreshore & River Completion						

6. The Weekly Site Update of the 5th of September 2025 (so from Monday 1st of August) describes the current and upcoming site activities:

Dear Neighbour

This is your weekly newsletter from the site team at Chambers Wharf.

### CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing remaining marine furniture on the river wall (Fenders, Chains, Ladders)	Over the next 2 - 3 weeks
West side of site	Installation of waterproofing. Removal of sheet piles underneath the jetty	Continuing in September
East side of site	Installing block paving over the shaft after the permanent ventilation columns are installed	Until the end of the month
East side of site	MEICA (Mechanical, Electrical, Instrumentation, Control & Automation) - minor work remaining: landscaping and architecture around the kiosk	Continuing
Around the site	Hoarding adjustments: west side of the site this month	Chambers Street completed
Cofferdam	Breaking out concrete with excavators	Continues into October
Cofferdam	Removing excavated fill material and stockpiling it with excavators, as it will all be removed by barge	Continues through Autumn
Cofferdam	Dismantling sections with thermal cutting equipment	Continues through Autumn
Cofferdam	Concrete Pile removal: 0/33	Due to start next month
Marine works	Extracting sheet piles	153/410 fully extracted

### THIS WEEKEND

The site team will be working tomorrow, installing marine fenders and chains along with general maintenance. As always, the 24-hour onsite security team will be on regular patrol.

The crane will continue to remove concrete blocks in the east of site, which may be noisy, although we drill and cut concrete when possible, to minimise breaking. Noise monitoring is in place throughout the works. Concrete breaking activities will only take place:

- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

We endeavour to finish all work onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally affected activities, such as river wall panel installation and cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities plus barge loading and movements. We aim to plan our work so that any noisy activities do not start before 8am or continue after 6pm, wherever possible.

7. In addition to the above information, the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th August 2025 at which time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction

	<p>likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher.</p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p> <p>The awards made by the ICP are therefore based upon a review of all the available information, including personal on-site observations from site visits.</p>
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Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741096</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>These claimants state they weren't aware of the works and haven't received emails or posts about the works. Both suffer from eyesight problems. Jackie Christie from the London Borough of Southwark has been assisting them with this claim.</p> <p>They are claiming:</p> <p>Nothing has been stated but it would appear that respite is required although there are potential issues with providing receipts.</p> <p><b>The Panel has considered the information provided by the claimant and information in respect of the on-going works at Chambers Wharf.</b></p> <p><b>Accordingly, the Panel has determined to make an award of two days respite a week at the standard cost until the end of December 2025, or until the noisy works cease, whichever is the sooner. Additionally, recognising that the claimants have mobility and sight issues, the Panel awards an additional amount per week explicitly for any associated travel costs.</b></p> <p><b>The Panel regrets that the claimant <u>must</u> provide receipts in respect of the respite expenditure including travel costs and would request that the claimants engage with the Tideway Mitigation Team to determine the easiest way to provide receipts.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None

Information/action requested from Tideway	Tideway to engage with the claimants in respect of provision of receipts.
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Item 2	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741095</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant lives with her two sons, although there was previous mention of three children.</p> <p>At ICP meeting #290 held on the 12th of August 2025, the claimant and her sons were awarded costs towards three pairs of noise cancelling headphones.</p> <p>This claimant appears to be claiming for an extension of the one day a week respite which should have already been extended until the end of December 2025 or until noisy works cease, whichever is the sooner.</p> <p><b>The Panel has determined to make an award of one day of respite a week at the standard cost for all family members until the end of December 2025, or until the noisy works cease, whichever is the sooner.</b></p> <p><b>The Panel has determined that, having considered the claim in detail, expenses for a holiday is not awarded.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

Item 3	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741101</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>

<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant is subject to the Fast-Track award of one day a week which was extended until September 2025 and she is requesting a further extension.</p> <p><b>The Panel has taken all of the available information into account and has determined to make an award in line with similar awards of one day of respite a week at the standard cost for all family members until the end of December 2025, or until the noisy works cease, whichever is the sooner.</b></p> <p><b>The Panel notes that the claimant is concerned about dust; however, it is the Panel's consideration that dust levels in the vicinity of the site works are no greater than any other location within inner London and the dust monitoring reports do not identify any exceedances of the National Air Quality Objectives.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	None
<b>Information/action requested from Tideway</b>	None

<b>Item 4</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741097</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>EXISTING AWARD CONFIRMED</b>
<b>Details of the award</b>	<p>At ICP meeting # 290 held on the 12<sup>th</sup> of August 2025, these claimants were awarded two days respite a week and costs towards two pairs of noise cancelling headphones.</p> <p>This was a Fast-Track award and all these awards, with some exceptions, have been amended to one day of respite a week but extended until the end of December 2025 or until noisy works cease, whichever is the sooner. These claimants are appealing that decision directly to the ICP for the two days respite per week to be reinstated.</p> <p><b>The Panel has considered this claim very carefully in respect of all of the available information and has determined that there would appear to be no medical or other overriding reasons why the award of one day week respite should be set back to the original award of two days a</b></p>

	<p>week. This decision is made in respect of the on-going level of activity at Chambers Wharf.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*

Date 18 September 2025

**Graham Parry**  
*Chair, Independent Compensation Panel*