

INDEPENDENT COMPENSATION PANEL

MEETING #302 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 13 January 2026 – 1000hrs to 1045hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741465

	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	<p>CHAWF</p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. The CVB (contractor) site agent has also provided a summary of activities and likely noise levels until the completion of works. 4. Chambers Wharf Community Liaison Working Group December 2025

The revised programme following the slower than anticipated pile removal progress is provided below.

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

5. The Weekly Site Update of the 9th of January 2026 (so from Monday 5th of January) describes the current and upcoming site activities:

9 January 2026

Dear Neighbour

This is your first weekly newsletter update of the year from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing remaining marine furniture on the river wall (Fenders, Chains & Ladders)	Restarting mid-January
West side of site	Installing waterproofing, including drilling works	Finishing this month
West side of site	Removal of concrete blocks	Completed
East side of site	Putting in block paving over the shaft	Completed
East side of site	Finishing electrical works in the kiosk	Finishing this month
Around the site	Site clearance	Continues
Around the site	Hoarding change adjacent to Axis Court	Completed
Around the site	Road markings on Bevington Street near traffic island	Completed
Cofferdam	Breaking out concrete with excavators	Restarting mid-January
Cofferdam	Removing excavated fill material and stockpiling it with excavators, all to be removed by barge	Finishing in February
Cofferdam	Divers using thermal cutting equipment	Continuing from next week
Cofferdam	Concrete Pile removal: 28/33	Continuing
Marine works	Extracting sheet piles: 165/410 fully extracted	Continuing into the Spring

THIS WEEKEND

The site team will not be working tomorrow. The 24hr site security team will continue on regular patrol.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

Monday 12 January 7am to 5pm
 Tues 13 7am to 5pm
 Wed 14 7am to 6pm
 Thurs 15 7am to 6pm
 Fri 16 7am to 6pm
 Sat 17 7am to 2pm

Normal working hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

We endeavour to finish all work onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities plus barge loading and movements. We try to plan our work so noisy activities do not start before 8am or continue after 6pm.

6. In addition to the above, a CHAWF remaining works programme and information has been issued by Thames Tideway Property Management on the 14th of October 2025. This provides progress on the pile removal and indicates

that high noise activity could continue on and off, through now to April 2026; a better situation than that the previously reported September 2026.



7. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th of August 2025 at which time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher. A further site visit was carried out on Friday 31st of October 2025 where low level activities were observed and the programme discussed with the contractor's representatives.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter. As for the previous meeting, it is notable that, of the 410 sheet piles, only 165 have been extracted which was the situation at the end of 2025.

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741398
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant has come back to the ICP and is now claiming:</p>

	<p><i>I would like to claim for the cost of spending time away from my boat when I have to do client calls.</i></p> <p><i>I normally have online or face to face clients on 3 days a week, and was hoping to have more of these on the boat at the end of the works.</i></p> <p><i>I'm not sure what might change with the works from Tideway to March, but I trust that the 2 days of a co-working space a week will still be sufficient, which at least allows me to hold client sessions off my boat and know it is quiet.</i></p> <p><i>This costs £54 a day at the lowest rate including VAT, plus £102 including VAT as a flat rate monthly,</i></p> <p><i>I would like to claim for the cost of this to be covered,</i></p> <p>The Panel has considered all of the available information and the location of the houseboat and has determined to extend the existing award of up to 2 days access to a quiet workspace until the end of March 2026.</p> <p>The claimant should engage with the Tideway Mitigation Team in respect of the costs of the office accommodation.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741396
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 301 held on the 19th of December 2025, this claimant was awarded as follows:</p> <p><i>The Panel has considered all the information available for the claimant and has determined to make an award of 2 days respite/week at the standard cost for all family members. The award is extended until the end of March 2026, at which time the Panel will reconsider all awards.</i></p>

	<p><i>The Panel has determined that the request for holiday respite is not awarded, although the claimant may accumulate their respite award in any calendar month for longer breaks away from her property.</i></p> <p>The award did not include continuation of the two overnight periods of respite a month which were awarded for November and December. The claimant has now come back to the ICP appealing this and stating:</p> <p><i>Firstly, I would like to thank the Panel for awarding two days of respite per week for my family until the end of March 2026. I appreciate that my health circumstances and the site conditions were taken into account.</i></p> <p><i>However, I respectfully request a review of the decision not to extend overnight respite into 2026...</i></p> <p><i>This has already been recognised previously by the Medical Specialist and by the Panel when overnight respite was awarded as a precautionary measure for November and December 2025.</i></p> <p><i>Given that:</i></p> <ul style="list-style-type: none"> <i>- the programme of works has been extended into 2026,</i> <i>- noise-generating activities are ongoing,</i> <i>- and my medical condition remains unchanged,</i> <p><i>I kindly ask the Panel to reconsider my case and approve overnight respite as a continued precautionary measure during the remaining period of disruptive works in early 2026.</i></p> <p><i>I am not requesting rehousing. My request is solely to allow my family and me access to a quiet overnight environment when required, in order to protect my health and support recovery during this prolonged construction period.</i></p> <p>The Panel has considered this claim very carefully noting the location of the claimant's property and has determined that, in addition to the existing 2 days a week respite for all family members until the end of March 2026, the Panel also makes a very precautionary award in respect of the claimant's health issues of two nights a month overnight accommodation until the end of March 2026.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	n/a

Relevant Tideway site	Chambers Wharf
Decision	Deferred
Details of the award	No claim form has been received and therefore any claim is deferred.
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741397
Relevant Tideway site	Chambers Wharf
Decision	AWARD RATIFIED
Details of the award	<p>The claimant is requested to read the details of the site visit and construction activities on page 1 of the Minutes.</p> <p>This claimant has considerable health issues as reported by the Medical Specialist.</p> <p>He has now come back to the ICP requesting use of his respite award for home delivered takeaway meals given that he cannot leave his apartment easily:</p> <p><i>Given my current situation, leaving home to use respite externally isn't workable for me now. I appreciate the suggestion about alternative uses If the ICP is willing to approve the use of respite for takeaway meal deliveries to my home, that would be a workable solution for me.</i></p> <p>The request by the claimant to be able to use the daily respite award towards food delivered to his home had previously been agreed by the Chair of the Panel. The Panel now ratify that decision.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 28 January 2026