

INDEPENDENT COMPENSATION PANEL

MEETING #305 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 10 February 2026 – 1000hrs to 1030hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741521

NOTES FOR THE RECORD	
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	<p>CHAWF</p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. The CVB (contractor) site agent has also provided a summary of activities and likely noise levels until the completion of works. 4. Chambers Wharf Community Liaison Working Group December 2025 <p>The revised programme following the slower than anticipated pile removal progress is provided below.</p>

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

5. The Weekly Site Update of the 6th of February 2026 (so from Monday 9th of February) describes the current and upcoming site activities:

Dear Neighbour

This is your latest regular newsletter update from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES Location

Activity	When / duration
Riverfront	Installing final marine furniture on the river wall (Fenders, Chains & Ladders) Restarting this month
West side of site	Installing waterproofing, including drilling works To be completed next week
Cofferdam	Breaking out concrete with excavators Restarting in early March
Cofferdam	Removing excavated fill material and stockpiling it with excavators, before it is removed by barge Finishing around the end of March or in early April
Cofferdam	Divers using thermal cutting equipment Recommences in April
Cofferdam	Concrete Pile removal: 31/33 To complete in April
Marine works	Extracting sheet piles: 165/410 fully extracted Continuing through Spring
Around the site	Site clearance Continues

THIS WEEKEND

The site team will not be working tomorrow. The 24hr site security team will continue on regular patrol.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

- Mon 9 February 7am until 5pm
- Tues 10 7am until 5pm
- Wed 11 7am until 5pm
- Thurs 12 7am until 5pm
- Fri 13 7am until 3pm

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

Concrete breaking activities will only take place

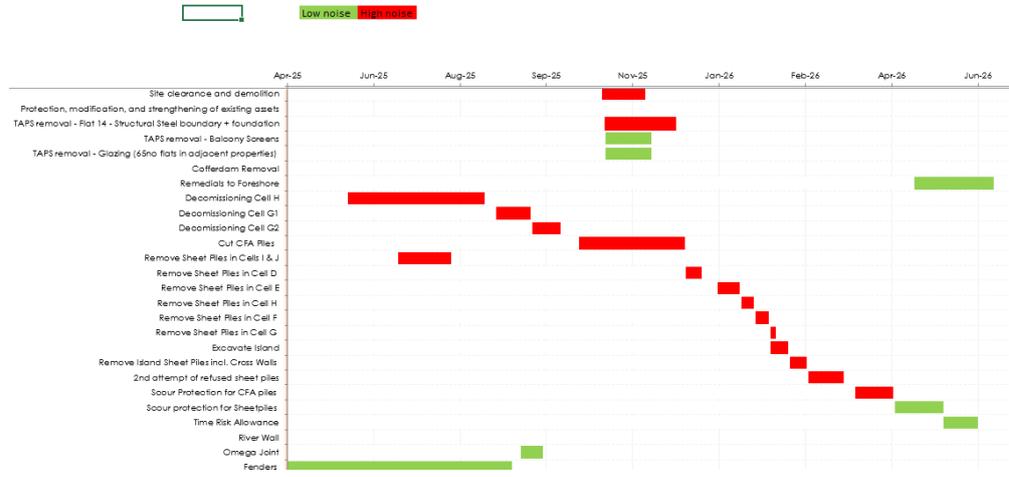
- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

We endeavour to finish all work onsite by 6pm, but other support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities plus barge loading and movements.

We try to plan our work so noisy activities do not start before 8am or continue after 6pm.

6. In addition to the above, a CHAWF remaining works programme and information has been issued by Thames Tideway Property Management on the 14th of October 2025. This provides progress on the pile removal and indicates that high noise activity could continue on and off, through to now April 2026; a better situation that the previously reported September 2026.



It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th of August 2025 at which time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher. A further site visit was carried out on Friday 31st of October 2025 where low level activities were observed and the programme discussed with the contractor’s representatives.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter. As for the previous meeting, it is notable that, of the 410 sheet piles, only 165 have been extracted and it is also understood that no further extractions will occur in 2025.

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741477
Relevant Tideway site	Chambers Wharf
Decision	AWARDED

<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The claimant states:</p> <p><i>Due to my job, I either work from home or night shifts. This means that the Tideway project has caused me unnecessary stress and distraction from my work. I am constantly woken up after a night shift and the noise interrupts my working days at home.</i></p> <p><i>I feel that I due to the disruptions to my work and home life I should be compensated financially and with noise cancelling equipment.</i></p> <p><i>This would enable me to work more comfortably from home and be less disrupted during the day after a long night shift.</i></p> <p>The Panel has considered all of the information available to it, which includes the location of the claimant’s home, the construction programme and information obtained during numerous visits to the site. The Panel has determined to make an award of noise cancelling headphones to a maximum cost of £100 in order to assist with the claimant working from home.</p> <p>With respect to financial compensation the Panel does not make purely financial awards; however, the Panel makes an award of two days of respite at the standard cost. The award extends until the end of March 2026 when the Panel will review the construction programme in order to determine whether awards should be extended beyond that date.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 2	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741476</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The Panel has considered this latest claim very carefully, noting that in recent months there has been very limited noisy construction activity at the site; however, the Panel on the advice of the Medical Specialist has</p>

	<p>determined to take a very precautionary approach and makes an award of 6 counselling therapy sessions, which should be taken within a three month period from the date of this decision.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741494
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This claimant is requesting:</p> <p><i>Daily respite to continue as the noise from the site affects my family.</i> <i>- Request that overnight respite continues. I work night shifts and nothing has changed.</i></p> <p>The Panel has considered all of the information very carefully particularly with respect to the on-going construction programme and has determined to make an award of two days of respite a week for all family members at the standard cost until the end of March 2026 when the award will be reviewed further.</p> <p>With respect to the request for overnight accommodation no award is made, as it is the Panel’s consideration that daytime noise from the site is presently at a minimum such that sleep disturbance is very much less likely to occur.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information	None

required/actions arising	
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 4 March 2026