

INDEPENDENT COMPENSATION PANEL

MEETING #308 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 10 March 2026 – 1000hrs to 1015hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741581

	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	<p>CHAWF</p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. The CVB (contractor) site agent also has provided a summary of activities and likely noise levels until the completion of works. 4. Chambers Wharf Community Liaison Working Group December 2025 <p>The revised programme following the slower than anticipated pile removal progress is provided below.</p>

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

5. The Weekly Site Update of the 6th of March 2026 (so from Monday 2nd of March) describes the current and upcoming site activities:

6 March 2026

Dear Neighbour

This is your latest regular newsletter update from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing final marine furniture on the river wall (Fenders, Chains & Ladders)	Continuing throughout March
Cofferdam	Breaking out concrete with excavators	Restarting next week
Cofferdam	Removing excavated fill material and stockpiling it with excavators, before it is removed by barge	Finishing around the end of March or in early April
Cofferdam	Divers using thermal cutting equipment	Recommences in April
Cofferdam	Concrete Pile removal: 31/33	To complete in April
Marine works	Extracting sheet piles: 178/410 fully extracted	Continuing throughout Spring
Marine works	Depositing material as riverbed scour protection.	Phase 1 to complete in March Phase 2 begins in June
Around the site	Site clearance	Continues
Across the site	Site works completion and Tideway team departure	Programme shows September

THIS WEEKEND

The site team will not be working tomorrow. The 24hr site security team will continue on regular patrol.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

- Mon 9 March 12pm until 8pm
- Tues 10 12pm until 8pm
- Wed 11 1pm until 9pm
- Thurs 12 10am until 5pm
- Fri 13 7am until 3pm

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

Concrete breaking activities will only take place

- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm.

This includes excavation, cell dismantling, stockpiling materials, lifting activities or barge loading and movements. We try to plan our work so noisy activities do not start before 8am or continue after 6pm.

6. In addition to the above, a CHAWF remaining works programme and information has been issued by Thames Tideway Property Management on the 14th of October 2025. This provides progress on the pile removal and indicates that high noise activity could continue on and off, through to now April 2026; a better situation that the previously reported September 2026.

7. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those. A site visit to CHAWF was carried out on Thursday 7th August 2025 at which time, vibratory pile removal from toe (partial) and complete pile removal by crane, were witnessed from the closest possible locations as representative of residents affected by the works. What was witnessed was the removal of intermediate piles, i.e. every other pile had already been removed. Due to the extra friction likely to be associated with initial pile removal from a complete row, noise levels from the vibratory removal tool are acknowledged as potentially higher. The most recent site visit to CHAWF by the ICP occurred on Friday 31st October 2025 and very limited activity was observed.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise do not occur all the time and noise from the site is mostly much quieter. It is notable that, of the 410 sheet piles, 178 (no change from last meeting) have now been extracted so far with the rest expected by the Spring of 2026 and 31 of 33 concrete piles have now been removed with still two remaining as previous meeting.

Latest update from CHAWF is as follows:

We will recommence next week for approximately 2 weeks, then there will be a 4 to 6 week break while we are excavating the island, once that is done we will again recommence sheet pile extraction of approximately 8 to 10 weeks to completion of sheet extraction.

Please note use of extended working hours during island excavation period!

There is also an element of stuck sheet piles and we are currently working on alternative methods of extraction, some options will be consent dependant and there will be a number of sheet piles that need to be removed later in the year, likely sometime during summer but it's a bit early to tell.

The above places the main activity ending late June/early July with stuck pile work potentially continuing.

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741543
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This new claimant is claiming:</p> <p><i>Given the continuing nature of the works, we respectfully request:</i></p> <p><i>Weekly respite of 2 days per week at the standard rate for our household, in accordance with the ICP implementation guidelines, and consistent with awards granted to other residents experiencing comparable impacts.</i></p> <p><i>This request is forward-looking and intended to mitigate the ongoing disruption during the remaining construction period.</i></p> <p><i>We appreciate the importance of the project and ask the Panel to consider this request as a proportionate mitigation measure in light of the continuing impact on our family home.</i></p> <p>The Panel has considered all of the available information and the location of the claimant’s home and has determined to make an award of two days respite a week for all family members at the standard cost until the end of June 2026, or whenever the significantly noisy work activities cease on the site, whichever is the sooner.</p> <p>The Panel note the concern about dust from the site; however, it is the case that material being worked on the site is relatively damp and the dominant wind is from the southwest such that the site would not result in significant fugitive dust emissions levels over and above that which generally occurs within the London area.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	All standard respite award claimants

Relevant Tideway site	Chambers Wharf
Decision	AWARD UPDATE
Details of the award	<p>The Panel has considered all of the available information with respect to the site activities and has determined that all standard respite awards i.e. two days respite a week at the standard cost, which were due to cease at the end of March 2026, are extended until the end of June 2026, or whenever the significantly noisy work activities cease on the site, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</p> <p>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 14 April 2026