

# INDEPENDENT COMPENSATION PANEL

## MEETING #311 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims
<b>Date and time:</b>	Tuesday 14 April 2026 – 1000hrs to 1030hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair)
<b>Abbreviations:</b>	Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Document Number:</b>	2350-TDWAY-TTTUN-990-ZZ-ZZ-741679

NOTES FOR THE RECORD																																																								
<b>Address of affected property</b>	<b>Chambers Wharf Area</b>																																																							
<b>Relevant Tideway site</b>	<b>Chambers Wharf (“CHAWF”)</b>																																																							
<b>Details of site activities</b>	On-going cofferdam removal and associated works																																																							
<b>Decision</b>																																																								
<b>Details related to the decisions</b>	<p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> <li>The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1<sup>st</sup> January 2025 until completion of the works.</li> <li>The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates.</li> <li>Chambers Wharf Community Liaison Working Group December 2025</li> </ol> <p>The revised programme following the slower than anticipated pile removal progress is provided below.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">Activity</th> <th colspan="4">2025</th> <th colspan="3">2026</th> </tr> <tr> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> <th>Oct-Dec</th> <th>Jan-Mar</th> <th>Apr-Jun</th> <th>Jul-Sep</th> </tr> </thead> <tbody> <tr> <td>Cofferdam Removal</td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> </tr> <tr> <td>River Cladding Panel Installation</td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;">Complete</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Architecture and Landscaping</td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;"></td> <td style="background-color: #4CAF50;">Complete</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Site Reinstatement</td> <td></td> <td></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> </tr> <tr> <td>Foreshore &amp; River Completion</td> <td></td> <td></td> <td></td> <td></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> <td style="background-color: #4F81BD;"></td> </tr> </tbody> </table> <ol style="list-style-type: none"> <li>The Weekly Site Update of the 20<sup>th</sup> of March 2026 (so from Monday 16<sup>th</sup> of March) describes the current and upcoming site activities:</li> </ol>	Activity	2025				2026			Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Cofferdam Removal								River Cladding Panel Installation				Complete				Architecture and Landscaping				Complete				Site Reinstatement								Foreshore & River Completion							
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10 April 2026

Dear Neighbour

This is your latest regular newsletter update from the site team at Chambers Wharf.

**CURRENT AND UPCOMING SITE ACTIVITIES**

Location	Activity	When / duration
Riverfront	Installing final marine furniture on the river wall (Fenders, Chains & Ladders)	Completed
Cofferdam	Breaking out concrete with excavators	Completed
Cofferdam	Removing excavated fill material and stockpiling it with excavators, before it is removed by barge	Finishing 17 April
Cofferdam	Divers using thermal cutting equipment	Restarting next month
Cofferdam	Concrete Pile removal: 31/33	To complete in May
Marine works	Extracting sheet piles: 196/410 fully extracted	Continuing throughout Spring
Marine works	Depositing material as riverbed scour protection	Phase 2 begins in June
Around the site	Site clearance	Continues
Across the site	Site works completion and Tideway team departure	Programme shows September

**THIS WEEKEND**

The site team will be working inside the offices, not on site. The 24hr site security team will remain on patrol.

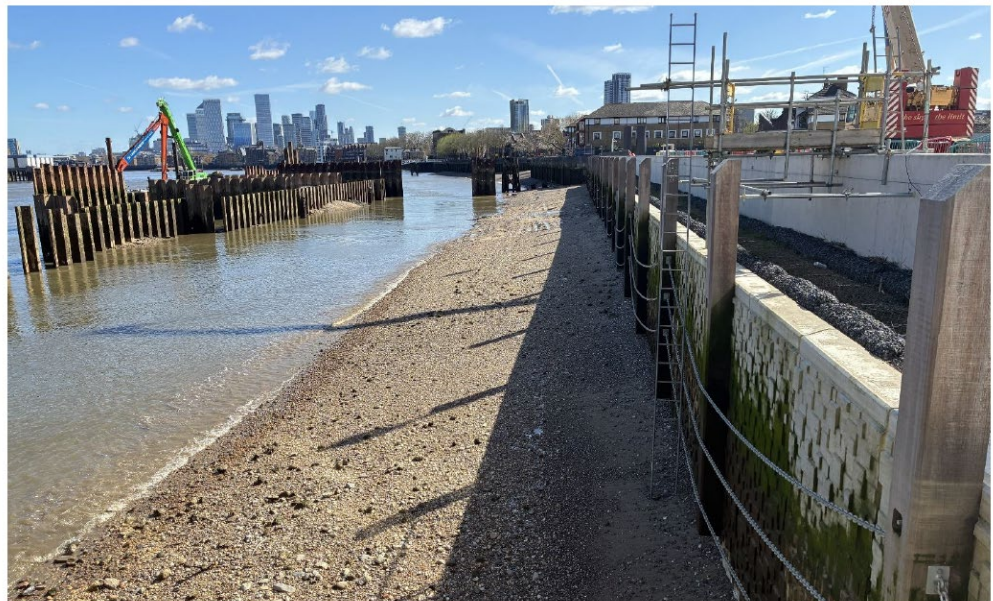
**COFFERDAM REMOVAL - TIDAL WORKING HOURS**

Monday	13	7am until 5pm
Tues	14	7am until 5pm
Wed	15	7am until 5pm
Thurs	16	7am until 5pm
Friday	17	7am until 5pm
Saturday	18	7am until 2pm

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and pouring concrete, may continue until 8pm. Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try to plan work so noisy activities do not start before 8am or continue after 6pm.



Please avoid walking on the foreshore at low tide in this area, near the structures and river wall.

5. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those.

	<p>6. The latest noise monitoring report for the CHAWF site provided by the contractor is for the period 2<sup>nd</sup> of February to the 2<sup>nd</sup> of March 2026. This reported no TAP or s.61 exceedances at any location within the monitoring period. Only two TAP exceedances have occurred with the last six months.</p> <p>In addition to the above report, raw noise data were supplied from the NM10 noise monitor located on the roof top of Hartley House. The data was from Monday 9<sup>th</sup> March at 00:00 hours to Friday 13<sup>th</sup> March at 24:00 hrs. Comparing these data, with the noise limits relative to the different times, there was only one exceedance at 15:00 hours on Monday 9<sup>th</sup> March. This exceedance was 1.5 dB so minor. All other levels were well below the noise limits.</p> <p>7. Latest update from the CHAWF contractor from the 6<sup>th</sup> of March 2026 is as follows:</p> <p><i>We will recommence next week for approximately 2 weeks, then there will be a 4 to 6 break while we are excavating the island, once that is done we will again recommence sheet pile extraction of approximately 8 to 10 weeks to completion of sheet extraction.</i></p> <p><i>Please note use of extended working hours during island excavation period!</i></p> <p><i>There is also an element of stuck sheet piles and we are currently working on alternative methods of extraction, some option will be consent dependant and there will be a number of sheet piles that need to be removed later in the year likely sometime during summer but it's a bit early to tell.</i></p> <p><i>The above places the main activity ending late June/early July with stuck pile work potentially continuing.</i></p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p> <p>The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter.</p> <p><b>From the above, it should be noted that some progress has been made on sheet pile removal with 18 piles removed since the ICP's last meeting on the 20th of March 2026. No further concrete piles have been removed.</b></p>
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Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741578</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARD NOT AMENDED</b>
<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The location of the claimant's property is on the western side and rear elevation of the block. This would reduce noise exposure. She has significant health issues, as described by the Medical Specialist.</p>

At ICP meeting # 302 held on the 19th of December 2025, the following was awarded:

***The Panel has considered this claim very carefully noting the location of the claimant's property and has determined that, in addition to the existing 2 days a week respite for all family members until the end of March 2026, the Panel also makes a very precautionary award in respect of the claimant's health issues of two nights a month overnight accommodation until the end of March 2026.***

The claimant then came back to the ICP (considered at ICP meeting # 310 held on the 20th of March 2026)

The decision from ICP meeting # 310 was reviewed.

***The Panel did consider the totality of the request for an augmented award; however, it did not consider that there was a compelling case beyond the award as described above.***

The claimant has now come back to the ICP appealing/complaining in respect of the decision and states:

*[medical details redacted and claim summarised where appropriate]*

*The cumulative effect of these circumstances gives rise to clear health risks and safeguarding concerns, which, in my respectful submission, have not been adequately addressed within the decision.*

*In these circumstances, the current award cannot reasonably be regarded as sufficient, effective, or proportionate mitigation, nor does it meet the standard of care expected under the applicable compensation and mitigation framework.*

*Accordingly, I formally request that the decision be set aside and reconsidered, and that enhanced mitigation measures be implemented without delay:*

*In the absence of a satisfactory resolution, I hereby request that this matter be formally escalated for independent review by the Independent Complaints Commissioner (ICC).*

*Please treat this matter as urgent, given the ongoing risk to health and wellbeing. I would expect a substantive response within a reasonable timeframe.*

*I trust that the Panel will now give full and proper consideration to the legal principles of proportionality, fairness, and duty of care, in light of the evidence presented.*

She has submitted eight video/audio files to support her appeal. The Chair of the Panel comments on them was as follows: *The videos definitely identify an apparently high level of noise, although it does not appear to be consistent with the character of the noise we would expect from the site.*

It should be noted that all the audio and video files, which were very short, were only from the 9th of April 2026 and recorded between 11:34 and 11:36 hours. Information from the site indicated the following activities:

*On Thursday 9th of April, we were carrying out the following activities:*

*Landside*

- *100T crane de-mobilisation (Crane tracking – potentially noisy)*

	<ul style="list-style-type: none"> <li>• <i>Cutting Reinforcement</i></li> <li>• <i>Placing gravel</i></li> </ul> <p><i>Marine</i></p> <ul style="list-style-type: none"> <li>• <i>Island excavation</i></li> <li>• <i>Push/Pull – Internal wall (quiet stage of sheet pile extraction)</i></li> </ul> <p><b>The Panel has considered this claim very carefully, taking into account all of the information available to the Panel. The Panel discussed at length the medical conditions of the family members with specific input from the Medical Specialist.</b></p> <p><b>However, the Panel has determined that the existing award is appropriate to the circumstances of the claim and accordingly the previous award is not amended.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<p><b>Further information required/actions arising</b></p>	<p><b>None</b></p>
<p><b>Information/action requested from Tideway</b></p>	<p><b>ICP Admin to submit claim to ICC as requested by claimant</b></p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
*Chair, Independent Compensation Panel*

Date 21 April 2026