

INDEPENDENT COMPENSATION PANEL

MEETING #310 MINUTES

Purpose:	To determine medical, special cases and compensation claims
Date and time:	Tuesday 24 March 2026 – 1000hrs to 1030hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Phil Evans (Noise & Vibration) Stephen Stansfeld (Medical)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741687

	NOTES FOR THE RECORD
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf ("CHAWF")
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	<p><u>CHAWF</u></p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. Chambers Wharf Community Liaison Working Group December 2025 The revised programme following the slower than anticipated pile removal progress is provided below.

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

4. The Weekly Site Update of the 20th of March 2026 (so from Monday 16th of March) describes the current and upcoming site activities:

20 March 2026

Dear Neighbour

This is your latest regular newsletter update from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing final marine furniture on the river wall (Fenders, Chains & Ladders)	Continuing throughout March
Cofferdam	Breaking out concrete with excavators	Finishing by the end of March
Cofferdam	Removing excavated fill material and stockpiling it with excavators, before it is removed by barge	Finishing by the end of March
Cofferdam	Divers using thermal cutting equipment	Recommences in April
Cofferdam	Concrete Pile removal: 31/33	To complete in May
Marine works	Extracting sheet piles: 178/410 fully extracted	Continuing throughout Spring
Marine works	Depositing material as riverbed scour protection	Phase 2 begins in June
Around the site	Site clearance	Continues
Across the site	Site works completion and Tideway team departure	Programme shows September

THIS WEEKEND

The site team will be working tomorrow between 7am and 2pm, continuing excavation and cofferdam removal works plus non-noisy works on the site. The 24hr site security team will continue on regular patrol.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

Mon 23 March	7am until 5pm
Tues 24	7am until 5pm
Wed 25	11am until 8pm
Thurs 26	12pm until 9pm
Fri 27	7am until 5pm
Sat 28	7am until 2pm

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

Concrete breaking activities will only take place

- Monday to Friday: 8am - 6pm
- Saturday: 9am - 2pm (starting and finishing an hour later than standard hours)

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and pouring concrete, may continue until 8pm.

Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm. This includes excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try to plan our work so noisy activities do not start before 8am or continue after 6pm.



Image shows a view of cofferdam island excavation downstream (R) and sheet pile extraction upstream (L)

5. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those.
6. The latest noise monitoring report for the CHAWF site provided by the contractor is for the period 2nd of February to the 2nd of March 2026. This reported no TAP or s.61 exceedances at any location within the monitoring period. Only two TAP exceedances have occurred within the last six months.
7. Latest update from the CHAWF contractor from the 6th of March 2026 is as follows:
We will recommence next week for approximately 2 weeks, then there will be a 4 to 6 break while we are excavating the island, once that is done we will again recommence sheet pile extraction of approximately 8 to 10 weeks to completion of sheet extraction.
Please note use of extended working hours during island excavation period!
There is also an element of stuck sheet piles and we are currently working on alternative methods of extraction, some option will be consent dependant and there will be a number of sheet piles that need to be removed later in the year likely sometime during summer but it's a bit early to tell.

The above places the main activity ending late June/early July with stuck pile work potentially continuing.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter. **It is notable that, of the 410 sheet piles, 178 (no change from last report) have now been extracted so far with the rest expected by late Spring of 2026 and 31 of 33 concrete piles (no change from last report) have now been removed with still two remaining as per previous meeting.**

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741559
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 307 held on the 24th of February 2026, the following was reported:</p> <p><i>The Panel has determined to ratify the Chair’s decision to provide access to alternative office space for one day a week until the end of March 2026 when all awards will be reviewed. For the avoidance of doubt, the award of two days respite a week for all family members remains in place until the end of March 2026, at which time the works progress will be reviewed by the Panel to determine if an extension is required.</i></p> <p>The claimant has now come back to the ICP claiming:</p> <p><i>I feel the following mitigation would be helpful for my situation:</i></p> <p><i>In light of the ongoing disruption, I believe the following mitigation measures would be appropriate to support my situation:</i></p> <p><i>Then you can list them like this:</i></p> <ul style="list-style-type: none"> • <i>Continued access to office accommodation to allow me to carry out my work duties in a suitable environment.</i> • <i>Two days per week of respite for my family to allow us time away from the noise and disruption caused by the construction works.</i> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has however determined to extend access to office accommodation for one day a week until the end of June 2026. For the avoidance of doubt, the award of two days respite a week for all family members remains in place until the end of June 2026, or whenever the significantly noisy works cease whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741568
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 301 held on the 19th of December 2025, the following was awarded:</p> <p><i>The Panel has considered all of the available information including the construction programme and has determined that, as an exception based on the claimant’s health issues, the claimant and her family are awarded access to two nights’ accommodation per week for all family members until the end of March 2026, at which time the Panel will reconsider all awards. The claimants should engage with the Tideway Mitigation Team to agree costs.</i></p> <p>She has now come back to the ICP claiming:</p> <p><i>Extending my current support hours would greatly help me manage my health, my responsibilities as a mother, and my return to work. As I will soon be returning to night shifts three days a week, I will need to rest during the day in order to work safely and function properly. However, due to the ongoing construction noise directly outside our home, it is extremely difficult to get sufficient rest.</i></p> <p><i>The extended support would also help reduce stress and fatigue, which is very important for managing my high blood pressure. Being able to rest adequately would have a positive impact on my health and overall well-being.</i></p> <p><i>Overall, extending my support hours would provide the stability I need to balance my medical condition, my work schedule, and my responsibilities as a parent.</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has considered all of the available information including the construction programme and has determined that, as an exception based on the claimant’s continuing health issues, the claimant and her family are awarded access to two nights’ accommodation per week for all family members until the end of June 2026. The claimants should engage with the Tideway Mitigation Team to agree costs.</p> <p>It is also confirmed that all family members over the age of one year’s old are awarded 2 days respite/week until the end of June 2026, or whenever the noisy works cease whichever is the sooner. Should the</p>

	<p>noisy works not be complete by the end of June, then consideration will be given to extending the awards.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741570 plus 2350-TDWAY-TTTUN-990-ZZ-ZZ-741571 which contains updated medical information
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 288 held on the 22nd of July 2025, the claimant was awarded:</p> <p><i>The Panel has considered all of the information available to it and has determined to extend the existing award for access to a studio for a further six-month period until the end of January 2026.</i></p> <p>He did not request an extension beyond January 2026 but has now come back to the ICP stating, inter alia:</p> <p><i>My current ICP-approved respite award for access to a studio ended at the end of January 2026. I am writing to request a continuation of my award and reimbursement of outstanding and upcoming studio costs from February 2026 through to the end of July 2026, when my studio agreement expires.</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel note that the claimant is requesting payment in respect of studio costs for a period of time prior to this claim coming to the Panel, although the Panel understands that the claimant was medically indisposed.</p> <p>However, the Panel also notes that the claimant has sought, through negotiation with the studios, to reduce the monthly costs and, as an exception, the Panel has determined to make an award which covers the studio costs between February 2026 to July 2026.</p>

	<p>It should be noted that the Panel would not anticipate making an award beyond July 2026.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 4	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741573
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 302 held on the 13th of January 2026, the following was awarded:</p> <p><i>The Panel has considered all of the available information and the location of the houseboat and has determined to extend the existing award of up to 2 days access to a quiet workspace until the end of March 2026.</i></p> <p><i>The claimant should engage with the Tideway Mitigation Team in respect of the costs of the office accommodation.</i></p> <p>She has now come back to the ICP claiming:</p> <p><i>I would like to claim for the cost of spending time away from my home when I have to do client calls.</i></p> <p><i>I normally have online or face to face clients on 3 days a week, and was hoping to have more of these at the end of the works.</i></p> <p><i>I’m not sure what might change with the works from Tideway to June 26, but I trust that the 2 days of a co-working space a week will still be sufficient, which at least allows me to hold client sessions and know it is quiet.</i></p> <p><i>I would like to claim for the cost of this to be covered,</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has however determined to make an award of 2 days/week access to a co-working space based on the identified costs. The award</p>

	<p>is until the end of June 2026, or whenever the noisy works cease whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the award.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 5	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741574
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This clamant was benefitting from access to an alternative workspace. At ICP meeting # 291 held on the 26th of August 2025, the following was awarded:</p> <p><i>The Panel is aware that the works at CHAWF are not persistent or continuous but occasional and sporadic with significant periods of limited noise. There is no night-time working although the activity is over six days. The Panel has determined to make an award which extends the access to alternative working space until the end of December 2025 or until the noisy works cease, whichever is the sooner.</i></p> <p>She has now come back to the ICP claiming:</p> <p><i>I’m requesting continued mitigation in the form of alternative work space.</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has determined however, to make an award which extends the access to alternative working space until the end of June 2026 or until the noisy works cease, whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the award.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 6	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741576
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 301 held on the 19th of December 2025, the following was awarded:</p> <p><i>The Panel has considered all the information available, including previous health information for the claimant, and has determined to continue the existing award of 2 days respite/week at the standard cost and one night's overnight accommodation/week. The award is extended until the end of March 2026, at which time the Panel will reconsider all awards.</i></p> <p>She has now come back to the ICP claiming:</p> <ul style="list-style-type: none"> • <i>Improved sleep in a quieter environment:</i> <p><i>Access to a quiet space would allow me to achieve uninterrupted, restorative sleep, which is currently not possible due to early morning noise. This is essential in reducing my fatigue and managing my chronic physical pain, both of which are significantly worsened by ongoing sleep disruption.</i></p> <ul style="list-style-type: none"> • <i>Relief from overstimulation and distress:</i> <p><i>Time away from the construction environment would reduce the constant noise exposure that triggers heightened anxiety and sensory overload. This would help regulate my stress levels and prevent the escalation of distressing symptoms.</i></p> <ul style="list-style-type: none"> • <i>Improved overall wellbeing and quality of life:</i> <p><i>Regular respite would provide the necessary conditions for both mental and physical recovery, enabling me to function more normally day-to-day and preventing further deterioration in my health.</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has considered all the information available, including previous health information for the claimant, and has determined to</p>

	<p>continue the existing award of 2 days respite/week at the standard cost and one night's overnight accommodation/week. The award is extended until the end of June 2026, or whenever the significant noisy works cease whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</p> <p>The Panel considered the request for an augmented award; however, it did not consider that there was a compelling case beyond the award as described above.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741578
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This claimant has significant health issues, as described by the Medical Specialist.</p> <p>At ICP meeting # 302 held on the 19th of December 2025, the following was awarded:</p> <p><i>The Panel has considered this claim very carefully noting the location of the claimant's property and has determined that, in addition to the existing 2 days a week respite for all family members until the end of March 2026, the Panel also makes a very precautionary award in respect of the claimant's health issues of two nights a month overnight accommodation until the end of March 2026.</i></p> <p>She has now come back to the ICP claiming:</p> <ul style="list-style-type: none"> • <i>Regular and extended hotel accommodation for myself, my partner and my children</i> • <i>Holiday or alternative accommodation support</i> • <i>Additional financial support during construction hours</i>

	<ul style="list-style-type: none"> • <i>Weekly overnight stay support to ensure rest and recovery</i> • <i>Financial support for activities outside the home during construction hours</i> <p><i>These measures are essential to protect my physical and mental health and my family's wellbeing.</i></p> <p>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</p> <p>The Panel has considered this claim very carefully noting the location of the claimant's property and has determined that, in addition to the existing 2 days a week respite for all family members until the end of March 2026, the Panel also makes a very precautionary award in respect of the claimant's health issues of two nights a month overnight accommodation until the end of end of June 2026, or whenever the significant noisy works cease whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</p> <p>The Panel did consider the totality of the request for an augmented award; however, it did not consider that there was a compelling case beyond the award as described above.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 24 April 2026