

INDEPENDENT COMPENSATION PANEL

MEETING #312 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 28 April 2026 – 1000hrs to 1015hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741696

NOTES FOR THE RECORD	
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf (“CHAWF”)
Details of site activities	On-going cofferdam removal and associated works
Decision	
Details related to the decisions	<p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> 1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. 2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. 3. Chambers Wharf Community Liaison Working Group December 2025 <p>The revised programme following the slower than anticipated pile removal progress is provided below.</p>

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

4. The Weekly Site Update of the 24th of April 2026 (so from Monday 20th of April) describes the current and upcoming site activities:

Dear Neighbour

This is your latest regular newsletter update from the site team at Chambers Wharf.

CURRENT AND UPCOMING SITE ACTIVITIES

Location	Activity	When / duration
Riverfront	Installing Fenders, Chains & Ladders on the river wall	Completed
Cofferdam	Breaking out concrete with excavators	Completed
Cofferdam	Removing excavated material and removing it by barge	Completed
Cofferdam	Divers using thermal cutting equipment	Restarting next month
Cofferdam	Concrete Pile removal: 31/33	To complete in May
Marine works	Extracting sheet piles: 211/410 fully extracted	Continuing throughout Spring
Marine works	Depositing material as riverbed scour protection	Phase 2 begins in June
Around the site	Site clearance	Continues
Across the site	Site works completion and Tideway team departure	Programme shows September

THIS WEEKEND

The site team will not be working tomorrow.

COFFERDAM REMOVAL - TIDAL WORKING HOURS

Monday	27 April	7am until 5pm
Tues	28	5.30am until 3pm
Weds	29	5.30am until 3pm
Thurs	30	5.30am until 3pm
Friday	1 st May	5.30am until noon

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and pouring concrete, may continue until 8pm. Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm, including excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try and plan work for noisy activities not to start before 8am or continue after 6pm.



	<p><i>Looking west across the foreshore to the cofferdam and Tower Bridge this week</i></p> <p>5. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those.</p> <p>6. The latest noise monitoring report for the CHAWF site provided by the contractor is for the period 2nd of February to the 2nd of March 2026. This reported no TAP or s.61 exceedances at any location within the monitoring period. Only two TAP exceedances have occurred with the last six months.</p> <p>In addition to the above report, raw noise data were supplied from the NM10 noise monitor located on the roof top of Hartley House. The data was from Monday 9th March at 00:00 hours to Friday 13th March at 24:00 hrs. Comparing these data, with the noise limits relative to the different times, there was only one exceedance at 15:00 hours on Monday 9th March. This exceedance was 1.5 dB so minor. All other levels were well below the noise limits.</p> <p>7. Latest update from the CHAWF contractor from the 6th of March 2026 is as follows:</p> <p><i>We will recommence next week for approximately 2 weeks, then there will be a 4 to 6 break while we are excavating the island, once that is done we will again recommence sheet pile extraction of approximately 8 to 10 weeks to completion of sheet extraction.</i></p> <p><i>Please note use of extended working hours during island excavation period!</i></p> <p><i>There is also an element of stuck sheet piles and we are currently working on alternative methods of extraction, some option will be consent dependant and there will be a number of sheet piles that need to be removed later in the year likely sometime during summer but it's a bit early to tell.</i></p> <p><i>The above places the main activity ending late June/early July with stuck pile work potentially continuing.</i></p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p> <p>The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter.</p> <p>From the above, it should be noted that some progress has been made on sheet pile removal with 15 piles removed in the week prior to the 24th of April 2026. No further concrete piles have been removed.</p>
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Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741689
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes. This is a new claimant.

	<p>He is claiming:</p> <p><i>I believe financial compensation would be an appropriate form of mitigation given the sustained disruption to my ability to work from home.</i></p> <p><i>In addition, support towards practical mitigation measures would be extremely helpful. This could include funding for access to a quiet co-working space, studio, or alternative workspace where I can carry out focused writing and production work without interruption.</i></p> <p><i>Contribution towards high-quality noise reduction solutions (such as noise cancelling equipment or sound mitigation within the boat) would also support my ability to continue working during periods of construction activity.</i></p> <p><i>These measures would help offset the impact the noise has had on my productivity, income, and wellbeing, and allow me to continue my work more effectively while the construction is ongoing.</i></p> <p><i>Thank you for considering my request.</i></p> <p>The Panel has given very careful consideration to this claim and note that the claimant moved into the property relatively recently. The Panel has considered the claimant’s working requirements in determining this claim and makes an award of two days respite a week at the standard cost until the end of June 2026.</p> <p>Additionally, in order to assist with working from home, the Panel has determined to make an award of noise cancelling headphones to a maximum cost of £100.</p> <p>It was the Panel’s consideration that, as awards have been made to enable the claimant to work from home, then it was not appropriate to also make an award for alternative workspace.</p> <p>In respect of sound mitigation, this has been considered previously for a number of claimants and was not considered practical.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
 Chair, Independent Compensation Panel

Date 1 May 2026