

# INDEPENDENT COMPENSATION PANEL

## MEETING #313 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 26 May 2026 – 1000hrs to 1100hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	<b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741762</b>

	NOTES FOR THE RECORD
<b>Address of affected property</b>	Chambers Wharf Area
<b>Relevant Tideway site</b>	Chambers Wharf (“CHAWF”)
<b>Details of site activities</b>	On-going cofferdam removal and associated works
<b>Details related to the decisions</b>	<p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> <li>The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. A further dispensation has, however, now been submitted and due to be active from the 15<sup>th</sup> of May 2026. Details of this dispensation are as follows:                     <p style="margin-left: 40px;"><i>This S61 dispensation application seeks to amend the existing s61, to cover the following additional plant:</i></p> <ol style="list-style-type: none"> <li>Muller MS-48</li> <li>ICE 1412C</li> </ol> <p style="margin-left: 40px;"><i>The additional plant associated with this dispensation is required because the original equipment (the Dawson PTC-45) has broken down on site requiring it to be returned to</i></p> </li> </ol>

*the Supplier for repairs. The Supplier is sourcing new parts which will take several weeks to arrive. Further, the original equipment (the Dawson PTC-45) was found to be unsuitable for the removal of certain sheet piles, as such an alternative will be required.*

*A noise survey was undertaken to establish a reference sound level for the Muller MS-48 during typical on-site operation. Based on the survey results, a reference noise level of 108 dB  $L_{Aeq,T}$  at a distance of 10 metres is considered representative of the rig operating during sheet pile removal. It was noted during the survey that the measured noise comprised a combination of noise generated by both the rig itself and the vibration of the sheet pile during extraction.*

*An alternative rig (the ICE 1412C) has also been procured to provide an alternative method to extract sheet piles that have refused extraction using the original equipment and is potentially a quieter method for removing stuck sheet piles. A further noise assessment survey will be undertaken prior to commencing works with this rig to confirm that operational noise levels associated with the ICE 1412C are effectively managed and do not exceed those predicted within this dispensation.*

*It is anticipated that the new equipment procured will be more efficient in extracting sheet piles and as such the duration of noisy works associated with vibration extraction will be reduced, as compared to the time required when using the original equipment (the Dawson PTC-45).*

2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the Weekly Site Updates. (Note: The ICP now understands that the Updates will be issued on a monthly basis.)
3. Chambers Wharf Community Liaison Working Group December 2025  
The revised programme following the slower than anticipated pile removal progress is provided below.

Activity	2025				2026		
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Cofferdam Removal							
River Cladding Panel Installation				Complete			
Architecture and Landscaping				Complete			
Site Reinstatement							
Foreshore & River Completion							

4. The Weekly Site Update of the 8<sup>th</sup> of May 2026 (so from Monday 4<sup>th</sup> of May) describes the current and upcoming site activities applicable until the end of the month:

Dear neighbour,

This is your latest regular newsletter update from the site team at Chambers Wharf and will cover works through to the end of May.

**CURRENT AND UPCOMING SITE ACTIVITIES FOR NEXT MONTH**

Location	Activity	When / duration
Cofferdam	Divers using thermal cutting equipment	Mobilising in late May
Cofferdam	Concrete Pile removal: 31/33	Late May for 1 week
Marine works/Cofferdam	Extracting sheet piles: 230/410 fully extracted*	Will carry on into Summer
Marine works	Depositing material as riverbed scour protection	Phase 2 begins next month
Around the site	Site clearance	Continues
Landside Crane	Mobilising 230T Crane to remove refused sheet piles	This month for approx. 3 weeks

\*as we progress through the sheet pile removal works, we will have to continue to utilise different equipment and extraction techniques to ensure that piles are successfully removed, whilst where possible minimising impact to the community, this will result in noise levels varying throughout these works.

**Weekend Working**

9<sup>th</sup> & 10<sup>th</sup> of May – The site team will be working on the 9<sup>th</sup> only.

16<sup>th</sup> & 17<sup>th</sup> of May – No Works

23<sup>rd</sup> & 24<sup>th</sup> of May – No Works

30<sup>th</sup> & 31<sup>st</sup> of May - The site team will be working on the 30<sup>th</sup> only.

**COFFERDAM REMOVAL - TIDAL WORKING HOURS**

	11 <sup>th</sup> -16 <sup>th</sup> May	18 <sup>th</sup> – 23 <sup>rd</sup> May	25 <sup>th</sup> – 30 <sup>th</sup> May
<b>Mon</b>	07:00 - 17:00	07:00 - 17:00	07:00 - 19:00
<b>Tues</b>	07.00 - 17.00	07.00 - 18.00	07.00 - 20.00
<b>Wed</b>	09.00 - 19.30	07:00 - 18:00	05.00 - 16.00
<b>Thurs</b>	05.00 - 16.00	07.00 - 19.00	05.00 - 16.00
<b>Fri</b>	05.00 - 14.00	07:00 - 17:00	06.00 - 16.00
<b>Sat</b>	No Works	No Works	06.00 - 14.00

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and cutting/welding may continue until 8pm. Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm, including excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try and plan work for noisy activities not to start before 8am or continue after 6pm.

5. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is one of those.
6. The latest noise monitoring report for the CHAWF site provided by the contractor is for the period 2<sup>nd</sup> of February to the 2<sup>nd</sup> of March 2026. This reported no TAP or s.61 exceedances at any location within the monitoring period. Only two TAP exceedances have occurred with the last six months.

In addition to the above report, raw noise data were supplied from the NM10 noise monitor located on the roof top of Hartley House. The data was from Monday 9<sup>th</sup> March at 00:00 hours to Friday 13<sup>th</sup> March at 24:00 hrs. Comparing these data, with the noise limits relative to the different times, there was only one exceedance at 15:00 hours on Monday 9<sup>th</sup> March. This exceedance was 1.5 dB so minor. All other levels were well below the noise limits.

In addition to the above, The Chair of the ICP visited the CHAWF site on the 30<sup>th</sup> April 2026 and reported: *Noise at the site is very minimal as I observed over a three-hour*

	<p><i>period when I was in London on the 30th April. With that in mind can we request the raw noise data for that date between 1100hrs to 1700hrs.</i></p> <p>Noise data for that period has been supplied and the following is apparent:</p> <ul style="list-style-type: none"> <li>• NM02 – Luna House – <math>L_{Aeq, 1hr}</math> levels varied between 55 and 59 dB. The Dose H1 s.61 limit is 72.5 dB(A) and the H2 limit is 75.5 dB(A) so recorded levels are significantly below the s.61 limits.</li> <li>• NM06 – Fountain Green Square - <math>L_{Aeq, 1hr}</math> levels varied between 56 and 61 dB. The Dose H1 s.61 limit is 69.5 dB(A) and the H2 limit is 72.5 dB(A) so recorded levels are significantly below the s.61 limits.</li> <li>• NM10 – Hartley House - <math>L_{Aeq, 1hr}</math> levels varied between 54 and 56 dB. The Dose H1 s.61 limit is 64.5 dB(A) and the H2 limit is 67.5 dB(A) so recorded levels are significantly below the s.61 limits.</li> </ul> <p>7. Latest update from the CHAWF contractor from the 6<sup>th</sup> of March 2026 is as follows:  <i>We will recommence next week for approximately 2 weeks, then there will be a 4 to 6 break while we are excavating the island, once that is done we will again recommence sheet pile extraction of approximately 8 to 10 weeks to completion of sheet extraction. Please note use of extended working hours during island excavation period!          There is also an element of stuck sheet piles and we are currently working on alternative methods of extraction, some option will be consent dependant and there will be a number of sheet piles that need to be removed later in the year likely sometime during summer but it's a bit early to tell.</i></p> <p>The above places the main activity ending late June/early July with stuck pile work potentially continuing.</p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p> <p>The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter.</p> <p><b>From the above, it should be noted that progress has been made on sheet pile removal with a further 19 piles removed since the ICP's last meeting on the 28<sup>th</sup> of April 2026. No further concrete piles have been removed.</b></p>
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Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741745</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>NOT AWARDED</b>
<b>Details of the award</b>	The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.  This claimant has now come back to the ICP claiming for replacement flooring in the amount of £6,000.

	<p>The Panel considered this claim very carefully taking specific account of the family’s health issues; however, the Panel is of the view that dust accumulation would not have occurred within the claimant’s property to such an extent that it would result in health issues requiring the carpet to be replaced. The Panel has made a significant number of visits to the area and also within the building and have additionally been aware of the monitoring of dust for the area which has not identified elevated levels of particulates.</p> <p>Accordingly, having considered all of the information available, the Panel has determined that no award in respect of replacement flooring is made.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741749</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>AWARDED</b>
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This new claimant is claiming:</p> <ul style="list-style-type: none"> <li>- Compensation for money spent outside of the home to facilitate the working space (ie food and drink I need to purchase in order to work from local cafes)</li> <li>- Money towards the purchase of noise cancelling headphones</li> <li>- Compensation for leisure activities to get me out of the house on days when I am not working</li> </ul> <p>The Panel has reviewed the available information with respect to site activities and in particular the removal of the sheet piles from the cofferdam. The Panel has determined to make an award of two days respite a week at the standard cost until the end of August 2026, or to whenever the noisy works cease whichever is the soonest.</p> <p>Additionally, the Panel makes an award of £100 towards the cost of noise cancelling headphones to assist with working from home.</p> <p><b>Claimants are reminded to read the guidance information below.</b></p>

	<p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741757</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>NOT AWARDED</b>
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The decision from ICP meeting # 310 was as follows:</p> <p><b><i>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced as, in recent months, there has been very limited construction activity on the Chambers Wharf site.</i></b></p> <p><b><i>The Panel has considered this claim very carefully noting the location of the claimant’s property and has determined that, in addition to the existing 2 days a week respite for all family members until the end of March 2026, the Panel also makes a very precautionary award in respect of the claimant’s health issues of two nights a month overnight accommodation until the end of end of June 2026, or whenever the significant noisy works cease whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</i></b></p> <p><b><i>The Panel did consider the totality of the request for an augmented award; however, it did not consider that there was a compelling case beyond the award as described above.</i></b></p> <p>The claimant then came back to the ICP appealing/complaining in respect of the decision.</p> <p><b><i>The Panel has considered this claim very carefully, taking into account all of the information available to the Panel. The Panel discussed at length the medical conditions of the family members with specific input from the Medical Specialist.</i></b></p> <p><b><i>However, the Panel has determined that the existing award is appropriate to the circumstances of the claim and accordingly the previous award is not amended.</i></b></p>

	<p>The claimant appealed this decision to the Independent Compensation Commissioner and that appeal was dismissed. However, she has now come back to the ICP claiming:</p> <p><i>I believe financial support for a family respite holiday during the school summer holidays at the end of July would be helpful for my situation.</i></p> <p><i>This would provide temporary relief from the ongoing construction noise and disruption, and would support both my physical and mental wellbeing, as well as the wellbeing of my children.</i></p> <p><i>I would be grateful if the ICP could consider covering accommodation and related respite costs for my family during this period.</i></p> <p><b>This claim, appeal and further request for a family respite holiday have been considered from a medical perspective, but her and her family’s medical situation has already been taken into account by the Panel including the Medical Specialist in respect of previous decisions.</b></p> <p><b>Whilst the Panel has reconsidered all of the available information, and in particular activities at the site with respect to the removal of sheet piles from the cofferdam, the Panel has determined that a respite holiday is not awarded.</b></p> <p><b>The claimant should note however that the existing award is extended until the end of August 2026, or to whenever the noisy works cease whichever is the soonest.</b></p> <p><b>The Panel is able to confirm that if the claimant wishes, then they may accumulate the overnight accommodation award within any one month for an extended period away. It is imperative that this is discussed with the Tideway Mitigation team.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<p><b>Further information required/actions arising</b></p>	<p>None</p>
<p><b>Information/action requested from Tideway</b></p>	<p>None</p>

Item 4	Notes for the record
<p><b>Name of Applicant</b></p>	<p><b>All standard respite award claimants</b></p>
<p><b>Address of affected property</b></p>	<p>Chambers Wharf area</p>
<p><b>Relevant Tideway site</b></p>	<p>Chambers Wharf</p>
<p><b>Information reviewed/taken into account</b></p>	<p>The Panel considered information provided in the most recent updates with respect to work on the Chambers Wharf site</p>

Decision	AWARD UPDATE
<p><b>Details of the decision</b></p>	<p>The Panel considered the information received from various sources, as mentioned in pages 1 - 4 of these Minutes, and has determined that all standard respite awards i.e. two days respite a week at the standard cost, which were due to cease at the end of June 2026 are extended until the end of August 2026 or to whenever the significantly noisy work activities cease on the site, whichever is the sooner.</p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</p> <p><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></p>
<p><b>Further information required/actions arising</b></p>	<p><b>None</b></p>
<p><b>Information/action requested from Tideway</b></p>	<p><b>None</b></p>

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
*Chair, Independent Compensation Panel*

Date 05 June 2026