

# INDEPENDENT COMPENSATION PANEL

## MEETING #413 MINUTES

<b>Purpose:</b>	To determine medical, special cases and compensation claims.
<b>Date and time:</b>	Tuesday 9 June 2026 – 1000hrs to 1100hrs
<b>Location:</b>	Video Conference
<b>Panel Members:</b>	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
<b>Abbreviations:</b>	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
<b>Document Number:</b>	2350-TDWAY-TTTUN-990-ZZ-ZZ-741804

NOTES FOR THE RECORD	
<b>Address of affected property</b>	<b>Chambers Wharf Area</b>
<b>Relevant Tideway site</b>	<b>Chambers Wharf (“CHAWF”)</b>
<b>Details of site activities</b>	On-going cofferdam removal and associated works
<b>Details related to the decisions</b>	<p><b>CHAWF</b></p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <p>1. The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1<sup>st</sup> January 2025 until completion of the works. A further dispensation has, however, now been submitted and due to be active from the 15<sup>th</sup> of May 2026. Details of this dispensation are as follows:</p> <p><i>This S61 dispensation application seeks to amend the existing s61, to cover the following additional plant:</i></p> <ol style="list-style-type: none"> <li>1. Muller MS-48</li> <li>2. ICE 1412C</li> </ol>

*The additional plant associated with this dispensation is required because the original equipment (the Dawson PTC-45) has broken down on site requiring it to be returned to the Supplier for repairs. The Supplier is sourcing new parts which will take several weeks to arrive. Further, the original equipment (the Dawson PTC-45) was found to be unsuitable for the removal of certain sheet piles, as such an alternative will be required.*

*A noise survey was undertaken to establish a reference sound level for the Muller MS-48 during typical on-site operation. Based on the survey results, a reference noise level of 108 dB  $L_{Aeq,T}$  at a distance of 10 metres is considered representative of the rig operating during sheet pile removal. It was noted during the survey that the measured noise comprised a combination of noise generated by both the rig itself and the vibration of the sheet pile during extraction.*

*An alternative rig (the ICE 1412C) has also been procured to provide an alternative method to extract sheet piles that have refused extraction using the original equipment and is potentially a quieter method for removing stuck sheet piles. A further noise assessment survey will be undertaken prior to commencing works with this rig to confirm that operational noise levels associated with the ICE 1412C are effectively managed and do not exceed those predicted within this dispensation.*

*It is anticipated that the new equipment procured will be more efficient in extracting sheet piles and as such the duration of noisy works associated with vibration extraction will be reduced, as compared to the time required when using the original equipment (the Dawson PTC-45).*

2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the now monthly Site Updates.

3. The now Monthly Site Update of the 29<sup>th</sup> of May 2026 describes the current and upcoming site activities, as below:

29th May, 2026

Dear neighbour,

This is your latest regular newsletter update from the site team at Chambers Wharf and will cover works through to the end of June.

**CURRENT AND UPCOMING SITE ACTIVITIES FOR NEXT MONTH**

Location	Activity	When / duration
Cofferdam	Divers using thermal cutting equipment	Mobilising mid June
Cofferdam	Concrete Pile removal: 31/33	Early June for 1 week
Marine works/Cofferdam	Extracting sheet piles: 287/410 (+57) fully extracted*	Will carry on into Summer
Marine works	Depositing material as riverbed scour protection	Phase 2 begins in early July
Around the site	Site clearance	Continues
Landside Crane	Mobilising 230T Crane to remove refused sheet piles	Ongoing until mid june

\*as we progress through the sheet pile removal works, we will have to continue to utilise different equipment and extraction techniques to ensure that piles are successfully removed, whilst where possible minimising impact to the community, this will result in noise levels varying throughout these works.

**Weekend Working**

- 30<sup>th</sup> & 31<sup>st</sup> of May – No Works
- 06<sup>th</sup> & 07<sup>th</sup> of June – Only Sat 6<sup>th</sup>
- 13<sup>th</sup> & 14<sup>th</sup> of June – Only Sat 13<sup>th</sup>
- 20<sup>th</sup> & 21<sup>st</sup> of June – Only Sat 21<sup>st</sup>
- 27<sup>th</sup> & 28<sup>th</sup> of June – Only Sat 28<sup>th</sup>

COFFERDAM REMOVAL - TIDAL WORKING HOURS				
	01 <sup>st</sup> -6 <sup>th</sup> June	8 <sup>th</sup> - 13 <sup>th</sup> June	15 <sup>th</sup> - 20 <sup>th</sup> June	22 <sup>nd</sup> - 27 <sup>th</sup> June
<b>Mon</b>	07:00 - 17:00	07:00 - 17:00	05:00 - 17:00	
<b>Tues</b>	07.00 - 17.00	07:00 - 17:00	07.00 - 20.00	
<b>Wed</b>	07:00 - 17.00	07:00 - 17:00	05.00 - 16.00	
<b>Thurs</b>	07.00 - 16.00	07:00 - 17:00		
<b>Fri</b>	07.00 - 14.00	07:00 - 17:00		
<b>Sat</b>	08:00 - 14:00	08:00 - 14:00	08:00 - 14:00	08:00 - 14:00

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and cutting/welding may continue until 8pm. Tidally-affected activities, such as cofferdam removal, may take place from 5am to 10pm, including excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try and plan work for noisy activities not to start before 8am or continue after 6pm.

4. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is now the only remaining active site.

The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.

The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise do not occur all the time and noise from the site is mostly much quieter than was previously the case.

**From the above, it should be noted that progress has been made on sheet pile removal with now 287 of 410 and the remaining concrete piles were due to be removed in the first week of June.**

Item 1	Notes for the record
<b>Applicant Reference</b>	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741772</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p><i>The claimant has now come back to the ICP stating:</i></p> <p><i>I understand your interpretation of the Panel’s decision. However, if the accommodation award can only be used within each individual month and cannot be accumulated across months, then I would ask how the respite is intended to be effective. A stay of only one or two nights per month provides very limited relief from the ongoing noise issues.</i></p> <p><i>If the purpose of the award is to provide meaningful respite, I would be grateful if the Panel could reconsider whether a longer period away, achieved by</i></p>

	<p><i>combining the allowance over more than one month, would better meet that objective.</i></p> <p><b>The Panel has considered all of the information available and has determined that the overnight respite which would be awarded for the months of June, July and August 2026 (six nights total) may be accumulated over that three-month period. It should be noted that in order to get the maximum benefit from this relaxation of the previous respite award decisions, the claimant and her family <u>must</u> use the award before the end of August 2026 as it will not be carried over into subsequent months.</b></p> <p><b>The claimant should liaise with the Tideway Mitigation Team in respect of implementing this award.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><b><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></b></p> <p><b><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></b></p>
<b>Further information required/actions arising</b>	<b>None</b>
<b>Information/action requested from Tideway</b>	<b>None</b>

<b>Item 2</b>	<b>Notes for the record</b>
<b>Applicant Reference</b>	<b>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741773</b>
<b>Relevant Tideway site</b>	Chambers Wharf
<b>Decision</b>	<b>AWARDED</b>
<b>Details of the award</b>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This new claimant is claiming:</p> <ul style="list-style-type: none"> <li>- <i>Compensation for expenses directly linked to the construction noise – e.g. purchases when working from home in a cafe or booking desks in shared work spaces.</i></li> <li>- <i>Money towards purchase of noise cancelling headphones.</i></li> <li>- <i>Money towards leisure activities when leaving the house to escape the noise.</i></li> </ul> <p><b>The Panel has considered all of the information available and has determined to make an award of two days respite a week at the standard cost until the end of August 2026, or to whenever the noisy works cease whichever is the soonest.</b></p> <p><b>Additionally, the Panel makes an award of £100 towards the cost of noise cancelling headphones to assist with working from home.</b></p>

	<p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack <b>2350-TDWAY-TTTUN-990-ZZ-ZZ-741774</b>
Relevant Tideway site	Chambers Wharf
Decision	<b>AWARDED</b>
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This new claimant is claiming:</p> <p><i>I am requesting reimbursement of £100 towards the purchase of noise-cancelling headphones, in line with the ICP Guidelines for Implementing ICP Decisions (January 2021), which explicitly provide for this award:</i></p> <p><i>I believe this is a reasonable, evidence-based request that falls squarely within the ICP's established compensation framework.</i></p> <p><b>The Panel has considered all of the available information and makes an award of £100 towards the cost of noise cancelling headphones to assist the claimant with working from home.</b></p> <p><b>Claimants are reminded to read the guidance information below.</b></p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u><a href="https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf">https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</a></u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*  
**Graham Parry**  
*Chair, Independent Compensation Panel*

Date 2 July 2026