

INDEPENDENT COMPENSATION PANEL

MEETING #315 MINUTES

Purpose:	To determine medical, special cases and compensation claims.
Date and time:	Tuesday 23rd of June 2026 – 1000hrs to 1200hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Stephen Stansfeld (Medical) Phil Evans (Noise)
Abbreviations:	'Panel' means the Independent Compensation Panel 'Project' means Tideway 'ICC' means the Independent Complaints Commissioner for the Project 'Non-Stat Policy' means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741830

NOTES FOR THE RECORD	
Address of affected property	Chambers Wharf Area
Relevant Tideway site	Chambers Wharf ("CHAWF")
Details of site activities	On-going cofferdam removal and associated works
Details related to the decisions	<p>CHAWF</p> <p>In determining awards for claimants affected by the Thames Tideway works in the Chambers Wharf (CHAWF) site area, the sources of information described below have been considered. Current or particularly relevant information is described more fully.</p> <ol style="list-style-type: none"> The most recent s.61 dated 11.12.23 was for the period 1st January 2024 to 31st December 2024 and hence this has expired. However, there is a dispensation in place for the period 1st January 2025 until completion of the works. A further dispensation has, however, now been submitted and due to be active from the 15th of May 2026. Details of this dispensation are as follows: <ul style="list-style-type: none"> <i>This S61 dispensation application seeks to amend the existing s61, to cover the following additional plant:</i> 1. Muller MS-48 2. ICE 1412C <p><i>The additional plant associated with this dispensation is required because the original equipment (the Dawson PTC-45) has broken down on site requiring it to be returned to the Supplier for repairs. The Supplier is sourcing new parts which will take several</i></p>

weeks to arrive. Further, the original equipment (the Dawson PTC-45) was found to be unsuitable for the removal of certain sheet piles, as such an alternative will be required.

A noise survey was undertaken to establish a reference sound level for the Muller MS-48 during typical on-site operation. Based on the survey results, a reference noise level of 108 dB $L_{Aeq,T}$ at a distance of 10 metres is considered representative of the rig operating during sheet pile removal. It was noted during the survey that the measured noise comprised a combination of noise generated by both the rig itself and the vibration of the sheet pile during extraction.

An alternative rig (the ICE 1412C) has also been procured to provide an alternative method to extract sheet piles that have refused extraction using the original equipment and is potentially a quieter method for removing stuck sheet piles. A further noise assessment survey will be undertaken prior to commencing works with this rig to confirm that operational noise levels associated with the ICE 1412C are effectively managed and do not exceed those predicted within this dispensation.

It is anticipated that the new equipment procured will be more efficient in extracting sheet piles and as such the duration of noisy works associated with vibration extraction will be reduced, as compared to the time required when using the original equipment (the Dawson PTC-45).

2. The Engagement Manager for the site has provided regular updates on programme and progress in addition to the now monthly Site Updates.
3. The now Monthly Site Update of the 29th of May 2026 describes the current and upcoming site activities (as below):

29th May, 2026

Dear neighbour,

This is your latest regular newsletter update from the site team at Chambers Wharf and will cover works through to the end of June.

CURRENT AND UPCOMING SITE ACTIVITIES FOR NEXT MONTH

Location	Activity	When / duration
Cofferdam	Divers using thermal cutting equipment	Mobilising mid June
Cofferdam	Concrete Pile removal: 31/33	Early June for 1 week
Marine works/Cofferdam	Extracting sheet piles: 287/410 (+57) fully extracted*	Will carry on into Summer
Marine works	Depositing material as riverbed scour protection	Phase 2 begins in early July
Around the site	Site clearance	Continues
Landside Crane	Mobilising 230T Crane to remove refused sheet piles	Ongoing until mid june

*as we progress through the sheet pile removal works, we will have to continue to utilise different equipment and extraction techniques to ensure that piles are successfully removed, whilst where possible minimising impact to the community, this will result in noise levels varying throughout these works.

Weekend Working

COFFERDAM REMOVAL - TIDAL WORKING HOURS

	01 st - 6 th June	8 th - 13 th June	15 th - 20 th June	22 nd - 27 th June
Mon	07:00 - 17:00	07:00 - 17:00	05:00 - 17:00	
Tues	07.00 - 17.00	07:00 - 17:00	07.00 - 20.00	
Wed	07:00 - 17.00	07:00 - 17:00	05.00 - 16.00	
Thurs	07.00 - 16.00	07:00 - 17:00		
Fri	07.00 - 14.00	07:00 - 17:00		
Sat	08:00 - 14:00	08:00 - 14:00	08:00 - 14:00	08:00 - 14:00

Normal working (standard) hours for other activities are:

- Monday to Friday: 8am - 6pm
- Saturday: 8am - 1pm

	<p>We endeavour to finish all work onsite by 6pm, but support activities, such as moving materials and cutting/welding may continue until 8pm. Tidally affected activities, such as cofferdam removal, may take place from 5am to 10pm, including excavation, cell dismantling, stockpiling materials, lifting activities, loading barges and barge movements. We try and plan work for noisy activities not to start before 8am or continue after 6pm.</p> <p>-----</p> <p>4. It should also be noted that the ICP makes regular visits to particularly active sites and CHAWF is now the only remaining active site.</p> <p>The recommendations made by the ICP are therefore based upon a review of all the available information including personal on-site observations from site visits.</p> <p>The Panel is aware of the ongoing works at the CHAWF site both in terms of written information and weekly reports but also from numerous site visits. Whilst elements of the current works are noisy, particularly during pile removal or any residual concrete breaking, high levels of noise due not occur all the time and noise from the site is mostly much quieter.</p> <p>Since the CHAWF site report above, it should be noted that further progress has been made on sheet pile removal with 325 of 417 removed (as of email from site of the 19 June 2026). This indicates that there are 92 piles remaining and the total number to remove has increased by 10 from 410 to 417. On this basis, 38 piles were removed in a three-week period or 13 per week. For 92 piles to be removed at the same rate equates to just over seven weeks and hence to approximately the 7th of August 2026. Two CFA piles are yet to be cut; however, that is not a noisy activity. Based on the anticipated progress of pile removal, current awards being extended until the end of August should cover completion of the pile removal works and hence the cessation of the at times noisy activity.</p>
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Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741789
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 301 held on the 19th of December 2025, the claimant was awarded access to two nights' accommodation per week for all family members based on the claimant's health issues.</p> <p>At ICP meeting #310 held on the 24th of March 2026, the claimant came back to the ICP and the ICP determined as follows:</p> <p><i>The Panel is somewhat surprised in respect of the level of disturbance which the claimant has experienced, as in recent months, there has been very limited construction activity on the Chambers Wharf site.</i></p> <p><i>The Panel has considered all of the available information including the construction programme and has determined that, as an exception based on the claimant's continuing health issues, the claimant and her family are awarded access to two nights' accommodation per week for all family members until the end of June 2026. The claimants should engage with the Tideway Mitigation Team to agree costs.</i></p>

	<p><i>It is also confirmed that all family members over the age of one year's old are awarded 2 days respite/week until the end of June 2026, or whenever the noisy works cease, whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</i></p> <p>The claimant has now come back to the ICP claiming:</p> <p><i>Extending my current support hours would greatly help me manage my health, my responsibilities as a mother. As I have return back to my work of night shifts, I will need to rest during the day in order to work safely and function properly.</i></p> <p><i>However, due to the ongoing construction noise directly outside our home, it is extremely difficult to get sufficient rest.</i></p> <p><i>Additional support hours would help by allowing me time to recover from my night shifts and manage my sleep schedule while ensuring my children are properly cared for.</i></p> <p>The Panel has considered all of the available information and has determined that the existing award should be extended until the end of August 2026, when the noisy works are expected to have been completed, or to whenever the noisy works cease, whichever is the sooner.</p> <p>The Panel considered the request for additional respite; however, the Panel concluded that the above award provides an adequate level of respite.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 2	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741791</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>NOT AWARDED</p>
<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>Various claims and an appeal have been considered by the ICP from meeting # 302 held on the 19th of December 2025.</p>

The following award was made at ICP meeting # 313 held on the 26th of May 2026 which followed the appeal:

This claim, appeal and further request for a family respite holiday have been considered from a medical perspective, but her and her family's medical situation has already been taken into account by the Panel including the Medical Specialist in respect of previous decisions.

Whilst the Panel has reconsidered all of the available information, and in particular activities at the site with respect to the removal of sheet piles from the cofferdam, the Panel has determined that a respite holiday is not awarded.

The claimant should note however that the existing award is extended until the end of August 2026, or to whenever the noisy works cease, whichever is the sooner.

The Panel is able to confirm that if the claimant wishes, then they may accumulate the overnight accommodation award within any one month for an extended period away. It is imperative that this is discussed with the Tideway Mitigation team.

The claimant then came back to the ICP at meeting # 314 held on the 9th of June and the outcome of that claim was as follows:

The Panel has considered all of the information available and has determined that the overnight respite which would be awarded for the months of June, July and August 2026 (six nights total) may be accumulated over that three-month period. It should be noted that in order to get the maximum benefit from this relaxation of the previous respite award decisions, the claimant and her family must use the award before the end of August 2026 as it will not be carried over into subsequent months.

The claimant has now come back to the ICP claiming:

I believe financial support for a family respite holiday during the school summer holidays at the end of July would be helpful for my situation.

This would provide temporary relief from the ongoing construction noise and disruption and would support both my physical and mental wellbeing, as well as the wellbeing of my children.

I would be grateful if the ICP could consider covering accommodation, travel and related respite costs for my family during this period.

The Panel has considered this claim very carefully, particularly in respect of the medical issues which have been identified to the Panel previously.

Whilst significant progress is being made in respect of pile removal at the site, it is the Panel's consideration that noise from the site is not at such a level or duration to warrant the amendment of the award made on the 9th of June this year.

Accordingly, the cost of a respite holiday is not awarded.

Claimants are reminded to read the guidance information below.

All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 3	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741792 plus 6 videos
Relevant Tideway site	Chambers Wharf
Decision	PART AWARD AMENDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 301 held on the 19th of December 2025, the following was awarded:</p> <p><i>The Panel has considered all the information available, including previous health information for the claimant, and has determined to continue the existing award of 2 days respite/week at the standard cost of £30/person/day and one night's overnight accommodation/week. The award is extended until the end of March 2026, at which time the Panel will reconsider all awards.</i></p> <p>The claimant then came back to the ICP at meeting # 310 held on the 24th of March 2026 and the outcome of that claim was as follows:</p> <p><i>The Panel has considered all the information available, including previous health information for the claimant, and has determined to continue the existing award of 2 days respite/week at the standard cost and one night's overnight accommodation/week. The award is extended until the end of June 2026, or whenever the significant noisy works cease, whichever is the sooner. Should the noisy works not be complete by the end of June, then consideration will be given to extending the awards.</i></p> <p><i>The Panel considered the request for an augmented award; however, it did not consider that there was a compelling case beyond the award as described above.</i></p> <p>The claimant has now come back the to the ICP claiming:</p> <ul style="list-style-type: none"> • <i>Improved sleep in a quieter environment</i> • <i>Relief from overstimulation and distress</i> • <i>Improved overall wellbeing and quality of life</i> • <i>Providing access to a co-working or office space:</i> <p><i>Would enable my partner to work in a quiet and professional environment, free from the disruption caused by the ongoing construction works. This would</i></p>

	<p><i>improve his ability to concentrate, attend meetings without interruption, and maintain his productivity.</i></p> <p><i>His income depends on his ability to deliver work for clients and maintain professional relationships. The ongoing noise and disruption have made it difficult for him to work effectively from home, resulting in interrupted meetings and reduced productivity. Access to a suitable workspace would help ensure that his work and financial stability are not adversely affected by the construction activities.</i></p> <p>Eight videos were provided which exhibit varying noise from pile removal and other sources taken from the balcony, from within the property with vent window ajar and with vent window sounding closed.</p> <p>The Panel has considered all of the information available and has determined that the existing award is extended until the end of August 2026, or to whenever the noisy works cease, whichever is the sooner.</p> <p>The Panel considered very carefully the request for the claimant's partner to have access to a co-working space and has determined that no award is made, although the Panel makes an offer of £100 towards the cost of noise cancelling headphones in order to assist with working from home which is in line with other similar claims.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 4	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741790 plus 3 videos</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>NOT AWARDED</p>
<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The claimant's family situation and health issues are well understood and fully documented by the Medical Specialist. The family has had ongoing awards for some time.</p> <p>The eligible members of the family are currently receiving two days respite a week until the end of August 2026, or to whenever the noisy works cease, whichever is the sooner.</p>

	<p>The claimant has now come back to the ICP stating:</p> <p><i>I am aware that we are already receiving 2 days respite but because of the extremely extensive noise that has been happening and will be ongoing until the end of August I am requesting at least an additional one week respite 7 nights stay ether in the UK or abroad for my family to take between now and the end of August to have a reprised from the site noise</i></p> <p><i>I feel the week away will help my family by taking them away from the constant noise dust and physical and emotional effects and stress the site has on me and my children</i></p> <p>The claimant has provided three videos, one from the outside of the property, one with the screen door open for ventilation and then closed and then one with all vents/windows probably closed. Construction works/pile removal is audible at various levels.</p> <p>The Panel has considered this claim very carefully and has determined that there is no justification for amending the previous award with the addition of a holiday. However, the Panel is willing for the claimant to amalgamate the existing award for a single break away if the claimant would like to avail themselves of that offer. The claimant must liaise with the Tideway Mitigation Team.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 5	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741793</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>NOT AWARDED</p>
<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The claimant’s family situation and health issues are well understood and fully documented by the Medical Specialist. The family and their personal circumstances and health issues are well known to the Panel. They have historically had various claims for respite and other mitigation allowed.</p>

	<p>The eligible members of the family are currently receiving two days respite a week until the end of August 2026, or to whenever the noisy works cease, whichever is the sooner.</p> <p>The claimant has now come back to the ICP claiming:</p> <p><i>In addition to my current 2 days a week respite I receive I would also like to make a request for a week's break away from the property.</i></p> <p>The Panel has considered this claim very carefully and has determined that there is no justification for amending the previous award with the addition of a holiday. However, the Panel is willing for the claimant to amalgamate the existing award for a single break away if the claimant would like to avail themselves of that offer. The claimant must liaise with the Tideway Mitigation Team.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
<p>Further information required/actions arising</p>	<p>None</p>
<p>Information/action requested from Tideway</p>	<p>None</p>

Item 6	Notes for the record
<p>Applicant Reference</p>	<p>The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741816</p>
<p>Relevant Tideway site</p>	<p>Chambers Wharf</p>
<p>Decision</p>	<p>AWARDED</p>
<p>Details of the award</p>	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The family is subject to the Fast-Track awards and it was previously agreed that respite could be accumulated to allow for occasional overnight stays away from the site. They were subject to one days' respite a week and this was extended until the 31st of December 2025.</p> <p>The claimant came back to the ICP at meeting # 301 held on the 19th of December 2025 claiming various items. The ICP's decision was as follows:</p> <p><i>The Panel has determined that, having taken all of the available information into account, the award is as follows, cross-referenced against the various aspects of the claim:</i></p> <p><i>1) Respite for four people - The Panel, having reviewed the forward programme of construction works, has determined to make an award of two days respite a week for the claimant and all family</i></p>

- members at the standard cost of £30/day/person until the end of March 2026, at which time the Panel will reconsider all awards.
- 2) **Accumulation of daily respite over weekly or monthly periods** – Respite payments may be accumulated over a calendar month and used against specific larger respite activities which must be pre-approved by the Tideway Mitigation team.
 - 3) **Occasional overnight stays** – The Panel has determined that no additional award is made in respect of occasional overnight stays. This is based on the on-going construction programme and that the accumulation of daily respite awards will allow the family to have occasional overnight stays.
 - 4) **Flexible and sufficient respite** – The Panel have given this due consideration and considers that the awards as described above provide a reasonable degree of flexibility as to how the awards are managed, taking into account the mitigation which has already been provided to the claimant's property.
 - 5) **Consideration of medical and health related impacts** – The Panel has fully taken into account the family's medical circumstances in determining the above award.
 - 6) **Pre-approval guidance and clarity from Tideway for accumulated activities** – The Panel encourages the claimant to engage fully with the Tideway Mitigation team in advance of using any accumulated awards.
 - 7) **Allowing respite claims to cover multiple activities across a week or month** – This is agreed by the Panel noting that the claimant will engage fully with the Tideway Mitigation team in advance of using any accumulated awards.

The claimant has now come back to the ICP stating/claiming:

Whilst we are grateful for the daily respite award already in place, much of our time is still spent within the property where the construction noise continues to affect our daily lives. For this reason, I would respectfully ask the ICP to consider additional mitigation in the form of noise-cancelling headphones to help reduce the ongoing impact of the Chambers Wharf works on our family.

And:

- *Four sets of noise-cancelling headphones (one for each member of our household).*

The ongoing Chambers Wharf works continue to have a significant impact on our daily lives. Despite keeping windows closed, the noise from sheet pile extraction and associated construction activities remains intrusive and regularly affects our ability to work, study and relax within our home.

My partner and I work from home for part of the week and frequently struggle with concentration and work-related calls due to the level of noise. My children also use the home environment for homework, studying and piano practice, all of which are regularly disrupted by the construction activity.

The Panel has considered this claim very carefully in respect of the on-going works and previous claims to the ICP.

	<p>The Panel has determined to make an award of 4 sets of noise cancelling headphones to a maximum cost of £100/set. This should allow working and studying from home.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 7	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741805
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>It is not clear where the property is located within the building, but it does have river views given the description and photos provided.</p> <p>She is claiming:</p> <p><i>I am requesting reimbursement of £100 towards the purchase of noise-cancelling headphones, in line with the ICP Guidelines for Implementing ICP Decisions (January 2021), which explicitly provide for this award:</i></p> <p><i>"Where noise-cancelling headphones are awarded, the claimant will be reimbursed for the purchase of a set of headphones up to the limit of £100 per set. Payment will be reimbursed upon production of receipts."</i></p> <p><i>Noise-cancelling headphones represent a practical and proportionate mitigation measure that would directly address my inability to work effectively from home during construction.</i></p> <p><i>I believe this is a reasonable, evidence-based request that falls squarely within the ICP's established compensation framework.</i></p> <p>The Panel has considered this claim very carefully in respect of the on-going works and the location of the property.</p> <p>The Panel has determined to make an award of one pair of noise cancelling headphones to a maximum cost of £100.</p> <p>Claimants are reminded to read the guidance information below.</p>

	<p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 8	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741807
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>It is not clear where the property is located within the building, but it does have river views given the following description and photos provided.</p> <p>She is claiming:</p> <p><i>I am requesting reimbursement of £100 towards the purchase of noise-cancelling headphones, in line with the ICP Guidelines for Implementing ICP Decisions (January 2021), which explicitly provide for this award:</i></p> <p><i>"Where noise-cancelling headphones are awarded, the claimant will be reimbursed for the purchase of a set of headphones up to the limit of £100 per set. Payment will be reimbursed upon production of receipts."</i></p> <p><i>Noise-cancelling headphones represent a practical and proportionate mitigation measure that would directly address my inability to work effectively from home during construction. I would purchase a product and submit a receipt upon award confirmation.</i></p> <p><i>I believe this is a reasonable, evidence-based request that falls squarely within the ICP's established compensation framework.</i></p> <p>The Panel has considered this claim very carefully in respect of the ongoing works and the location of the property.</p> <p>The Panel has determined to make an award of one pair of noise cancelling headphones to a maximum cost of £100.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 9	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741808
Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>This is his second claim; the first was for noise cancelling headphones.</p> <p>It is not clear where the property is located within the building, but it does have river views given the following description and photos provided.</p> <p>He is now claiming:</p> <p><i>I am applying for daily respite at the rate of up to £30 per day for 1 person, to be reimbursed on production of receipts for qualifying out-of-home activities (such as dining out, cinema, or similar activities as set out in the guidelines). I understand that the £30 daily cap cannot be accrued or carried over, and that costs for tobacco, alcohol, groceries, or clothing are not eligible.</i></p> <p><i>I believe daily respite is a proportionate and appropriate award given that the noise regularly forces me out of my home during hours when I would otherwise be resting, sleeping or working, and that this pattern has persisted for several months with no clear end date for the most disruptive cofferdam removal phase.</i></p> <p>The Panel previously made an award in respect of noise cancelling headphones to assist the claimant with working from home.</p> <p>At the time of making the previous award, the Panel considered that was an appropriate way of assisting the claimant. The Panel has considered this latest claim very carefully in respect of the on-going works and the location of the property and has determined that no further award is made.</p> <p>Claimants are reminded to read the guidance information below</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None

Information/action requested from Tideway	None
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Item 10	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741806
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>It is not clear where the property is located within the building, but it does have river views given the following description and photos provided.</p> <p>He is claiming:</p> <p><i>I am requesting reimbursement of Redacted towards the purchase of noise-cancelling earplugs, falling under the ICP guidelines for Implementing ICP Decisions (Jan 2021) category of "Noise, dust and light mitigation" as a form of noise-cancelling headphones.</i></p> <p><i>These look to be the best value way of mitigating the noise affecting me from the works, which can be worn both when sleeping and during construction when I am working from home.</i></p> <p>The Panel has considered this claim very carefully in respect of the on-going works and the location of the property.</p> <p>The Panel has determined to make an award of up to £100 in respect of the cost of one pair of noise cancelling earbuds.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 11	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741815
Relevant Tideway site	Chambers Wharf
Decision	AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>At ICP meeting # 302 held on the 13th of January 2026, the following was awarded:</p> <p><i>The Panel has considered all of the available information and the location of the claimant's home and has determined to extend the existing award of up to 2 days access to a quiet workspace until the end of March 2026.</i></p> <p><i>The claimant should engage with the Tideway Mitigation Team in respect of the costs of the office accommodation.</i></p> <p>At ICP meeting # 310 held on the 24th of March 2026, the above award was extended until the end of June 2026. She has now come back to the ICP claiming:</p> <p><i>I would like to claim for the cost of spending time away from my home when I have to do client calls.</i></p> <p><i>This costs Redacted a day at the lowest rate including VAT, plus Redacted including VAT as a flat rate monthly.</i></p> <p>The Panel has considered this claim very carefully in respect of the on-going works and the location of the property.</p> <p>The Panel has determined to extend the existing award until the end of August 2026 or to whenever the noisy works cease, whichever is the sooner.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

Item 12	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741817

Relevant Tideway site	Chambers Wharf
Decision	NOT AWARDED
Details of the award	<p>The claimant is requested to read the details of the site visits and construction activities on page 1 of the Minutes.</p> <p>The claimant has historically been complaining of intermittent sound/ noise disturbance from the Tideway site on Chambers Street, plus the increased levels of dust affecting his working from home.</p> <p>He was previously awarded access to an off-site space to continue his work without the alleged disturbance from the CHAWF site.</p> <p>He has now come back to the ICP claiming:</p> <p><i>Continuation of studio respite for a three-month term covering August, September and October 2026, reflecting the contractor's inability to confirm an end date. I am seeking an extension, or equivalent space if not. In 2023 I was quoted Redacted + VAT/month for 3-month short-term hire (I have this in writing); the Redacted + VAT reduced rate I negotiated from Feb/March 2026 expires with my annual contract on 31 July, reverting to approx Redacted + VAT/month, if the provider agrees to this rate for a 3-month extension. I will submit actual paid invoices and pass on any reduction. Should noisy works continue beyond October, I ask the Panel to agree in principle to extend the award to match.</i></p> <p>One video is provided from within the property but with a window partially open. Piling vibratory noise is clearly audible.</p> <p>The Panel has considered all of the information available to it and has noted the on-going construction programme and the location of the claimant's property.</p> <p>The Panel does not anticipate that the site will be significantly noisy after August 2026 and would therefore request that the claimant negotiates for a one-month only extension of the contract to the end of August 2026.</p> <p>For the reason given above, the Panel is not willing to provide an 'in principle' award beyond August as the Panel anticipates that any noisy site activities will be very much reduced.</p> <p>Claimants are reminded to read the guidance information below.</p> <p><u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u></p> <p><u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf</u></p>
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 2 July 2026