

INDEPENDENT COMPENSATION PANEL

MEETING #323 MINUTES

Purpose:	To determine loss of rent claims
Date and time:	Tuesday 29 September 2026 – 0830hrs to 0930hrs
Location:	Video Conference
Panel Members:	Graham Parry (Chair) Chris Kench (Compensation) Richard Pugh (Compensation)
Abbreviations:	‘Panel’ means the Independent Compensation Panel ‘Project’ means Tideway ‘ICC’ means the Independent Complaints Commissioner for the Project ‘Non-Stat Policy’ means the Non-Statutory Off-site mitigation and compensation policy
Document Number:	2350-TDWAY-TTTUN-990-ZZ-ZZ-741974

Item 1	Notes for the record
Applicant Reference	The Panel considered the information contained in pack 2350-TDWAY-TTTUN-990-ZZ-ZZ-741933
Relevant Tideway site	Chambers Wharf
Decision	PART AWARDED
Details of the award	The Panel considered all of the available information in respect of the latest claim in respect of the property. The Panel did not make an award for reduced rental income for the period July 2026 to July 2027 on the basis that all Tideway works were substantially complete by July 2026 and any minor works outstanding at that time were not considered by the Panel to be sufficient to reduce the rental value of the property. In order to be consistent with its last decision, the Panel made a further award in respect of the notional shortfall in rental income between December 2025 and June 2026. The previous award was extended by a further 6 months. The award of the Panel to cover the period to the end of June 2026 is [amount redacted] and this is the final award that the Panel will make for this this property. <u>All awards are subject to Tideway’s Guidelines for Implementation of ICP decisions.</u> <u>https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions-feb-2020.pdf</u>

Further information required/actions arising	None
Information/action requested from Tideway	None

Item 2	Notes for the record
Applicant Reference	Email from the claimant to ICP Admin dated 31 August 2026 together with six attachments
Relevant Tideway site	King Edward Memorial Park
Decision	DEFERRED
Details of the award	The Panel considered the most recent information from the claimant. Previously the Panel had determined: <i>The Panel noted that the information provided in support of the claim was largely the same information that had been provided in support of previous claims and, whilst it supported those earlier claims, it was of no relevance to the latest claim. The situation at King Edward Memorial Park Tideway site was very different in August 2025 than it had been in 2020 when most of the photographs were taken. No recent photographs of the view of the works from the flat have been provided and the Panel is aware that, as of August 2025, all major Tideway engineering works had been completed and only relatively minor finishing works remained. The Panel was also mindful of the award it made in July 2025 for the period August 2024 to July 2025, which it advised at the time was likely to be the last.</i> <i>The Panel also noted that no recent internal photographs of the flat have been provided nor have any details been provided of the marketing that was undertaken at that time – as a minimum, a copy of the 2025 letting agents marketing particulars would have been of assistance.</i> <i>In view of the relatively minor nature of the works remaining to be completed as of August 2025, the Panel does not consider that these were likely to have had an impact on the rental value of the flat at that time. Accordingly, and in the absence of any relevant evidence to support the claim, the Panel is not minded to make a further award of compensation. <u>If, however, recent relevant evidence is provided, the matter can be reconsidered but the Panel will want to make an internal inspection of the flat as part of its consideration.</u></i> The Panel reiterate the need to carry out a home visit to the property prior to determining this claim. Post Meeting Note <i>The claimant has subsequently contacted the ICP Admin with possible dates for a meeting. Meeting date and time to be agreed.</i> <u>All awards are subject to Tideway's Guidelines for Implementation of ICP decisions.</u>

	https://www.tideway.london/media/4138/guidelines-for-implementation-of-icp-decisions_feb-2020.pdf
Further information required/actions arising	None
Information/action requested from Tideway	None

I confirm that these minutes are an accurate record of the proceedings of the meeting.

Signed *Graham A Parry*
Graham Parry
Chair, Independent Compensation Panel

Date 1 October 2026