



## MEETING MINUTES

<b>Subject:</b>	Chambers Wharf Community Liaison Working Group
<b>Date and time:</b>	Monday 12 February 2018, 7pm-8pm - drop-in session, 8pm-9pm - facilitated session
<b>Location:</b>	Wade Hall, Dickens Estate, Parker's Row, London, SE1 2DH
<b>Chair</b>	Patricia Brown
<b>Minute taker:</b>	Yvette Hewlett, Springboard Marketing - external minute taker

### Change of Format

Following feedback from residents who attended the September through to December 2017 meetings (drop-in sessions), Tideway changed the format on a trial basis for tonight's CLWG to a combination of a drop-in session (7pm-8pm) followed by a facilitated session (8pm-9pm).

The drop-in session gave residents the opportunity to obtain the information they would like about works and speak to staff about particular areas of interest. Staff from the following areas were available:

- Construction - staff able to talk through progress / upcoming works
- Environment - staff able to talk through environmental aspects
- Community relations - including employment and apprenticeships
- Officers from Southwark Council

### Questions / Actions arising from the drop-in session, 7pm-8pm:

Mike Sawyer (MS) went through the project update presentation with two residents (see section within the facilitated session for more details).

A resident asked about the current Section 61 (S61), which is effectively permission given to Tideway, granting it the right to carry out certain activities at certain times. MS went through the detail of the current S61 and then the detail of the next S61 CVB is soon to apply for, explaining the various activities and working hours.

A resident asked how the centre of the shaft will be excavated. MS confirmed excavators will be used.

Regarding grouting, a resident asked if more had been carried out than first thought. MS said yes, due to the fact the chalk was not in as good a condition as first thought.

A resident asked when the tunnel boring machine (TBM) will arrive at site. MS confirmed May / June 2019.

MS mentioned the opportunity to visit the acoustic enclosure at the Kirtling Street site and a resident said she would be very interested.

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A resident said the foreshore is definitely changing and advised she requested to receive details of a recent bathymetric survey, however she has not seen this yet. MS apologised and advised he will ensure the resident receives this information shortly. MS will get his colleague Nigel to get in contact with the residents next week instead, to go over the results with them.

A Luna House resident asked where the excavated materials will be stored on site. MS advised there are three different bins on site (showed their location on a diagram) and advised the material is stored depending on its type (ie wet or dry etc).

The resident asked if the recent blocked drain would have caused her property any issues, as she had been having problems. MS explained that her particular drain is not connected to the one that was blocked.

**Facilitated Session, 8pm-9pm**

Item	Topic	Duration
1	Welcome, Introductions and Apologies	5 mins
2	Update from project team	25 mins
3	Feedback from community representatives	25 mins
4	Actions from previous meeting	5 mins
5	Date of Next Meeting	

**1. Welcome, Introductions and Apologies**

Patricia Brown (PB) introduced herself and advised she would be chairing the meeting tonight, as requested by Tideway. PB hopes her role will be to help this forum be the best it can be and for Tideway and CVB to be the best neighbours they can be.

A resident asked who was taking minutes on behalf of residents. PB advised that Yvette Hewlett (YH) works for an independent company and would be taking the minutes as normal. PB mentioned that likewise, she has been brought in to be an independent Chair and will sign off the minutes, so asked the group to trust her that an accurate record of the meetings will be presented.

A resident said Tideway needs to explain how PB was appointed to the post of Chair, as there was no community input involving this decision. The resident only received an email two days ago advising that PB would be chairing the meeting. AS said there were a number of CLWGs held in the summer last year and different levels of feedback was subsequently received from residents; some positive and some negative. Tideway is therefore rolling out another trial format whereby every three months the session will be split into half drop-in and half formal structured session, with a Chair.

A resident asked how PB got to be here tonight. AS said Tideway approached a different number of organisations, looking for an impartial Chair to come along to the meetings on behalf of residents, Tideway and CVB. Tideway met with PB and trust she will be a good independent Chair and ensure these meetings happen in a good, organised and clear manner. AS confirmed that no discussion had taken place with residents about the appointment of PB.

PB added her principal task is to ensure everybody makes the most of this time and hopes she proves over the course of tonight's meeting and the next one that she is impartial.

In addition to the chair, also present at tonight's meeting were 14 other attendees including residents and representatives from Bermondsey Wall East, Fountain Green Square and Cherry Gardens Development, Capital Wharf, Luna House, Downings Roads Moorings and London Borough of Southwark.

**Apologies:**

One apology was received.

**Project staff:**

- Allen Summerskill (AS), Stakeholder and Consents Manager, Tideway
- Nick Butler (NB), Tideway Project Sponsor - East
- Eddie Edmonds (EE), Tunnelling Manager, CVB - Drop-In Session only
- Ola Faleti (OF), Logistics Manager, CVB - Drop-In Session only
- Mike Sawyer (MS), Deputy Project Director, CVB
- Jim Avant (JA), Delivery Manager, Tideway
- John Kinnear (JK), Project Manager, Tideway - Drop-In Session only
- Breffni Quinlivan (BQ), Environmental Manager, CVB - Drop-In Session only
- Natasha Rudat (NR), Communications Lead (East), Tideway
- Charley Whitelock (CW), Community Relations and Communications Officer, CVB
- Yvette Hewlett (YH), Administrative Support, Springboard for Tideway

**2. Update from project team**

Charley Whitelock (CW) provided a legacy update. Full presentation to be sent out before or with the minutes. **Action 1: YH** to send.

CW advised that 42 local people (who live within the surrounding boroughs - Southwark, Greenwich, Lewisham and Tower Hamlets) have started working with Tideway. 34% of new starters were previously unemployed. Five ex-offenders are now employed by Tideway. Tideway now has 14 apprentices, 13 of which are from local Tideway East boroughs and five of whom are women. One female apprentice from Greenwich actually started today.

Tideway is working with Breaking Barriers, which is a 12-week programme led by staff volunteers in partnership with London Youth Rowing. It involves soft skills and mentoring combined with rowing and is aimed at students who do not necessarily receive as much attention as the most or least academic peers.

The living ivy wall is now planted along the Loftie Street hoarding. A resident asked whose idea it was to put up live ivy on the hoarding, as no residents were consulted. AS advised it was approved as part of the Development Consent Order (DCO) and its aim is to make the hoarding more aesthetically pleasing.

Mike Sawyer (MS) then gave a full project update and details of the activities and working hours CVB would be applying for in the next and subsequent Section 61s.

A vehicle holding area was installed in Devon Street (off Old Kent Road) in November last year. This has been working well, with all concrete going straight to site and all other deliveries to the vehicle holding area, to be checked for compliance.

Regarding the shaft construction, 30 out of 36 diaphragm walls are now complete and the target is for these all to be completed by the end of February (though will probably now be 2/3 March). Secondary panel excavation is ongoing and these take longer and warrant late-night working until 10pm.

Grouting is ongoing on the west, east and south sections.

The use of the river removal of excavated material and steel reinforcement cages for the diaphragm walling in January prevented the need for approximately 350 lorries entering the site.

To the right of the diaphragm wall (diagram on page 8 of the presentation) is a square box. MS explained this is a 10m chamber, which was supposed to be excavated later in the schedule. However, this has been excavated along with the panels, which will save time later on.

MS showed a slide detailing all the diaphragm wall panel finish times to date (from 6 September 2017). Apart from the issues on 7 November (concrete quality issues), 22 November (Blackwall Tunnel closed) and 20 December (unstable ground concerns), the average finish time for diaphragm wall panels is 8.30pm.

MS moved on to the blocked drain in Loftie Street that occurred recently. Water was coming up the gully in Loftie St and travelling along to Chambers Street, however there was no risk to any properties flooding. Tideway asked Thames Water if action could be taken by Tideway, however Thames Water said it was a Thames Water drain so Tideway could not intervene. Thames Water carried out some work over a number of evenings and Tideway sent regular emails out to local residents who have registered for updates advising them to the best of their knowledge. The issue, however was not resolved by Thames Water and so Tideway was granted permission to carry out the work on their behalf and hired in a fleet of the largest tankers possible in order to clear the blocked sewer; this took two days with a further two days jetting and cleaning other drainage lines along the network. Large pieces of stone masonry, concrete, rags and bricks and even tarmac was recovered plus some bentonite. Tideway could only go so far unblocking the drains and is therefore pressing Thames Water to come and maintain the sewer.

A resident stated if Tideway was not on site, the blockage would not have occurred.

A resident said the contractors who carried out the unblocking were very uncommunicative. He asked some of the workers late at night what was going on. MS said the contractors – Lanes for Drains – was organised by Thames Water and apologised for not being able to speak on their behalf.

A resident said Tideway and Thames Water are effectively one and the same. Nick Butler (NB) advised Tideway is separate from Thames Water and is the company responsible for constructing the tunnel.

Cllr Eliza Mann (Cllr EM) said Tideway has a responsibility to work with Thames Water and it would be better for the residents if it did so. MS said he will try to do this going forward.

Richard Earis (RE) wanted to clarify that the S61 only covers Tideway and CVB and any sub-contractor that works for CVB. It is not unusual for Thames Water to carry out emergency work in the middle of the night and this would not come under Tideway's S61. The drainage work recently had nothing to do with Tideway.

A resident asked if MS could liaise with Thames Water regarding its work going forward. A resident added it is impossible for Tideway to know in advance about Thames Water's emergency work. PB added that residents should note that Tideway will always notify them about Tideway works in advance.

MS then showed a slide which detailed the currently permitted site working hours, February 2018 – May 2018 (slide 11), which ties in with the current S61 which runs out at the end of May 2018.

A resident asked if the extended hours to 10pm were just for three nights a week. MS confirmed that working hours are extended until 10pm three nights a week for concreting

and until 10pm five nights a week for secondary panel excavation (because these panels take longer).

MS advised Tideway is currently going through the renewal process for the next phase, as the current S61 runs out at the end of May 2018. The next period will be 1 June 2018 to 1 February 2019 and will include the construction of the shaft and erection of the acoustic enclosure.

A resident asked what the timetable is to present the next S61 application to the Council. MS said the draft application will go to Southwark at the end of this week/early next week. Comments will then be received from Southwark and then Tideway has to put in a formal application. The resident thinks it is a bit late for Tideway to tell residents tonight that the application is only going to Southwark now. RE advised that it is in advance of the application being sent and neither he nor others from the Council have seen it yet.

MS moved on to the programme of works and 12-month look-ahead, which now includes colour-coded segments to make it easier to decipher: green – standard working hours, blue – extended working hours and yellow – 24 hour/7 days. MS will ensure these colours are used on all future plans for consistency.

There will be a pump test at the shaft location carried out early March. A resident asked what this will involve, as it is right near her back garden. MS advised a small pump will run for 24 hours inside an acoustic enclosure and these tests had been carried out before, with no disturbance caused to residents.

Once the diaphragm wall is complete, the concrete rings (which are 1.5m deep and were used to plot the line for the diaphragm wall), will need to be broken out and the top of the Diaphragm Wall broken down.

From June through to September this year, Tideway will start building the acoustic enclosure and install the gantry crane. Once the acoustic enclosure is complete, work will take place inside 24/7. All materials excavated overnight will be kept inside the shed, unloaded the next day and removed by river.

A large concrete base will need to be poured at the bottom of the shaft and then a secondary concrete lining will be sprayed inside the shaft continuously 24/7 from the bottom upwards, which will take about five weeks. This will be inside the acoustic enclosure. MS asked Southwark if he could run concrete to site through the night in order to service the pour but Southwark rejected this request.

On the west side of the site, the slurry treatment plant will be erected in November 2018.

A resident asked if barges will only be loaded up until 10pm. MS confirmed this to be correct, adding that it is stated within the next S61 application that all materials are loaded into the shed before 10pm and that no work will take place outside during the night. MS will ensure the team is briefed regarding being quiet during a shift change, so they enter and exit the shed quietly in order to respect local residents.

MS advised the acoustic enclosure will actually be smaller than the one proposed in the DCO. The actual dimensions will be 69m long, 33m wide and 23m to the top of the ridge.

There will be the offer of a mini-bus visit to view the acoustic enclosure at Kirtling Street, for any residents who are interested. A resident said nobody would be interested, as people just want to know what is taking place in their back garden. PB acknowledged this, though it was important that others had that chance, so AS said the details for a visit will be included in the minutes. **Action 4: Tideway.** Post meeting note: an email offering the opportunity to visit Kirtling Street site to view the noise enclosure will be sent out to the mailing list in the near future.

At the next drop-in session, there will be a 3D view on a laptop of how the site will look when

the acoustic enclosure and slurry treatment plant is on site, etc, so people can effectively see the site from all angles.

A resident asked MS if he had an idea on the predicted level of noise which will come across the river when the acoustic enclosure doors are open during the evening. MS advised the doors will be closed after 10pm.

A resident asked where the workers' entrance to the acoustic enclosure will be? MS confirmed the entrance will be at the far end of the shed and does not believe any entrances will be on the particular resident's side.

An application for a further S61, relating to the 24 hour/7 days tunneling will be applied for later this year, to start mid-2019. During the tunneling phase, everything will be inside the acoustic enclosure but things like the slurry treatment plant and clearance of materials from this will operate 24/7.

A resident thinks Tideway should arrange respite for all residents closest to the site, as they will effectively not have a summer this year due to the construction of the acoustic enclosure. AS advised residents would need to make a Special Case application to the ICP.

A resident asked if the site will look like it does on slide 24 for three years. MS said yes and once the tunneling finishes in early 2021, they then need to carry out secondary lining.

A resident said residents need to do a lot of lobbying to ensure Tideway does not get what it is asking for regarding the S61, which will come into effect mid-2019.

There were no noise exceedances in December or January, although there were a few alerts (such as when the water was being sucked out of Loftie Street), but these were well within the limits.

There were no air quality exceedances in December or January.

### **3. Feedback from community representatives**

A resident does not feel this forum is the best working environment for residents. Tonight there are only seven residents but the Chambers Wharf site is affecting 500 residents. The resident believes these meetings need to take place at Tideway's Information Centre at the site, as before, where there used to be a good turnout and residents can learn about what is going on. Many residents cannot get child care and so cannot attend. Wade Hall is just too far away.

PB said she is due to have a meeting with Ward Councillors so she can discuss this with them to get their views. She was conscious of time, as it was now 8.55pm, and wondered if that brought the community feedback to a close? However, the resident exclaimed the agenda stated this section could last 25 minutes.

PB asked the other residents present if they disapproved of Wade Hall being a venue. There was no show of hands. A resident said he thinks we should continue to give this a try.

A resident said she does not have children so does not mind where the meetings are held.

NB confirmed it is not practical for the meetings to be held at the Information Centre anymore. MS added that back in July, there was such a good turnout of residents that the office just is not big enough to hold any further meetings there.

AS reminded the group the reason the meetings were moved to the Information Centre was only because Wade Hall (where the meetings were held originally) was being refurbished for nine months and that Tideway thought a neutral space is important. MS reminded everyone of the excellent attendance from all parts of the community prior to this at Wade Hall.

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PB said Tideway is trying to come up with the best format for everybody and feels a neutral space, like Wade Hall is very important, as is the fact Wade Hall is a community space. PB will liaise with Charles Richards (CR) and Ward Councillors to look at the best place for the meetings to be held but gets the impression that most people feel comfortable at Wade Hall.

A resident said there are other means of communication and said the point the other resident is making is that the meetings need to be more inclusive and allow residents to be able to give their feedback, regardless of whether they can physically attend the meetings. The resident suggested the meetings are held at Wade Hall one month then at the Information Centre the next. Regarding people with families who cannot attend the meetings in person, perhaps they could join by Skype. PB mentioned that when the agenda was sent out by email for tonight's meeting, a section was included which asked for people to put forward their questions beforehand, if required.

PB thought that Charles Richard (CR) would play a useful role in ascertaining a solution and invited CR to introduce himself. He explained the newly appointed Consultation and Involvement Officer for Southwark Council. His specific focus is Tideway and he will be the source of support for the community. He wants to be seen as a resource that can be easily accessed, to assist with questions or queries that residents feel they cannot get answers to. He will then try to obtain the information within a reasonable timeframe. It is important to him to meet as many local residents as possible and hear about people's concerns. He is here to assist and not to add to residents' anxiety.

CR asked if his contact details could be included in Tideway's River Times publication. Natasha Rudat (NR) advised this is a project-wide publication so would not be relevant to everybody and suggested his details could be issued as part of a community mail-out. NR will follow up with CR directly. **Action 2: NR.**

A resident asked if CR plans to be at the Information Centre every Wednesday afternoon. CR confirmed he does plan to be there every Wednesday.

PB reminded attendees that there are different ways that people can give their feedback, get information and make their views known. AS said the Information Centre is open from 2pm-7pm every Wednesday and Tideway staff are available to answer any specific questions that residents have. Weekly updates now go out to the Get Involved distribution list, which has over 300 people signed up.

A resident said the email distribution list may have 300 people on it but only seven residents are present tonight, which is a problem. PB suggested this could possibly mean that there is not a problem at all, as the people are receiving the information they need.

A resident mentioned that if the time of the meetings is an issue (ie families cannot attend as putting children to bed etc), she could investigate organising a crèche at Wade Hall if it would help to have the meetings earlier. A resident believes the meetings need to stay at 7pm-9pm. The Information Centre is open every Wednesday 2pm-7pm and children are welcome.

A resident asked if the frequency of the CLWG meetings was detailed in the DCO. AS said it is not and meetings for other sites are normally every three months. It is proposed that this split format takes place every three months (with the next one being in May) and drop-in sessions taking place in between (in March and April). Following feedback from residents, some feel the drop-in session is more beneficial as they can speak to people on a one-to-one basis, get the information they need and then leave, however others prefer the formal meeting style. The resident thinks the formal meetings should take place every other month, not every three months.

Due to the second part of tonight's meeting running over slightly, PB suggested that going forward, the drop-in session is shorter, with the facilitated session starting at 7.30pm.

#### 4. Actions from previous meeting

1. MS to provide updated bathymetric survey information to a resident, using more of a graduation of colour, so the results are easier to decipher.

**Complete:** This was done immediately after the last meeting. The resident asked for updated information and MS confirmed this information will be on its way to the resident soon.

Another resident also requested this information. **Action 3: MS.**

2. MS to investigate the one operative who keeps banging the bucket when loading the barge, as mentioned by a resident.

**Complete:** MS spoke to the excavator operative and believes this issue has now been resolved.

3. Street monitoring information to be distributed with the minutes.

**Complete:** issued with minutes.

4. Presentation to be distributed before or with the minutes.

**Complete:** issued with minutes.

#### 5. Date of Next Meeting

Monday 12 March, 7pm-9pm (drop-in CLWG session).

Next official forum (split session) will be on 14 May 2018.

PB mentioned it would be useful to have a glossary of terms at some point, as there are a lot of technical terms and initials/acronyms used (eg. Bentonite).

#### 6. Action Register from the February CLWG:

1. Presentation to be distributed before or with the minutes.

**Deadline: 12 March 2018. Presentation sent out on 15 February.**

2. NR to follow up with Charles Richards (CR) regarding distributing his contact details as part of a community mail-out.

**Deadline: 12 March 2018.**

3. MS to provide bathymetric survey information to two residents.

**Deadline: 26 February 2018.**

4. Details of how to register for the visit to view the Kirtling Street acoustic enclosure to be detailed within the minutes. sent out to Get Involved circulation list.

**Deadline: 26 February 2018.**